

MIN-3922 Accessibility Advisory Workshop – Golden Mile

8 August 2022

This note provides the Minister with information about how the Golden Mile Accessibility Advisory Workshop went.

Let's Get Wellington Moving (LGWM) response:

The LGWM Golden Mile project team arranged an Accessibility Advisory Workshop with accessibility representatives ahead of the current public engagement on the Golden Mile design which started on 11 July 2022 and is due to close on 14 August 2022.

This workshop was a follow-up to previous meetings with accessibility representatives as part of ongoing engagement with the sector as the project team develops the Golden Mile designs.

The workshop was designed to:

1. Help LGWM understand perspectives about Lambton Quay from the visually-impaired
2. Explain LGWM's 30% designs for the Golden Mile to accessibility representatives
3. Gather initial feedback from accessibility representatives on the 30% designs
4. Encourage accessibility representatives to ask questions and provide further feedback as part of the public engagement.

Format of workshop

The session was split into three parts over two days as follows:

Date	Activity	Description	Attendees
6 July 2022	Walk-over	Walk along Lambton Quay (4 blocks, 3 crossings) looking at eye movements and using a think-aloud technique to understand positive and negative design elements from a visually-impaired perspective	<ul style="list-style-type: none">• CCS Disability (1)• Lived experience advisors (2)• LGWM project team (1)
7 July 2022	Accessibility in design workshop	Desktop review of LGWM Lambton Quay and Courtenay Place 30% designs. Described in print and verbally (for visually impaired attendees)	<ul style="list-style-type: none">• CCS Disability (1)• Living Streets Aotearoa (1)• Lived experience advisors (2)• LGWM project team (4)
7 July 2022	Accessibility in design street review	Paired walkthrough with 4 accessibility representatives and 4 design team members to gain feedback on the 30% designs in an immersive street setting on Lambton Quay	

Key themes

Following the workshop, the project team summarised the key themes as follows:

- 1) Consistency and predictability of the design
 - Positive feedback on the proposed obstacle-free accessible path
 - Minimising clutter
 - The need for consistent wayfinding cues
- 2) Ensuring better access to the Golden Mile
 - Recognising that people have differing abilities
 - Optimising parking and drop-off opportunities near the Golden Mile
- 3) Safer journeys for all
 - Street crossing identification
 - Crossing times
 - Improving interactions and comfort between walking and faster mobility modes such as cycling
 - Personal security
- 4) Optimising green spaces and places to rest, enjoy and play

We greatly appreciate the time and input that accessibility representatives contributed to our work.

Next steps

The project team gathered further detailed feedback on specific elements of the 30% design. This valuable information will be considered alongside feedback from other stakeholders and the community as the designs are developed further.

The project team anticipates further engagement opportunities with accessibility representatives as the Golden Mile designs progress towards 100% completion.