

What to do if your vehicle is water damaged



If your vehicle is insured

Contact your insurance company. They'll arrange for your vehicle to be assessed and will work with you to repair or write it off and settle your claim.



If your vehicle is **NOT** insured

1. Have a qualified automotive technician complete a thorough inspection of the vehicle. They may recommend you take it to a specialist repair certifier.
2. If you have an electric or hybrid electric vehicle, take it to the vehicle manufacturer/dealership for inspection, or to an electric vehicle repair specialist.



If you decide **NOT** to repair the vehicle

1. Take it to a reputable panel beater or seller of car parts and disclose the water damage so they dispose of the vehicle correctly.
2. Cancel the vehicle's registration at one of Waka Kotahi agents.
3. Let us know you've disposed of the vehicle on <https://transact.nzta.govt.nz/transactions/NoticeOfDisposal/entry>
4. Notify Waka Kotahi at frr@nzta.govt.nz of water damaged vehicles.