Total mobility around New Zealand

A regional guide to using the Total Mobility scheme

2023

[Version]

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### More information

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This document is available on NZTA’s website at [www.nzta.govt.nz](http://www.nzta.govt.nz)

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# About the Total Mobility scheme

This guide provides an overview for Total Mobility scheme users and contact information for regions operating the scheme in New Zealand.

## What is the Total Mobility scheme?

Funded in partnership by local and central government, the Total Mobility scheme assists eligible people, with long-term impairments to access appropriate transport to meet their daily needs and enhance their community participation. This assistance is provided in the form of subsidised door to door transport services wherever scheme transport providers operate.

It provides:

* electronic cards or vouchers to eligible scheme members that subsidise the normal transport fare by 75% up to a maximum fare (set by the relevant regional council, or Auckland Transport)
* funding to scheme providers to help purchase and install wheelchair hoists
* payment to the owner of the wheelchair accessible vehicle for each Total Mobility scheme member who requires the use of a wheelchair hoist or ramp on a trip.

## Who administers the scheme?

The scheme is managed and operated by regional councils.

## How does the Total Mobility scheme work?

Scheme users are issued with an electronic card or a book of vouchers. You can obtain an electronic card or vouchers from the relevant regional council. Total mobility subsidies can be claimed anywhere in New Zealand where the scheme operates.

The subsidy per trip is 75% of the fare, up to a maximum subsidy. The maximum subsidy varies between regions; these costs are available under the regional information in this guide. If the total fare is more than the maximum subsidy you must meet the additional cost.

## Read more about the scheme

For general information about the scheme, visit:   
[www.transport.govt.nz/area-of-interest/strategy-and-direction/total-mobility-scheme/](http://www.transport.govt.nz/area-of-interest/strategy-and-direction/total-mobility-scheme/)

## Note

While this guide provides information about the Total Mobility scheme, it does not guarantee travel. Factors outside of the control of Waka Kotahi may influence the availability of users to travel, such as individual regional council policies on subsidising out-of-town travel.

In addition, while the scheme has widespread support, individual transport operators may refuse to honour the card and/or vouchers. We recommend that you book your transport service by phone or check with the operator that they accept the card or vouchers before you start your journey.

# Visiting another region in New Zealand

## Information for visiting another region in New Zealand

* If you are from Auckland, Wellington, Christchurch, Otago, Waikato, Hawke’s Bay, Manawatū–Whanganui, Nelson/Tasman, Marlborough, Bay of Plenty, Northland or Taranaki where an electronic card is used, you will need to obtain vouchers before you travel to a region where an electronic card is not available.
* Contact the regional council at least 10 days before a planned trip, which will allow time for vouchers to be posted if required.
* When travelling in another region please advise the driver you are from out of town and are using a card and/or vouchers from your home town.
* You must present your total mobility card and/or vouchers to the driver at the start of the trip.

## Restrictions to the Total Mobility scheme in New Zealand

* The subsidy can only be accessed when travelling with approved transport operators (refer to transport operators section in each region below).
* No blue vouchers (for group travel and where payment is not made by a scheme member) issued outside your region will be accepted.
* Total mobility may not be used for travel that is undertaken as part of your work or that is paid for by another organisation such as ACC or DHB.
* Return trips are not covered by one transaction. Separate transactions must be made for each one-way trip.
* No waiting time is subsidised, unless specified in individual regions restrictions below.
* Passengers may travel where total mobility services are provided so long as no more than the local maximum fare is charged to the regional council.

# Northland

## Coverage

The scheme is available in the Whangārei urban area and in the Far North (Kerikeri, Kaikohe and Kaitaia) up to three days a week provided there are enough pre-booked trips.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| A1 Cabs | 09 438 3377 | Hoist available |
| Driving Miss Daisy Far North  (bookings required) | 09 407 9889 | Hoist available |
| Driving Miss Daisy Whangārei  (bookings required) | 09 430 8091 or  021 503 262 | Hoist available |
| Freedom Driving Companion | 09 430 0139 or  021 0226 1564 | Hoist available |
| Kiwi Cabs | 09 438 4444 | Hoist available |

## Costs

### Level of subsidy per trip

75%

## Maximum contribution by Northland Regional Council per trip

The maximum contribution per trip is $45 in Whangārei.

