

## David Lorier

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**From:** Sunny Zhang  
**Sent:** Thursday, 31 March 2022 8:38 am  
**To:** s 9(2)(a)  
**Cc:** Deon Saul; Cara Lauder; Laura Rodriguez Garcia; Debra Long  
**Subject:** RE: Photos telephone road rail strike

Thanks s 9(2)(a)

s 9(2)(a) can you please advise us of the time you received the notification from the public about this damage? Also when did the train safely pass this site recorded in your system?

Thanks,

Sunny

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**From:** s 9(2)(a) @kiwirail.co.nz>  
**Sent:** Thursday, 31 March 2022 7:45 AM  
**To:** Sunny Zhang <Sunny.Zhang@nzta.govt.nz>; s 9(2)(a) @kiwirail.co.nz>; s 9(2)(a) @kiwirail.co.nz>  
**Cc:** Deon Saul <Deon.Saul@nzta.govt.nz>; Cara Lauder <Cara.Lauder@nzta.govt.nz>; Laura Rodriguez Garcia <Laura.RodriguezGarcia@nzta.govt.nz>  
**Subject:** RE: Photos telephone road rail strike

**CAUTION:** The sender of this email is from outside Waka Kotahi. Do not click links, attachments, or reply unless you recognise the sender's email address and know the content is safe.

Hi Sunny,

s 9(2)(a) will be the best person to talk to about this. We can not establish an exact time because it was reported by a member of the public that noticed the fault while driving over the crossing.

Regards,

s 9(2)(a)

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**From:** s 9(2)(a) @nzta.govt.nz>  
**Sent:** Wednesday, 30 March 2022 2:57 pm  
**To:** s 9(2)(a) @kiwirail.co.nz>; s 9(2)(a) @kiwirail.co.nz>  
**Cc:** Deon Saul <Deon.Saul@nzta.govt.nz>; Cara Lauder <Cara.Lauder@nzta.govt.nz>; Laura Rodriguez Garcia <Laura.RodriguezGarcia@nzta.govt.nz>  
**Subject:** RE: Photos telephone road rail strike

**CAUTION EXTERNAL EMAIL: Do not click links or open attachments unless you know the content is safe.**

Our Regulatory Services team is helping us locate an operator caused this damage, but our TREIS record is not sufficient.

Are you able to help by advising us an exact time line recorded in your system?

For example: successfully train journey on the line at 15.30 hours 24/03/2022; Track Investigator advised or identified damage to rail crossing 22.00 hours 24/03/2022.

Thanks,

## Sunny Zhang

### Principal Network Manager, Waikato

Transport Services / Maintenance and Operations

Email: [Sunny.Zhang@nzta.govt.nz](mailto:Sunny.Zhang@nzta.govt.nz)

Phone: s 9(2)(a)

s 9(2)(a)

## Waka Kotahi NZ Transport Agency

Hamilton, Level 1, Deloitte Building, 24 Anzac Parade

PO Box 973, Waikato Mail Centre, Hamilton 3240, New Zealand



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**From:** Laura Rodriguez Garcia <[Laura.RodriguezGarcia@nzta.govt.nz](mailto:Laura.RodriguezGarcia@nzta.govt.nz)>

**Sent:** Monday, 28 March 2022 4:39 PM

**To:** s 9(2)(a) <[redacted]@kiwirail.co.nz>; s 9(2)(a) <[redacted]@kiwirail.co.nz>

**Cc:** Sunny Zhang <[Sunny.Zhang@nzta.govt.nz](mailto:Sunny.Zhang@nzta.govt.nz)>; Deon Saul <[Deon.Saul@nzta.govt.nz](mailto:Deon.Saul@nzta.govt.nz)>; Cara Lauder <[Cara.Lauder@nzta.govt.nz](mailto:Cara.Lauder@nzta.govt.nz)>

**Subject:** FW: Photos telephone road rail strike

**Importance:** High

Good afternoon s 9(2)(a)

Debra - Vehicle Specialist from Waka Kotahi - is helping us to identify the possible type of vehicle that may cause this damage.

She would like to have an accurate timeline of when the rail/train crossed with no issues & what time the damage was found.

I told her that I received the TREIS notification about the road closure at 7:49PM (Thursday 24).

Could you please provide us the timeline?

Thanks in advance,  
Laura

## Laura Rodriguez Garcia (she/her)

### Network Manager – West Waikato

Transport Services | Maintenance and Operations

Email: [Laura.RodriguezGarcia@nzta.govt.nz](mailto:Laura.RodriguezGarcia@nzta.govt.nz)

Phone s 9(2)(a)

s 9(2)(a)

