

THE NATIONAL RAIL PROVIDER

KIWI RAIL

KiwiRail is a NZ Government-owned Enterprise which owns, operates and maintains New Zealand's rail transportation network and provides the freight and some of the passenger services on it.



Their Business Objective (*Why are they in the rail system?*)

"We provide safe access to the National Rail System for passengers and freight."

The Agency's Objective for them (*What do we expect of them?*)

They ensure the safe interaction of rail vehicles and people on the national network.

Vehicle type



Modern Maintenance

Commerciality



Commercial

Number of stakeholders (in the group)

01

Licence Holders

-

Exempt

Rail interactions



Multiple Operators

Network complexity

Length, infrastructure, natural hazards

LOW
|

HIGH
|



Activity class

A

Class A

National Rail System



Non-NRS



NRS

Representative group



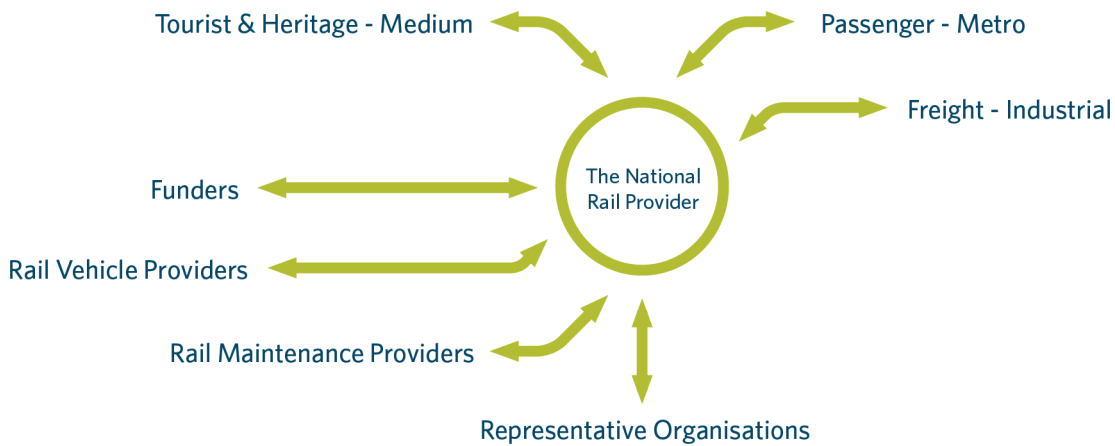
NRSS-E
RMTU

NZTA Relationship /oversight



Licensee

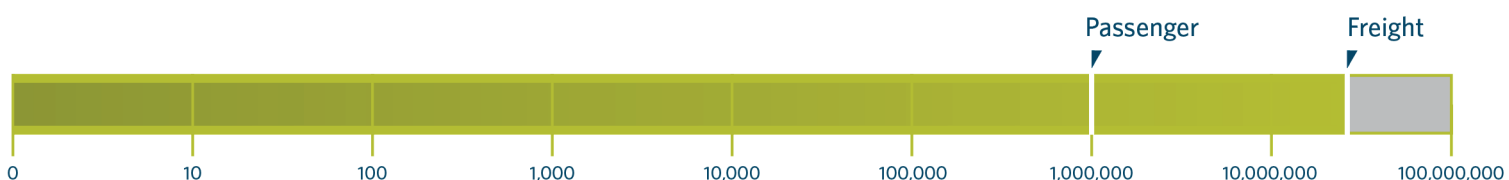
Stakeholder interactions



Network



Passenger Volume per year/Tonnes of freight per year



PASSENGER METRO

In conjunction with maintenance partners, they operate and maintain Auckland and Wellington's passenger rail service. This group employs over 1000 staff and move over 29 million urban passengers annually.



Their Business Objective (*Why are they in the rail system?*)

"Millions of passengers depend upon us to get to their destination safely and on-time."

The Agency's Objective for them (*What do we expect of them?*)

Rail is the safest way to commute.

Vehicle type



Modern

Commerciality



Commercial

Number of stakeholders (in the group)