The maximum contribution per trip is $11.25 in the Far North.

Note: Northland Regional Council will pay half the fare up to a maximum of $60 in Whangārei and $15 in the Far North.

Any additional fare must be paid in full by the user.

## Contacts

|  |  |
| --- | --- |
| 0800 002 004 | Northland Regional Council Private Bag 9021 Whangārei Mail Centre Whangārei 0148 |
| totalmobility@nrc.govt.nz |

# Auckland

## Coverage

The Total Mobility scheme is available across the whole Auckland region.

## Transport operators

Please refer to the Auckland Transport website for detail on transport operators in the Auckland region <https://at.govt.nz/bus-train-ferry/accessible-travel/total-mobility-scheme/total-mobility-taxi-operators-fares>

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

## Costs

### Level of subsidy per trip

75%

### Maximum contribution by Auckland Transport per trip

The maximum contribution per trip is $60.

Note: Auckland Transport will pay half the fare up to a maximum of $80. Any additional fare must be paid in full by the user.

## Contacts

|  |  |
| --- | --- |
| 09 366 6400  0800 103 080 | Total Mobility Scheme Auckland Transport Private Bag 92250 Auckland 1142 |
| totalmobility@at.govt.nz |

# Bay of Plenty

## Coverage

The Total Mobility scheme is available across Bay of Plenty including Rotorua, Tauranga, Te Puke,   
Mt Maunganui, Papamoa, Katikati and Whakatāne (limited service).

Total mobility does not operate in Murupara, Katikati, Kawerau or Ōpōtiki which has no taxi service.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| Driving Miss Daisy, Rotorua | 07 347 4001 or 021 503 605  [rotorua@drivingmissdaisy.co.nz](mailto:rotorua@drivingmissdaisy.co.nz) | Hoist available |
| Driving Miss Daisy BOP, Tauranga | 0800 363 000 or 027 607 7354  www.drivingmissdaisybop.co.nz  info@drivingmissdaisybop.co.nz | Hoist available |
| Freedom Drivers Rotorua | 07 213 1961 or 027 531 9767  freedomdrivers.co.nz  rotorua@freedomdrivers.co.nz | Hoist available |
| Freedom Drivers Tauranga South | 07 575 6324 or 027 489 7621  freedomdrivers.co.nz  taurangasouth@freedomdrivers.co.nz |  |
| Kate’s Kabs, Katikati | 07 549 2986 or 022 045 0525  ndkiwitours.co.nz  ndkiwitoursnz@gmail.com | Hoist available |
| Kubat Taxis, Tauranga | 0800 698 294  www.kubat.co.nz  bookings@kubat.co.nz |  |
| NZ Cabs, Tauranga | 0800 482 947 or 07 577 9797  nzcabs.com | Hoist available |
| Rotorua Taxi Society | 0800 500 000 or 07 348 1111  www.rotoruataxis.co.nz  [qd@cooptaxi.co.nz](mailto:qd@cooptaxi.co.nz) | Hoist available |
| Tauranga Taxis | 0800 829 477 or 07 578 6086  www.taurangataxis.co.nz  bookings@taurangataxis.co.nz | Hoist available |
| Taxi Cabs Rotorua | 0800 482 947 or 07 347 9797  www.rotoruataxi.co.nz | Hoist available |
| Urban Link, Rotorua | 07 347 6666  Transportpeople.ltd@gmail.com | Hoist available |
| Whakatane Dial A Cab | 07 308 0222 or 027 442 4326  whakatane.dial.a.cab@hotmail.co.nz | Hoist available |

## Costs

### Level of subsidy per trip

75%

### Maximum contribution by Bay of Plenty Regional Council per trip

The maximum contribution per trip is $37.50.