## Waka Kotahi NZ Transport Agency

Hamilton, Level 1, Deloitte Building, 24 Anzac Parade

PO Box 973, Waikato Mail Centre, Hamilton 3240, New Zealand

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**From:** Debra Long <[Debra.Long@nzta.govt.nz](mailto:Debra.Long@nzta.govt.nz)>  
**Sent:** Monday, 28 March 2022 12:50 PM  
**To:** Sunny Zhang <[Sunny.Zhang@nzta.govt.nz](mailto:Sunny.Zhang@nzta.govt.nz)>; Rafael Krzanich <[Rafael.Krzanich@nzta.govt.nz](mailto:Rafael.Krzanich@nzta.govt.nz)>  
**Cc:** Cara Lauder <[Cara.Lauder@nzta.govt.nz](mailto:Cara.Lauder@nzta.govt.nz)>; Laura Rodriguez Garcia <[Laura.RodriguezGarcia@nzta.govt.nz](mailto:Laura.RodriguezGarcia@nzta.govt.nz)>; Deon Saul <[Deon.Saul@nzta.govt.nz](mailto:Deon.Saul@nzta.govt.nz)>; John Holderness <[John.Holderness@nzta.govt.nz](mailto:John.Holderness@nzta.govt.nz)>  
**Subject:** RE: Photos telephone road rail strike  
**Importance:** High

Hello Sunny & Rafael,

John Holderness [VS] & I went out to the sight this morning to have a look.

Firstly, can someone give us an accurate timeline of when the rail/train crossed with no issues & what time the damage was found.

Kind regards,  
Debra

**Debra Long**

**Vehicle Specialist, Safer Commercial Transport**

Te Rōpū Waeture/Regulatory Group

Phone: s 9(2)(a)

s 9(2)(a)

Email: [debra.long@nzta.govt.nz](mailto:debra.long@nzta.govt.nz)

**Waka Kotahi NZ Transport Agency**

Hamilton / Level 1, Deloitte Building, 24 Anzac Parade  
PO Box 973, Waikato Mail Centre, Hamilton 3240, New Zealand



**From:** Sunny Zhang <[Sunny.Zhang@nzta.govt.nz](mailto:Sunny.Zhang@nzta.govt.nz)>  
**Sent:** Monday, 28 March 2022 9:36 AM  
**To:** Debra Long <[Debra.Long@nzta.govt.nz](mailto:Debra.Long@nzta.govt.nz)>; Rafael Krzanich <[Rafael.Krzanich@nzta.govt.nz](mailto:Rafael.Krzanich@nzta.govt.nz)>  
**Cc:** Cara Lauder <[Cara.Lauder@nzta.govt.nz](mailto:Cara.Lauder@nzta.govt.nz)>; Laura Rodriguez Garcia <[Laura.RodriguezGarcia@nzta.govt.nz](mailto:Laura.RodriguezGarcia@nzta.govt.nz)>; Deon Saul <[Deon.Saul@nzta.govt.nz](mailto:Deon.Saul@nzta.govt.nz)>  
**Subject:** FW: Photos telephone road rail strike

Morning Deb,

Please see the photos in the email below for the rail damages on SH1B Telephone road at the level crossing.

Can you please advise the possible type of vehicle that may cause this damage?

@Rafael Krzanich, can you please advise if we can ban this type of vehicle in this area in the future? What process do we need to follow to make it happen if we can?

Thanks,

## Sunny Zhang

### Principal Network Manager, Waikato

Transport Services / Maintenance and Operations

Email: [Sunny.Zhang@nzta.govt.nz](mailto:Sunny.Zhang@nzta.govt.nz)

Phone: s 9(2)(a)

s 9(2)(a)

## Waka Kotahi NZ Transport Agency

Hamilton, Level 1, Deloitte Building, 24 Anzac Parade

PO Box 973, Waikato Mail Centre, Hamilton 3240, New Zealand



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**From:** s 9(2)(a) <[s 9\(2\)\(a\)@kiwirail.co.nz](mailto:s 9(2)(a)@kiwirail.co.nz)>

**Sent:** Friday, 25 March 2022 8:44 am

**To:** 'Laura Rodriguez Garcia' <[Laura.RodriguezGarcia@nzta.govt.nz](mailto:Laura.RodriguezGarcia@nzta.govt.nz)>; s 9(2)(a) <[s 9\(2\)\(a\)@kiwirail.co.nz](mailto:s 9(2)(a)@kiwirail.co.nz)>

**Cc:** s 9(2)(a) <[s 9\(2\)\(a\)@kiwirail.co.nz](mailto:s 9(2)(a)@kiwirail.co.nz)>

**Subject:** FW: Photos telephone road rail strike

Hi Laura,

Hope you are well.

This is a photo of the incident that occurred yesterday. We will need a PO from you for the recovery of this repair as soon as possible please.

We also need to get together to discuss a permanent solution for this level crossing due to the regular occurrences. I am aware that there was some mill and fill planned in this location that has been going through our permits team, was this meant to lift the gradient at the crossing?

The site was highlighted during an audit done by Waka Kotahi and the auditors said they would be recommending that road alterations for this site be brought forward. As you can see in the photos a train would not make it past this defect, we have been lucky so far that a derailment has not occurred and our safety systems have captured the fault before a train has entered the block.

s 9(2)(a) Did anyone manage to get the details of the vehicle that caused the damage?

Regards,

s 9(2)(a) | Asset Engineer - Central North Island

DDI: s 9(2)(a)

9 Pukeko Street, Hamilton 3204 | PO Box 5248, Frankton, Hamilton 3242, New Zealand