

## Ken Ng

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**From:** section 9(2)(a)  
**Sent:** Friday, 23 October 2020 4:39 pm  
**To:** Brett Gliddon; section 9(2)(a); Howard Cattermole; Robyn Elston; section 9(2)(a);  
; John Coulter; Fiona Buckner; section 9(2)(a); ; Katie Hodson;  
Yogesh Anand; Ian Leach; Laksh Chinthapalli; section 9(2)(a); ;  
Craig Mitchell; Sara Rosson; Gavin Greaves; section 9(2)(a); Angela Crean; section 9(2)(a);  
; Rob Napier; David Mitchell; Prasad Tala; Jon Patman; Damian Bowler;  
Connie Rowe; Mark Ware; Brian O'Malley; section 9(2)(a); Richard May; Steve  
Penman; section 9(2)(a); ; section 9(2)(a); Angela Mortlock; Steve Mutton;  
Ayesha Ratanpal; section 9(2)(a)  
**Cc:** section 9(2)(a); Kirsten Taylor  
**Subject:** Tolling Programme Weekly Update: 24 - 30 October  
**Attachments:** 20201024-30 Tolling programme weekly update.pptx

Hi All

Please find attached the tolling update for next week (starting from Tuesday) 24 - 30 October.

Have a lovely long weekend

out of scope

out of scope / Lead Advisor – System Operations (Road Tolling, Assessments & Delivery)  
TRANSPORT SERVICES  
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# Tolling Programme

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Weekly update

24 - 30 October 2020

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# Tolling Programme context

The Tolling Programme is in the process of being re-integrated into BAU after working outside of this process since the 2017 restructure.

The General Manager Transport Services has been granted overall tolling accountability, with the various portfolios found within tolling owned as follows:

- Policy and strategy: Chief Financial Officer;
- Roadside and back office technology: Chief Technology Officer;
- Operational delivery and collections: General Manager Regulatory;
- Tolling Assessment process and OIC development: General Manager Transport Services;

# Current key messages (October)

- It is Waka Kotahi policy to consider all new roads for tolling suitability.
- Tolling may currently occur for the purpose of advancing the build of a new road, or for maintenance and operations. The revenue may only be used to develop, manage or operate the new road, as in accordance with S46 of the *Land Transport Management Act, 2003* and the tolling policy.
- A toll must be established via an Order in Council process, which can take over a year to complete. The process must be completed by the time the road is opened, as once open, it will no longer be considered 'new'.
- Within the current back office system and infrastructure deployed, it is difficult for tolling to deliver value for money, particularly within the context of tolling for revenue purposes. Additionally, the administration fees for tolling have not been reviewed for some time, adding to cost. This review will happen once a new system/model for delivering tolling is identified.
- Under the current LTMA, tolling cannot be established for managing demand (i.e. – TDM).
- **out of scope** [REDACTED]
- **out of scope** [REDACTED]
- Te Ahu a Turanga will not be tolled.

# Current key people

Role	Who	Responsibility
<b>Transport Services</b>		
Tolling Owner for Waka Kotahi	Brett Gliddon	Overall accountability for tolling success in Waka Kotahi
Senior Manager (T3): assessment process	Robyn Elston	Provides oversight of Tolling Team and approves decisions/recommendations made by the Tolling Team/ Act as sponsor for Tolling
Tolling Programme Lead	section 9(2)(a)	Works across Waka Kotahi to deliver tolling cohesively and providing SME advice
Tolling Director	Mark Ware	P2W and B0S
Tolling Project Manager	Angela Mortlock	Provides Project support across the Programme
<b>Workplace and Technology</b>		
GM Workplace & Technology	section 9(2)(a)	Overall accountability for Workplace and Technology
Technology Owner	Yogesh Anand	Owner of technology in Waka Kotahi and Chief Technology Officer
Manager, Product Managers	Sara Rosson	Delivery Manager of back office and roadside infrastructure technology
<b>Regulatory Services</b>		
Operations Owner	section 9(2)(a)	Owner of tolling operations business
Senior Manager (T3) operations	section 9(2)(a)	Provides oversight and delivery of tolling operations
<b>Investment &amp; Finance</b>		
Strategy and policy Owner	Howard Cattermole	Owner of the tolling policy and strategy and Chief Financial Officer
Senior Manager (T3) Financial Operations	Fiona Buckner	Provides oversight and effective management of the tolling financial operations, including revenue recognition, disbursement and reporting,
Senior Manager OPPP (I&F)	John Coulter	Responsible for financial policy

# FAQs

## What is the tolling programme?

The tolling programme is a combination of assessing upcoming road projects for tolling suitability, and the completion of a back office review of the tolling technology, systems, infrastructure, legislation and policies.

## Why do we toll?

A new road may be tolled for the purposes of: a) advancing the build of a new road; Or b) collecting revenue for the management and operating costs of a new road.

## How do we determine a good toll road?

The requirements a road must meet to be considered for tolling are identified in S46 of the *Land Transport Management Act, 2003* and the NZTA Tolling Policy. These can be found at: <https://www.nzta.govt.nz/planning-and-investment/planning-and-investment-knowledge-base/planning-and-investment-principles-and-policies/investment-and-funding-assistance-policy/tolling-policy/>

## Who decides whether to toll a road?

The Board may recommend, based on the assessment outcome, tolling to the Minister. Should the Minister agree, the decision will be taken to Cabinet for consideration.

## Relevant Documents

out of scope

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