Note: Bay of Plenty will pay half the fare up to a maximum of $50. Any additional fare must be paid in full by the user. Bay of Plenty Regional Council uses the photo ID smart card system for payment. Vouchers are only accepted for Hawke’s Bay and West Coast users.

## Contacts

|  |  |
| --- | --- |
| Regional Total Mobility Coordinator  Mary McLaren, 0800 884 880 <mary.mclaren@boprc.govt.nz> | Bay of Plenty Regional Council/Toi Moana PO Box 364  Whakatāne 3158 0800 884 880 |
| <www.boprc.govt.nz/living-in-the-bay/getting-around/total-mobility/> |
| <info@boprc.govt.nz> |

# Waikato

## Coverage

The Total Mobility scheme operates in the urban centres of Hamilton, Taupō, Tokoroa and Wāipa.

## Transport operators

The following transport operators provide Total Mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| Driving Miss Daisy (East Hamilton) Bookings required | 07 856 8865 or  021 503 384 | Hoist available |
| Driving Miss Daisy (West Hamilton) Bookings required | 07 856 0112 or  021 503 565 | Hoist available |
| Driving Miss Daisy (Taupō) Bookings required | 07 377 0090 or  021 503 211 |  |
| Freedom Drivers (Hamilton) Bookings required | 07 855 5253 or  0800 956 956 |  |
| Great Lake Taxis (Taupō) | 07 377 8990 | Hoist available |
| Hamilton Taxi Society | 0800 477 477 | Hoist available |
| Red Cabs (Hamilton) | 07 839 3939 |  |
| Taupō Taxis | 07 378 5100 |  |
| Tokoroa Taxi Cabs | 07 886 6099 |  |
| Trikiso Buses Ltd (Hamilton) Bookings required | 07 847 2203 or 0800 874 547 | Hoist available |
| Yellow Cabs (Hamilton) | 07 847 9469 or  0800 479 469 |  |

## Costs

### Level of subsidy per trip

75%

## Maximum contribution by Waikato Regional Council per trip

The maximum contribution per trip in:

* Hamilton is $22.50 (up to a maximum fare of $30)
* Taupō is $18.75 (up to a maximum fare of $25)
* Tokoroa is $11.25 (up to a maximum fare of $15)
* Waipā is $18.75 (up to a maximum fare of $25)

Note: Waikato Regional Council will pay half the fare up to a maximum specified above. Any additional fare must be paid in full by the user.

Restrictions to the Total Mobility scheme in the Waikato

Waikato Regional Council will not pay for waiting time.

As the electronic Total Mobility card is used in our region, it is essential that you advise the taxi driver or the taxi company when you book the service if you will be using a voucher issued in another region before you get into the cab.

We encourage you to advise the taxi company that you are a Total Mobility user when you book the service. It is essential that you hand the taxi driver your electronic Total Mobility card when you first get in the cab, before the trip can begin.

## Contacts

|  |  |
| --- | --- |
| 07 859 0999 | Waikato Regional Council  Private Bag 3038 Waikato Mail Centre Hamilton |
| 0800 800 401 |

# Hawke’s Bay

## Coverage

The Total Mobility scheme is available across Central Hawke’s Bay (Waipukurau/Waipawa), Napier, Hastings and Wairoa (on-demand service).

