MIN-3973 Upper Hutt Driver Licensing services

23 September 2022

Provide an update on the provision of Driver Licensing Services in Upper Hutt prior to an announcement by the Automobile Associate (AA) and Vehicle Testing New Zealand (VTNZ).

Waka Kotahi NZ Transport Agency's response:

- AA is planning to issue a media release about the opening of its new agency office in Upper Hutt on Tuesday, 27 September 2022 (Appendix A refers).
- The new agency is located at 68 Montgomery Crescent (sharing a building with Cannon Point Motors).
- AA will provide theory testing services for the learner class of driver licences, as well as all driver and vehicle licensing applications.
- VTNZ is planning to send out a media release about the start of the practical driver testing in the week of 3 October 2022. This service will be run by VTNZ at the AA agency site from 3 October 2022.
- VTNZ is also looking to hold an event with Upper Hutt City Council in the week of 3 October 2022.

Released under the Official Information Act 1982

DRAFT Media release: 27 September 2022

New AA Driver and Vehicle Licensing Agency opens in Upper Hutt

Upper Hutt locals have a brand new home for a raft of licensing services as the latest AA Driver and Vehicle Licensing Agency opens its doors this week.

Located at 68 Montgomery Crescent and sharing a building with Cannon Point Motors, customers can visit the Agency for all their driver and vehicle licensing requirements, including theory tests for learners, licence renewals and International Driving Permits (IDPs).

VTNZ will be offering practical driver testing at the same facility from October 3 with online bookings opening on the same date.

AA National Manager Government Contracts Sheelah Ranson says she's thrilled to see these services welcomed to Upper Hutt.

"We are very excited to see this Agency open for business. Upper Hutt locals can be assured they will be met with the professional and friendly service the AA prides itself on. The Agency is run by a fantastic team of people who are looking forward to serving their community for all their licensing needs and more."

In addition, customers can also access IRD personal number applications, RealMe services and join the AA or renew their AA Membership at the Agency.

Waka Kotahi NZ Transport Agency's Senior Manager Vehicle and Driver Licensing, Sue Hardiman, said Waka Kotahi was currently looking at ways to reduce the barriers for people to make driver licensing access more equitable for everyone who wants or needs a licence.

"The re-introduction of driver testing in Upper Hutt reflects our desire to increase access to driver licensing.

"We've heard the message from a range of community groups and leaders that driver licensing is an important service and we're very pleased to provide Upper Hutt with a local service through our VTNZ and AA partners."

ENDS

For more information contact:

Hayley Twort
Communications Advisor
New Zealand Automobile Association
M. 27 3715467
E. s 9(2)(a) @aa.co.nz

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