# Te Ringa Maimoa

Transport Excellence Partnership

Partnering with the sector to build tools and guidance that enable trust, confidence and value in transport investment.





# Our vision is an enabled transport sector that supports connected communities to thrive

Te Ringa Maimoa tools and guidance grow transport teams' skills and capabilities in eight key areas.

## People and culture

People are at the heart of our programme. We champion the values of co-design, trust and cooperation because we know these behaviours lead to stronger teams, better decision making and more connected communities.

## **Systems**

Interconnected transport processes, policies and practices are essential for ensuring we are delivering consistent and high-quality community outcomes. We support roading teams to understand how these systems integrate with national, regional and local policies to make smart decisions.

#### **Evidence**

Our Transport Insights web portal offers a onestop-shop for all local and national transport data. It provides national benchmarking and comparable data on the performance of the roading network to guide smart decisions.

#### Communication

Clear messaging is essential for building understanding and inspiring action in a changing environment. Our workshops and guidance focus on effective storytelling to support asset management planning and building a strong investment business case.

## **Decision making**

Evidence-based and consistent decision making is a critical part of delivering the right transport outcomes for our communities. We help teams understand how to establish robust decision making processes to build confidence in transport investment.

## Service delivery

Improving service delivery practices require a strong understanding of what 'excellence' looks like. Our tools and guidance help teams understand where they're at, where they want to be and what they need to do to get there.

## **Benefit delivery**

Telling the story of how a transport team's work benefits the community is challenging, but essential. We help teams identify their alignment with local, regional and national plans to tell a clearer story about the benefit transport investment delivers to their communities.

## **Quality improvement**

A culture of continuous improvement is critical for the sector to grow and meet the challenges ahead. Our programme focuses on supporting asset managers and their teams on their improvement journey.



'Transport is complex, both in its own right and within local government. The Te Ringa Maimoa programme supports people within the sector to navigate these complexities by creating tools and guidance that enable smart investment in our communities.'

## **Murray Burt**

Te Ringa Maimoa Governance Group Director Infrastructure and Place Auckland Transport

## **Tools and guidance**

## **Transport Insights web portal**

Transport Insights brings together roading, financial and performance information from across the sector to provide a comprehensive view of the state of our road networks.

## **Consistent Condition Data Collection** (CCDC)

CCDC will establish a consistent approach to collecting pavement and road surface condition data for all local authority sealed roads, including identifying how the data will be collected and managing the implementation across NZ.

## **Learning and Development Programme**

Our Learning and Development Programme is designed to help roading asset managers tell a strong investment story. We deliver comprehensive workshops around the country, supporting peer learning and providing guidance to improve decision making.

## **Excellence Programme**

We use sector-developed standards to measure the performance of transport teams and road controlling authorities. The assessment gives teams a clear understanding of their performance across eight key areas, highlighting their strengths and opportunities for improvement.

## Other projects

- · Differential Levels of Service tools
- Asset Management Competency Framework
- Procurement Framework



'Being involved with the Te Ringa Maimoa programme has given me the support and confidence to advocate for the people and network to which I am kaitiaki. The working groups have developed amazing insights and tools to lift the capability of our sector, save time and minimise stress.'

## **Kushla Tapper**

Te Ringa Maimoa Champion Roading Manager Waitaki District Council



# Case study: Transport Insights Building trust through high quality, comparable data

Understanding the performance of our transport networks in Aotearoa New Zealand is essential if we are to deliver the right outcomes for our communities. Accessing this data used to be a very time-consuming process, involving a number of different systems with varying data quality standards. It would take transport managers and their teams weeks to bring these datasets together.

Driven by the needs of the sector and in collaboration with industry experts, Te Ringa Maimoa launched Transport Insights in 2015. It is now the leading one-stop-shop for transport managers, their teams and wider council decision-makers to get both a holistic and detailed view of how their local or regional transport network is performing.

Sam Bellamy is the Team Lead for the Air Quality, Transport and Urban Development Strategy Team, at Environment Canterbury. He has seen a real boost to his team's efficiency since using Transport Insights. Not having to spend time gathering information from a range of sources means that Sam's team has more time to spend on indepth data analysis to support strategic decision making.

## **About the Te Ringa Maimoa partnership**

Established in 2012 as a recommendation from the Road Maintenance Task Force, Te Ringa Maimoa is a collaborative partnership between Local Government New Zealand, NZ Transport Agency Waka Kotahi and all road controlling authorities.

Volunteers members drive the programme, ensuring our tools and guidance are created 'by the sector, for the sector'.

Learn more at nzta.govt.nz/tep

'Transport
Insights has been
transformational for
reporting purposes
– in the past, you'd
have had to go
around and get
information from
all the different
sources. Now it's all
in the one platform.'



## Sam Bellamy

Team Lead
Air quality, Transport and Urban
Development Strategy Team
Environment Canterbury