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| 1/2 Price Cabs, Napier and Hastings | 06 974 4444 | Folded wheelchairs |
| Baywide Taxis, Napier | 0800 885 533 | Folded wheelchairs |
| Bruno’s Mobility Service, Napier | 06 843 8478 | Hoist available |
| Central Hawke’s Bay Cabs, Waipukurau | 06 858 7920 | Folded wheelchairs |
| Driving Miss Daisy Napier  (bookings required) | 06 835 5010 or 021 503 174 | Hoist available |
| Driving Miss Daisy Taradale  (bookings required) | 06 844 0620 or  021 465 335 | Hoist available |
| Driving Miss Daisy Hastings  (bookings required) | 06 878 5029 or 027 234 6017 | Hoist available |
| Driving Miss Daisy Havelock North (bookings required) | 06 877 8476 or  027 498 8383 | Hoist available |
| Hastings Taxis, Hastings | 06 878 5055 | Hoist available |
| Hawke’s Bay Combined Taxis, Hastings | 06 878 7873 | Hoist available |
| Monique Driving You Hawke’s Bay (bookings required) | 06 8777 807 | Hoist available |
| Pink Total Transport, Napier | 06 835 5300 | Hoist available |
| Village Shuttle – Havelock and Hastings (booking required) | 06 877 7632 or  0800 777 796 |  |
| Village Shuttle – Napier  (booking required) | 06 844 0482 or  027 349 7555 |  |

## Costs

### Level of subsidy per trip

75%

### Maximum contribution by Hawke’s Bay Regional Council per trip

The maximum contribution per trip is $22.50.

Note: Hawkes Bay Regional Council will pay half the fare up to a maximum of $30. Any additional fare must be paid in full by the user.

### Special qualifying fare

The special qualifying fare includes trips to the regional hospital, Hawke’s Bay airport, Eastern Institute of Technology, Rowan House, the Beacon, Mosaic, Lifeskills and Stewart Centres. Hastings and Havelock North people going to Napier Health Centre also qualify.

The maximum contribution per trip is $37.50.

Note: Hawke’s Bay Regional Council will pay half the fare up to a maximum of $50. Any additional fare must be paid in full by the user.

## Restrictions to the Total Mobility scheme in Hawke’s Bay

In Wairoa an on-demand service is operated by the Wairoa Disability Transport Service Inc. The society has a 14-seat van fitted with a wheelchair hoist that has capacity for four wheelchairs. Two paid drivers are employed, both of whom have passenger-endorsed driver licences. Wairoa has no taxi service, and this service operates on a similar basis to total mobility. The main users of the service are the elderly and people with disabilities.

## Contacts

|  |  |
| --- | --- |
| Regional Total Mobility Coordinator  Helen Maygar,  Hawke’s Bay Regional Council | Hawke’s Bay Regional Council 159 Dalton Street Private Bag 6006 Napier |
| 06 833 8087  0800 108 838 |
| <totalmobility@hbrc.govt.nz> | 06 835 9200 |

# Gisborne

## Coverage

The Total Mobility scheme operates throughout the Gisborne district.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| Driving Miss Daisy – Tairāwhiti Gisborne  (bookings required) | 06 868 8081 or  021 503 816 | Hoist available |
| Gisborne Taxi Society | 06 867 2222 | Hoist available |
| Mavis Karaka Private Hire | 06 867 0977 |  |

## Costs

### Level of subsidy per trip

75%

### Maximum contribution by the council per trip

The maximum contribution per trip is $9.

Note: Gisborne District Council will pay half the fare up to a maximum of $12. Any additional fare must be paid in full by the user.

## Contacts

|  |  |
| --- | --- |
| Regional Total Mobility Coordinator  Lauriel Chase or Hanoa Morete 06 867 2049 | Gisborne District Council PO Box 747 Gisborne |
| <totalmobility@gdc.govt.nz> |

# Manawatū-Whanganui

## Coverage

The Total Mobility scheme is available across the Manawatū-Whanganui including Feilding, Palmerston North, Levin, Marton and Whanganui.

The Total Mobility scheme does not operate in Dannevirke, Raetahi, Pahiatua, Woodville, Taumaranui and Ohakune which has no transport service.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| Driving Miss Daisy – West Palmerston North (bookings required) | 06 355 0470 or  027 448 7095 | Hoist available |
| Driving Miss Daisy – Feilding  (bookings required) | 06 323 4333 or  021 503 561 |  |
| Driving Miss Daisy – Whanganui (bookings required) | 06 347 9100 or  021 503 313 |  |
| Driving Miss Daisy – Levin (bookings required) | 06 367 2060 or  021 503 089 |  |
| Friendly Feilding Taxis (Feilding) | 06 323 7117 |  |
| Levin Taxis | 06 210 2000 | Hoist available |
| Manawatu Combined Taxis | 06 353 1113 | Hoist available |

## Costs

### Level of subsidy per trip

75%

### Maximum contribution by Horizons Regional Council

The maximum contribution per trip in:

* Palmerston North, Whanganui, Levin and Feilding is $15 (up to a maximum fare of $20)
* Marton and Feilding is $7.50 (up to a maximum fare of $10).

