Te Ringa Maimoa Excellence Programme

Our ability to thrive in a changing environment often comes down to our individual adaptability and the support and guidance of those around us.

A strong team culture paired with having the right skills and abilities around the table within road controlling authorities and maintenance teams plays a critical role in delivering the right community outcomes – especially during periods of change.

Excellence in this environment is not about gold-plating or even extraordinary performance. Excellence is a commitment to finding fit-for-purpose solutions and consistently doing the little things to a high standard across key areas of the business.

The effect of these efforts delivers the meaningful outcomes for our communities and enables us to increase trust, confidence and value in transport investment.

THE EXCELLENCE PROGRAMME

The Te Ringa Maimoa Excellence Programme is built on this definition of excellence – one that is driven by a culture of continuous learning and shared outcomes for every member of the team, from leadership of the organisation through to contractors doing maintenance work on our roads.

As with all growth opportunities, transport and maintenance teams need to understand their strengths and have a clear, realistic and well-supported plan in place to address areas that need improvement.

THE ASSESSMENT

The assessment is the cornerstone of the Excellence Programme. It gives your team a clear understanding of their performance across eight critical areas of business and transport delivery – your business/team systems, evidence and data, communication, decision making, service and benefit delivery, people and culture, and the tools that are already in place for continuous development.

The assessment process is led by our team of assessors or moderators, who are experienced facilitators.

Following a self-assessment and external assessment your team will receive a report with your overall excellence score as well as current and target scores for the eight performance areas. Recommended improvement actions provide a starting point for your improvement planning.

GROWING CAPABILITY AND CAPACITY

Underpinning any high performing team is trust, cooperation and the willingness to grow and improve over time. The Excellence Programme and assessment help teams start or continue this journey.

Completing the assessment offers a strong foundation to grow capability, with a clear performance benchmark and goals to work towards over time. Additional Te Ringa Maimoa tools and guidance are available for improving key areas, such as activity/asset management planning, procurement, stakeholder communication, data quality and asset performance reporting.

- Benchmark your team's performance across eight key areas.
- Identify your team strengths and opportunities for improvement.
- Agree what excellence looks like for your team.
- Develop a clear starting point for your improvement planning.
- Understand your team's level of self-awareness.
- Create a pathway towards building a culture of trust, cooperation and continuous improvement.

The Excellence Programme is fully funded through the National Land Transport Fund.

If you're interested in learning more about the Excellence Programme or booking an assessment for your team, please email teringamaimoa@nzta.govt.nz

ABOUT TE RINGA MAIMOA

Te Ringa Maimoa is a partnership between New Zealand's road controlling authorities, Local Government New Zealand and NZ Transport Agency Waka Kotahi. We partner with the sector to build tools and guidance that enable trust, confidence and value in transport investment.

The success of our programme is due to the incredible work of our 50+ volunteers, who are passionate about supporting the people that operate and maintain our national transport network. As established and aspiring leaders and experts from across the transport sector, these subject matter experts collectively drive the development of our sector resources. Learn more at nzta.govt.nz/tep

Te Ringa Maimoa
Transport Excellence Partnership

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