

David Lorier

From: s 9(2)(a) @kiwirail.co.nz>
Sent: Thursday, 31 March 2022 9:36 am
To: Sunny Zhang s 9(2)(a)
Subject: Fwd: Photos telephone road rail strike
Attachments: Telephone-Seddon Rd map1.jpg; Telephone-Seddon Rd map2.jpg; Seddon Rd Hamilton City map1.jpg; RE: Broken rail incident Hamilton - Eureka 24th March 2022; RE: Broken rail incident Hamilton - Eureka 24th March 2022; RE: Photos telephone road rail strike

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Hi Sunny,

I received a call from operations support about 4:48pm on Thursday 24th March stating that there was a piece of rail lying on its side trackside near the Seddon street over bridge.

I went to Seddon street over bridge and completed a walking inspection 400 meters in either direction and found no issues.

I then opened the line for services to resume running.

There were 4 services which traveled through, 3 travelling up (towards Hamilton) and 1 travelling down (towards Tauranga).

334 1700 hours, 474 1730 hours, 325 1750 hours, MP10 reported fault at 1807 hours after going over Telephone road LXing.

I have listened to the phone call recording from member of the public and they clearly state Seddon road as the location of interest.

Please see all attachments and other Q&A in email below.

Please treat any other information that isn't relevant to you in email below as confidential.

Thank You, s 9(2)(a)

Thu, 24 Mar, 4:56 PM

Thank you, s 9(2)(a)

Work Order 10077214 Member of the public reported a piece of track lying on its side at Seddon Road overbridge at ECMT, approx. 1.250 km. Track is closed between Hamilton Junction and Ruakura. 3 x services could potentially be delayed by this, Priority 1, Reported by s 9(2)(a)

s 9(2)(a) [42352](#) is allocated to you



Text Message



9 Pukeko Street, Hamilton 3204 | PO Box 5248, Frankton 3242, Hamilton



www.kiwirail.co.nz

From: s 9(2)(a) kiwirail.co.nz>

Sent: Wednesday, March 30, 2022 13:52

To: s 9(2)(a) @kiwirail.co.nz>

Cc: s 9(2)(a) kiwirail.co.nz; s 9(2)(a) assoc.co.nz; s 9(2)(a)

@kiwirail.co.nz>; s 9(2)(a) @kiwirail.co.nz>

Subject: RE: Photos telephone road rail strike

Hi Team,

Please see answers to questions below.

1. Reason being. The caller is adamant he saw the damage at Seddon Rd. Clearly knows the area and the roads. You would expect he would have knowledge Telephone Rd. or at least Holland Rd. I would have expected him to know the road
2. Is the caller responsible for the damage and was he giving a heads up to the damage caused. Undetermined if caller was the driver, but definitely giving heads up about broken rail.
- 3 Time frame of event. When was the last train prior to 1645 HRS to pass the location. 322 into Ruakura 1615, 334 into Ruakura 1704. There were 3 services after, 2 travelling up (towards Hamilton) and 1 travelling down (towards Tauranga), 474 1730 up, 325 1750 down, MP10 up reported fault at 1807.
3. Seddon Rd. I can't see where the rail corridor crosses at Seddon Rd. I see it a Waverley Rd. s 9(2)(a) maybe able to confirm where he went. Or in fact if there is such a crossing There is a Seddon road 4.8km from Telephone LXing starting at Puketaha (See attachments Telephone-Seddon Rd Map1 & 2). There is also a Seddon Rd in Hamilton City at the 1.25km.

Can we check at train control if there is caller id when a call is received. emergency line.

No caller Id as was through the 0800

Regarding the damage. Has the section of rail iron that was damaged been recovered? If so where is that now. It should be inspected for any paint damage dimensions etc. No paint evident on head of rail, broken pieces still trackside at Telephone Rd. To be picked up Thursday.

Caller states the iron was turned up. Has someone removed it from the section of track? when it was hit it was rolled out of the LXing rubber panel

I believe

I see in the photos there are defined scrape marks in the rubber mate. Potentially from this event. Yes scrape marks adjacent to broken rail are from this event, there is also evidence of other scrape marks from near misses.

Have the KR guys who reviewed the damage established the direction of travel of the impact?
travelling south

Vehicle was

There are a number of properties and a business address in close proximity to the location. A lot of these places have their own CCTV these days. s 9(2)(a) has a camera mounted at Telephone road LXing for research trial and has his consultant trawling through the footage, I have asked them to look between 1530 and 1820 hours. This should be completed by COB Monday 4th April.