Note: Horizons Regional Council will pay half the fare up to a maximum specified above. Any additional fare must be paid in full by the user.

## Restrictions to the Total Mobility scheme in Manawatū-Whanganui

Passengers may travel where they wish so long as no more than the local maximum is charged to the regional council.

## Contacts

|  |  |
| --- | --- |
| 0508 800 800 | Horizons Regional Council  Private Bag 11025 Palmerston North |

# Taranaki

## Coverage

The Total Mobility scheme is available across Taranaki including New Plymouth, Waitara and Hāwera.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| BL Tourism Group Limited | 06 765 0562 |  |
| Driving Miss Daisy – New Plymouth  (bookings required) | 06 751 0209 or  027 773 3268 | Wheelchair ramp available |
| Energy City Cabs (New Plymouth) | 06 757 5580 |  |
| Freedom Companion Driving Service | 06 758 0734 | Wheelchair ramp available |
| Ironside Vehicle Society  New Plymouth | 06 753 6469 | Pre-booked hoist assistance available |
| New Plymouth Taxis  (New Plymouth) | 06 757 3000 |  |
| STOPS (Hawera) | 06 278 3933 | Wheelchair ramp available |

## Costs

### Level of subsidy per trip

75%

### Maximum contribution by the Taranaki Regional Council

The maximum contribution per trip is $30.

Note: Taranaki Regional Council will pay half the fare up to a maximum of $40. Any additional fare must be paid in full by the user.

## Contacts

|  |  |
| --- | --- |
| 0800 TOT MOB (868 662) | Taranaki Regional Council 47 Cloten Road Private Bag 713 Stratford 4352 |
| <www.trc.govt.nz/total-mobility> (contains answers to frequently asked questions and forms). |
| <transport@trc.govt.nz> |  |

# Wellington

## Coverage

The Total Mobility scheme is available across the whole Greater Wellington region.

## Transport operators

Please refer to the Metlink website for detail on transport operators in the Wellington region www.metlink.org.nz/getting-started/accessibility-guide/total-mobility/

## Costs

### Level of subsidy per trip

75%

### Maximum contribution by the council per trip

The maximum contribution per trip is $60.

Note: Greater Wellington Regional Council will pay half the fare up to a maximum of $80. Any additional fare must be paid in full by the user.

## Restrictions to the Total Mobility scheme in the Greater Wellington region

* All total mobility trips must be conducted in accordance with the total mobility customer terms and conditions of use.
* Up to five minutes of waiting time is subsidised.

## Contacts

|  |  |
| --- | --- |
| Metlink Service Centre 0800 801 700  <www.metlink.org.nz> | Total Mobility  Greater Wellington Regional Council  PO Box 11646 Wellington 6142  Follow us on Twitter: @metlinkwgtn |
| [info@metlink.org.nz](mailto:info@metlink.org.nz) |

# Nelson city and Tasman

## Coverage

The Total Mobility scheme is available across Nelson and Tasman including Nelson city, Richmond, Brightwater, Wakefield, Māpua and Motueka.

There is not currently an approved transport operator in Golden Bay.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

### Nelson city and Richmond (including northeast of city and southwest of Richmond and Māpua)

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| Driving Miss Daisy – Nelson East Bookings required | 03 547 6915 | Hoist available |
| Driving Miss Daisy – Nelson West Bookings required | 03 541 0020 or  021 504 856 | Hoist available |
| Freedom companion driving service | 03 539 4856 or  021 355 843 |  |
| Nelson City Taxis | 03 548 8225 or  0800 10 88 55 | Hoist available |
| Safe Cabs | 021 222 8052 |  |
| Sun City Taxis | 03 548 2666 |  |

### Motueka

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| Motueka regional ambulance | 03 528 7645 | Hoist service only |

## Costs

### Level of subsidy per trip

75%

### Minimum contribution by Nelson City Council

The maximum contribution per trip is $22.50.

