

ID 1002

# Traffic Controller threatened by member of public

## General Incident Information

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### Business Group

Infrastructure Delivery - Auckland/Northland  
Transport Services: Infrastructure Delivery

### Location

Auckland

### Event Type

Incident

### Specific Location of Incident

SH1 north of Warkworth near L Phillips Dr.

### Event Date/Time

03 Aug 22 / 11:30 PM

### Hazard Category

Harmful Interactions

### Event Owner

section 9(2)(g)(ii)

### Potential Consequence

3. Moderate

### Reported By

section 9(2)(g)(ii)

04 Aug 22

### Witnesses/Other

Yes, rest of the Higgins TTM team witnessed the incident.

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# Details of the Event

## Description

A stop go TC was threatened by a member of the public driving a silver VW hatchback. Driver and passenger of the VW pulled up to stop go paddle near L Phillips Drive (stage 2 Dome Valley) and then drove through the stop signal. they were intercepted by the TTM crew and the vehicle then stopped and became confrontational, threatening to return with a gun. they then reversed back nearly hitting a TC then took off at speed, hitting a cone and damaging his mirror. Police were contacted and they visited site to take some statements. the team were stood down and moved to the safety of a local Z station. After being given all clear from Police, road was made safe in stage 2 but all other works for the shift were cancelled.

## Immediate Actions Taken

Teams were stood down and retreated to relative safety of Z station. police called.

## Actual Consequences and Severity of the Event

### Actual Event Consequence

No Consequence

### Description of Consequences

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Investigation Details

Investigation Leader

section 9(2)(g)(ii)

Date Completed / Closed

29 Jun 23 /

Causation Analysis

Investigation Findings

Notification of harmful interaction. work suspended and workers left site due to the risk of the person returning.

No issues raised with harmful interaction risk management processes undertaken by workers at the time of the incident and the escalation and support post incident.

Police contacted and through site 00.15. Closure further north reported they saw the same car heading north, speeding through closures. 2 x white males, silver VW hatchback. Same altercation at Chevron's closure. Police came down for questioning at 2.30. Immediate Action Taken Pulled all of the crews off the road and moved stage 2 crew to the Z station. Police contacted and 3 x police cars through site 1.15. Put closure back out for line marking to make the road safe when given the all clear but all other works cancelled.

Summary of Recommendations

Ensure that all sites identify harmful interactions as a serious risk to workers, have adequate emergency procedures and planned responses. De escalation is a reactive mitigation measurement that may result in better outcomes, additional security and deterrent measures such as cameras may also help to manage the risk to workers.

The communication and lone management of workers to ensure no one is isolated is an very important consideration in managing harmful interactions.

Aside from the fire arms threat the use of the vehicle as a weapon highlights the importance of workers being protected at all times from potentially harmful vehicle movements both intentional and accidental at all times.

Review

Review Date	Reviewer	Review Comments
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Causation Analysis

Category	Factor	Type	Description
Individual/Team Actions	Wilful action or inaction		Wilful and deliberate harmful actions affecting the health safety and wellbeing of workers.
Task/Environmental Conditions	Workplace Conditions (e.g. Lighting, Noise)		Harmful interaction risk to workers when working in public places

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Attached Documents

Document	Note
20220803 - INCID-0058417 - TC threatened with a gun	Higgins incident report
FW_ Dome - INCCIDENT - Traffic controller threated with a gun 03_08_2022_	Follow up email from <span>section 9(2)(g)(ii)</span>

Questionnaire

Report Reviewed By: \_\_\_\_\_

Signature: \_\_\_\_\_

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