

**CONSULTATION SUMMARY REPORT
MARCH 2019 MONTHLY COMMUNITY INFO DAY**

1. Overview of the March info day:

Event	Date/Location	Staff present	Approx. number attended	Notification of Events
Project update	Saturday 30 March NCI Visitor Hub 10 Rothwell Avenue Rosedale	Communications and Stakeholder Engagement Team Trish Viall, Jo Anslow, Keelin Flynn, Hariata Ngatai.	35	<ul style="list-style-type: none"> • Herald online app advert • Email to Zone 1 and Zone 2 databases • Email to e-newsletter database

2. Key topics

The main purpose for this month’s info day was to provide a project update. The last general update was in September so this gave the community a chance to see the progress made and to find out what is planned for the year.

Advertising the events

Advertising was targeted at people living or working on the North Shore. A NZ Herald online advert delivered 92,024 impressions to residents living on the North Shore with a 0.25% click through rate (235 click throughs). Over 2000 people on the project databases received an email invitation.

3. Feedback main points

The vast majority of attendees were positive and aware of the project, spending at least five minutes speaking to staff.

Key feedback themes included:

- **General overview of the project** – what the project entails, when it will be completed, the cost.
- **Project communications** – positive feedback about the project updates sent out.
- **Shared path** – People were positive about having a safe path alongside the two motorways and wanted to know more about the connection points. There was a safety concern raised about the connection from Oteha Valley Road.
- **Public transport** – There continues to be a lot of interest in bus services, Rosedale Busway Station and requests for additional parking at the stations to become part of the project. Staff reassured people that parking is the responsibility of Auckland Transport.
- **Busway extension** – The extension continues to be a positive among community members with many looking forward to it and the benefits it will bring. There were queries about whether it would be future proofed for light rail.
- **SH18 to SH1 southbound link and SH1 to SH18 westbound link** – Queries about why these links are not part of the project scope.
- **Construction enquiries** – There were enquiries about different work sites on the project including piers at Greville Road, demolition of the Paul Matthews Road units, Rosedale Road lowering, McClymonts Road bridge.

4. Key social impacts and future project mitigation recommendations for project team:

Attendees noticed that a significant amount of work is underway with minimal impact on traffic. This is very positive feedback for the project team.

23 April 2019

Keelin Flynn

Communications and Engagement Team Manager, Northern Corridor Improvements Alliance