Note: Nelson City Council will pay half the fare up to a maximum of $30. Any additional fare must be paid in full by the user.

## Contacts

|  |  |
| --- | --- |
| 03 546 0200 | Nelson City Council PO Box 645 Nelson |
| <customerservice@ncc.govt.nz> |

# Marlborough

## Coverage

The Total Mobility scheme operates throughout Marlborough.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| A1 Shuttles (Picton only) | 022 0188 472 or  0800 21 742866 |  |
| Blenheim Cabs Limited | 03 777 1072 |  |
| Blenheim City Taxis Limited | 03 972 3000 |  |
| Driving Miss Daisy – Marlborough | 03 579 3162 or 0800 948 432 | Hoist available |
| Flo2Go | 0800 356 246 | Hoist available |
| Marlborough Taxis | 03 577 5511 |  |
| MAXIS Shuttle and Wheelchair Lift | 03 395 9295 | Hoist available |

## Costs

### Level of subsidy per trip

75%

### Maximum contribution by Marlborough District Council

The maximum contribution per trip is $22.50.

Marlborough District Council will pay half the fare up to a maximum of $30. Any additional fare must be paid in full by the user.

## Restrictions to the Total Mobility scheme in the Marlborough district

Funding for the scheme is limited. All users are requested to use the scheme sparingly.

## Contacts

|  |  |
| --- | --- |
| 03 570 7400 | Marlborough District Council PO Box 443 Blenheim 7240 |
| <total.mobility@marlborough.govt.nz> |

# West Coast

## Coverage

The Total Mobility scheme is available across the West Coast including Greymouth, Hokitika and Westport.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| Buller Taxis | 03 789 6900 | Hoist available |
| East West Coaches (West Coast residents only) | 027 201 8825 |  |
| Greymouth Taxis | 03 768 7078 | Hoist available |
| Hokitika Taxis | 03 755 5075 | Hoist available |
| Westport Cabs | 03 789 6260 | Hoist available |

## Costs

### Level of subsidy per trip

75%

### Maximum contribution by the council per trip

The maximum contribution per trip is $22.50.

Note: West Coast Regional Council will pay half the fare up to a maximum of $30. Any additional fare must be paid in full by the user.

## Restrictions to the Total Mobility scheme on the West Coast

Total Mobility voucher books contain 25 vouchers. New voucher books can be collected from the client’s district council when vouchers have been used.

## Contacts

|  |  |
| --- | --- |
| Nichola Costley 03 769 9092 0508 800 118 (freephone) | West Coast Regional Council PO Box 66 Greymouth |
| <totalmobility@wcrc.govt.nz> |

# Canterbury

## Coverage

The Total Mobility scheme is available across Christchurch, Ashburton, Timaru and Waimate.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

### Greater Christchurch

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| Blue Star Taxis | 03 379 9799 | Hoist available |
| Christchurch Mobility Transfers | 03 323 4555 | Hoist available |
| Driving Miss Daisy – Christchurch (bookings required) | 0800 948 432 | Ramp available |
| First Direct | 03 375 5555 | Hoist available |
| Freedom Companion Driving Services NZ Ltd | 03 352 1599 | Hoist available |
| Gold Band Taxis | 03 379 5795 | Hoist available |
| NZ Total Care Mobility Ltd | 03 351 1599 | Hoist available |

### Ashburton, Timaru and Waimate

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| Ashburton Taxis 2006 Ltd | 03 308 2288 | Hoist available |
| Driving Miss Daisy – Timaru (bookings required) | 0800 948 432 | Hoist available |
| Geraldine Community Bus Trust | 03 693 1007 | Hoist available |
| Timaru Taxis | 03 688 8899 | Hoist available |
| Waimate Community Vehicles Trust | 03 689 6226 | Hoist available |

## Costs

### Level of subsidy per trip

75%

### Maximum contribution by Environment Canterbury

The maximum subsidy by the council per trip is $52.50.

