Self-assessment

Fill in the assessment workbook by gathering evidence and scoring your team's performance across the 8 key areas.



An assessor facilitates a discussion on current transport activities and practices, what excellence looks like for your team, and how to get there.

Assessment report

Assessors produce an executive-level overview and detailed analysis of your team's assessment results and suggested path forward.







Assessment framework

The assessment framework defines excellence across 8 performance areas:



- People and culture
- Systems
- Evidence
- Communicating
- Decision making
- Service delivery
- Benefit delivery
- Quality improvement

