



Subject Total Mobility wheelchair hoist use payments – Cut-off date for retrospective claims

Circulation

Regional and Local Authority Transport Officers
Regional Authority Total Mobility Coordinators
Local Government New Zealand
Taxi Federation
NZTA Regional Managers Planning & Investment
NZTA Principal and Senior Programme Advisors
Audit New Zealand

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Purpose

To advise of the cut-off date for the receipt of retrospective claims for Total Mobility wheelchair hoist use payments.

Cutoff date for retrospective claims

In General Circular - Investment: 11/07 you were advised of changes to the NZ Transport Agency (NZTA) policy for Total Mobility wheelchair hoist \$10 payments to be on a per passenger basis rather than a per trip basis. That circular also notified that the NZTA would consider the payment of retrospective claims where an operator could show that only one payment had been received for a trip when more than one passenger required the use of the hoist.

The NZTA has provision in the 2009/12 NLTP to meet the payments of retrospective claims where it is satisfied with the evidence of claim. No provision for this will be made in the 2012/15 NLTP. For that reason, all such claims will need to be actioned prior to 30 June 2012. To enable this, operators proposing to make such claims will need to ensure that these are lodged the regional authority contracting the transport provider before the 31 May 2012.

Regional Authority Total Mobility Coordinators action

Regional authority total mobility coordinators are requested to ensure that all transport providers eligible to make a retrospective claim are aware of the requirements set out in this general circular.

Further information

For further information or questions please contact Leah Murphy, Public Transport Investment Manager email leah.murphy@nzta.govt.nz or DDI 04 890 4747 or your NZTA regional contact.

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