Note: Environment Canterbury will pay half the fare up to a maximum of $70. Any additional fare must be paid in full by the user.

## Contacts

|  |  |
| --- | --- |
| Christchurch 03 365 3828 Other areas 0800 324 636 (freephone) | Environment Canterbury PO Box 345 Christchurch |

# Otago

## Coverage

The Total Mobility scheme is available in Ōamaru, Queenstown, Wānaka and Dunedin.

## Transport operators

The following transport operators provide total mobility services and some provide a wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| Airport Shuttles and Eco Friendly Taxis (Dunedin) | 0800 477 800 | Hoist available |
| Big John’s Mobility Express (Dunedin) | 0800 566 893 or 022 524 4564 | Hoist available |
| Corporate Cabs (Dunedin) | 0800 789 789 |  |
| Door2Door | 03 434 6323 |  |
| Driving Miss Daisy – Dunedin North (bookings required) | 03 467 5017 or  021 503 298 | Hoist available |
| Driving Miss Daisy – Dunedin South (bookings required) | 03 486 2033 or  021 503 498 | Hoist available |
| Driving Miss Daisy – Ōamaru  (bookings required) | 03 434 8421 or  021 503 680 | Hoist available |
| Dunedin Taxis (Dunedin) | 03 477 7777 | Hoist available |
| Freedom Drivers (Dunedin) | 03 471 8177 |  |
| Mainland Cabs (Dunedin) | 027 228 6415 |  |
| Mobility Vehicles Dunedin | 022 089 3665 | Hoist available |
| Queenstown Taxis (Queenstown) | 03 442 7788 | Hoist available |
| Southern Taxis (Dunedin) | 03 476 6300 | Hoist available |
| Urban Link Dunedin | 03 471 9000 | Hoist available |
| Wana Taxi (Wānaka) | 0800 92 62 82 |  |
| Whitestone Taxis (Ōamaru) | 03 434 1234 | Hoist available |
| Yello Taxis (Wānaka) | 03 443 5555 |  |

## Costs

### Level of subsidy per trip?

75%

### Maximum contribution by Otago Regional Council

The maximum contribution per trip is $37.50.

Note: Otago Regional Council will pay half the fare up to a maximum of $50. Any additional fare must be paid in full by the user.

## Contacts

|  |  |
| --- | --- |
| 03 474 0827 | Otago Regional Council Private Bag 1954 Dunedin 9054 |
| <totalmobility@orc.govt.nz> |

# Southland

## Coverage

The Total Mobility scheme is available across the Invercargill urban area and the Gore district.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

Please remember that you may need to pre-book a wheelchair accessible vehicle.

### Invercargill

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| Blue Star Taxis Ltd | 03 217 7777 | Hoist available |
| Driving Miss Daisy – Invercargill  (bookings required) | 03 216 7763 or  021 503 334 | Hoist available |
| Ezicab | 03 217 6767 or 027 217 6767 |  |
| Golden Ride | 0800 26 23 01 |  |
| Invercargill Taxis | 03 216 5995 | Hoist available |

### Gore

| Approved transport operator | Contact details | Wheelchair accessibility |
| --- | --- | --- |
| MT Taxi | 03 208 1234 |  |

## Costs

### Level of subsidy per trip

75%

### Maximum contribution by the Invercargill City Council

The maximum contribution per trip is $37.50.

Note: Invercargill City Council will pay half the fare up to a maximum of $50. Any additional fare must be paid in full by the user.

## Contacts

|  |  |
| --- | --- |
| 03 211 1777 | Invercargill City Council Private Bag 90 104 Invercargill |
| <totalmobility@icc.govt.nz> |