I would recommend enquiry in the area. Someone may have seen something of value. I have spoken to one of the neighbours today who lives in Amber Lane and none of the other neighbours have mentioned anything, they all

have commented on the services travelling through LXing slower than normal due to TSR (very tightknit neighbourhood watch street who talk to each other regularly). He will make further contact if anything relevant comes up.

Once we can establish of a window of time to work to, which may turn out to be hours, then a path forward can be developed.

That time line can then be the framework when looking at addresses in the wider vicinity a vehicle may have passed. Time frame dependant, maybe a long shot.

I suggest a call goes into the Waikato CVIU to inform them of the event. (2016 event documents is a cell number if he is still around) s 9(2)(a) to action if s 9(2)(a) hasn't logged it with the CVIU.

Many thanks

s 9(2)(a) | Field Production Manager, UNI Operations
DDI s 9(2)(a)
9 Pukeko Street, Hamilton 3204 | PO Box 5248, Frankton 3242, Hamilton
KiwiRail
www.kiwirail.co.nz

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From: s 9(2)(a) @kiwirail.co.nz>
Sent: Wednesday, 30 March 2022 11:32 am
To: s 9(2)(a) @kiwirail.co.nz>; s 9(2)(a) @kiwirail.co.nz>
s 9(2)(a) assoc.co.nz
Subject: FW: Photos telephone road rail strike

Hi Team,

Are you guys able to answer any of s 9(2)(a) questions below?

From: s 9(2)(a) [assoc.co.nz](mailto:s 9(2)(a)@kiwirail.co.nz)>
Sent: Wednesday, 30 March 2022 10:01 am
To: s 9(2)(a) @kiwirail.co.nz>
Subject: RE: Photos telephone road rail strike

CAUTION EXTERNAL EMAIL: Do not click links or open attachments unless you know the content is safe.

Morning s 9(2)(a)

Thanks for the information.

A couple of things that spring to mind.

1. Reason being. The caller is adamant he saw the damage at Seddon Rd. Clearly knows the area and the roads. You would expect he would have knowledge Telephone Rd. or at least Holland Rd.
2. Is the caller responsible for the damage and was he giving a heads up to the damage caused.
3. Time frame of event. When was the last train prior to 1645 HRS to ass the location.

4. Seddon Rd. I cant see where the rail corridor crosses at Seddon Rd. I see it a Waverley Rd s 9(2)(a) maybe able to confirm where he went. Or in fact if there is such a crossing

Can we check at train control if there is caller id when a call is received.

Regarding the damage. Has the section of rail iron that was damaged been recovered? If so where is that now. It should be inspected for any paint damage dimensions etc.

Caller states the iron was turned up. Has someone removed it from the section of track?

I see in the photos there are defined scrape marks in the rubber mate. Potentially from this event.

Have the KR guys who reviewed the damage established the direction of travel of the impact?

There are a number of properties and a business address in close proximity to the location. A lot of these places have their own CCTV these days.

I would recommend enquiry in the area. Someone may have seen something of value.

Once we can establish of a window of time to work to, which may turn out to be hours, then a path forward can be developed.

That time line can then be the framework when looking at addresses in the wider vicinity a vehicle may have passed. Time frame dependant, maybe a long shot.

I suggest a call goes into the Waikato CVIU to inform them of the event. (2016 event documents is a cell number if he is still around)

Please let me know if you have any questions thoughts?

s 9(2)(a) maybe able to address a lot of the points raised. I've not reached out to them at this stage.

Thanks,

Regards,

s 9(2)(a)

From: s 9(2)(a) @kiwirail.co.nz>

Sent: Tuesday, 29 March 2022 5:30 PM

To: s 9(2)(a) assoc.co.nz

Subject: FW: Photos telephone road rail strike

Hi s 9(2)(a)

Nice to chat this morning, below is the chain of emails so far describing what has happened – photos at the bottom.

I have attached a copy of the voice recording which doesn't give us many clues.

Apparently s 9(2)(a) may have access to some CCTV footage from the area/at the crossing so waiting to hear back about that and will let you know asap.

The incident occurred on the 24th March so 5 days ago and I don't believe it has been reported to the Police, I'm waiting to hear whether anyone is going to or if I need to.

Any advice would be appreciated.

Cheers,

s 9(2)(a) | Incident Recovery Manager

MOB: s 9(2)(a)

Level 2, Wellington Railway Station, Bunny Street | PO Box 593, Wellington 6140, New Zealand



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From: s 9(2)(a) @kiwirail.co.nz>
Sent: Tuesday, 29 March 2022 10:45 am
To: s 9(2)(a) @kiwirail.co.nz>; s 9(2)(a) @kiwirail.co.nz>
Cc: s 9(2)(a) @kiwirail.co.nz>; s 9(2)(a) @kiwirail.co.nz>; s 9(2)(a) @kiwirail.co.nz>; s 9(2)(a) @kiwirail.co.nz>
Subject: RE: Photos telephone road rail strike

Hi Team,

There were no police involved with this incident.

I have listened to the initial phone playback from member of the public for the earlier callout to Seddon Road and it is indeed the Telephone Road LXing that caller is talking about.

Many thanks

s 9(2)(a) | Field Production Manager, UNI Operations

DDI s 9(2)(a)

9 Pukeko Street, Hamilton 3204 | PO Box 5248, Frankton 3242, Hamilton



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From: s 9(2)(a) @kiwirail.co.nz>
Sent: Monday, 28 March 2022 6:00 pm
To: s 9(2)(a) @kiwirail.co.nz>
Cc: s 9(2)(a) @kiwirail.co.nz>; s 9(2)(a) @kiwirail.co.nz>; s 9(2)(a) @kiwirail.co.nz>; s 9(2)(a) @kiwirail.co.nz>
Subject: Re: Photos telephone road rail strike

Evening.

I didn't see any police on the scene and s 9(2)(a) handled the traffic management after I attended the callout and closed the track at 1910hrs.

There is a possible communication breakdown with this because we received a 155 call which s 9(2)(a) attended as he was near by at seddon road around the 1.7km ECMT which was probably an incorrect location. s 9(2)(a) checked the track there and thought it was a prank call because he couldn't find anything. That call from 155 came through at around 1645.

It wasn't until 1820hrs when I got a call for MP10s report of a large shudder at telephone road that we finally found the fault.

Cheers

s 9(2)(a)
Track Ganger ET1
s 9(2)(a)

On 28/03/2022, at 5:35 PM, s 9(2)(a) @kiwirail.co.nz> wrote:

Hello s 9(2)(a) - do you have any idea if police attended this incident?

Thanks

Sent from my iPhone

On 28/03/2022, at 5:21 PM, s 9(2)(a) @kiwirail.co.nz> wrote:

s 9(2)(a)

Looking at those photos this feels exactly the same as back in 2016. I got our private investigator involved and we pin pointed the third party but they got away with it through a loop hole.

Has this been reported to police? I'm happy to engage s 9(2)(a) again and see if he can work through any leads to give us something to go on. The police should really be looking into it. We recently put some pressure on them when we had a major hit and run bridge strike and we got the offender and the police charged them.

This one is a major safety event we shouldn't be letting go.

s 9(2)(a)
Incident Recovery Manager
s 9(2)(a)

On 28/03/2022, at 3:40 PM, s 9(2)(a) @kiwirail.co.nz> wrote:

Thanks s 9(2)(a)

Shocking someone would just leave that type of damage unreported, given the potential for derailment.

Will await further information in regard the time frame for the damage, details of the suspected vehicle and any evidence they traversed the crossing within that time frame.

Cheers

s 9(2)(a) Incident Recovery Team – Senior Incident Recovery Advisor

E: **s 9(2)(a)**
14 Midas Place, Middleton, Christchurch 8024 | P O Box 6289, Christchurch 8442

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From: **s 9(2)(a)** [@kiwirail.co.nz](mailto:s 9(2)(a)@kiwirail.co.nz)>
Sent: Monday, 28 March 2022 3:37 pm
To: **s 9(2)(a)** [@kiwirail.co.nz](mailto:s 9(2)(a)@kiwirail.co.nz)>; **s 9(2)(a)** [@kiwirail.co.nz](mailto:s 9(2)(a)@kiwirail.co.nz)>
Cc: **s 9(2)(a)** [@kiwirail.co.nz](mailto:s 9(2)(a)@kiwirail.co.nz)>; **s 9(2)(a)** [@kiwirail.co.nz](mailto:s 9(2)(a)@kiwirail.co.nz)>
Subject: FW: Photos telephone road rail strike

Hi **s 9(2)(a)** – images below from our track gang. Any driver involved would have been aware of the damage caused (would have made a hell of a bang) and should have stopped and contacted the emergency no. at the crossing. This is my biggest concern as we could have had a very nasty derailment. We believe the last train actually passed over this at 80km/hr – so unbelievably lucky they did not derail.

We should be able to work out the window of damage between those last two trains over the section.

Thanks

s 9(2)(a) | Production Manager - Central North Island

DDI: **s 9(2)(a)**
9 Pukeko Street, Frankton, Hamilton, 3204 | P O Box 5248,
Frankton, Hamilton 3242, New Zealand

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