02

Licence Holders

-

Exempt

Rail interactions



Multiple Operators

Network complexity

Length, infrastructure, natural hazards

LOW
|

HIGH
|



Activity class

B1

Class B1

National Rail System



Non-NRS



NRS

Representative group



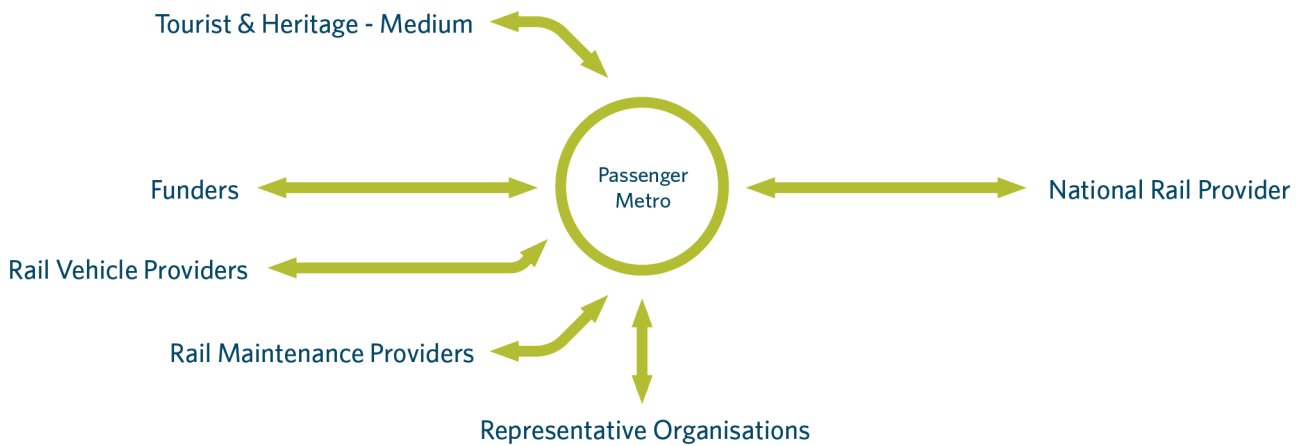
NRSS-E
RMTU

NZTA Relationship /oversight

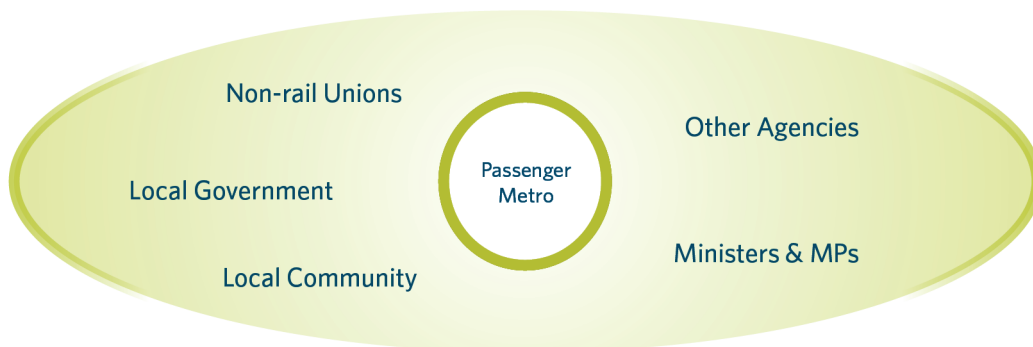


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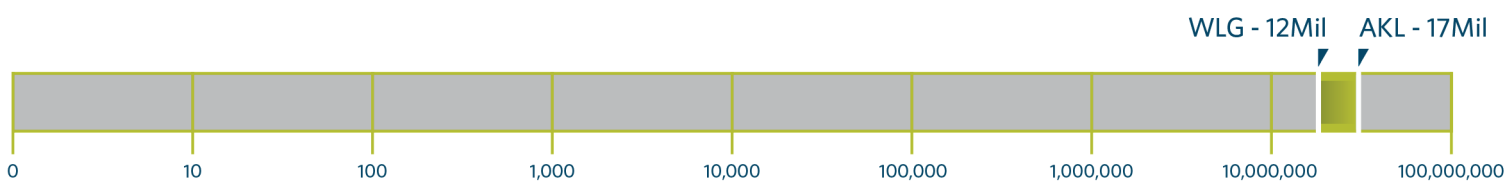
Stakeholder interactions



Network



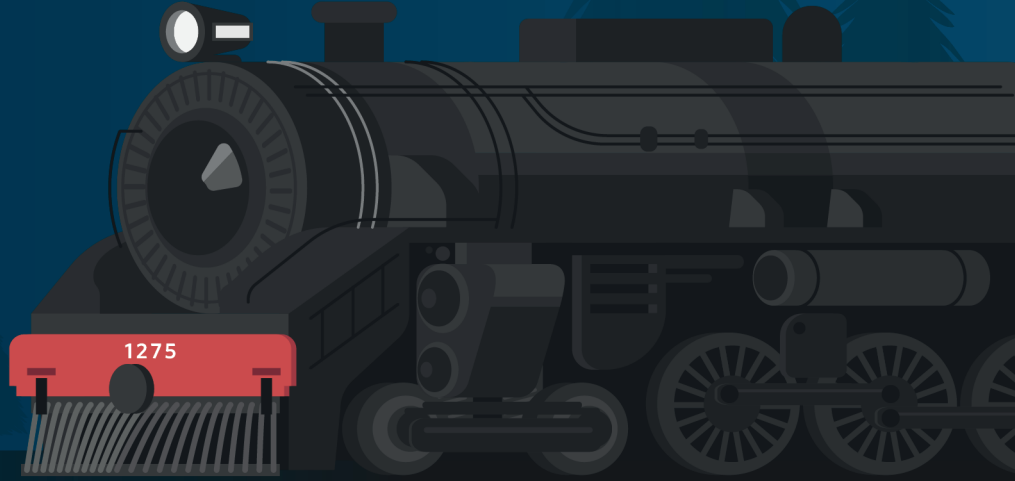
Passenger Volume per year - Transdev Wellington/Auckland



TOURIST & HERITAGE

MEDIUM SCALE

A group which services a tourist and domestic passenger market. A mix of heritage, small vehicle and also includes trams and Wellington's Cable Car.



Their Business Objective (*Why are they in the rail system?*)

"We are part of NZ's tourist economy and heritage."

The Agency's Objective for them (*What do we expect of them?*)

That customer safety is the priority over the tourist or heritage 'experience'.

Vehicle type



Heritage



Small

Commerciality



Hire or Reward

Number of stakeholders (in the group)

21

Licence Holders

-

Exempt

Rail interactions



Single/Multiple operators





Network complexity

Length, infrastructure, natural hazards

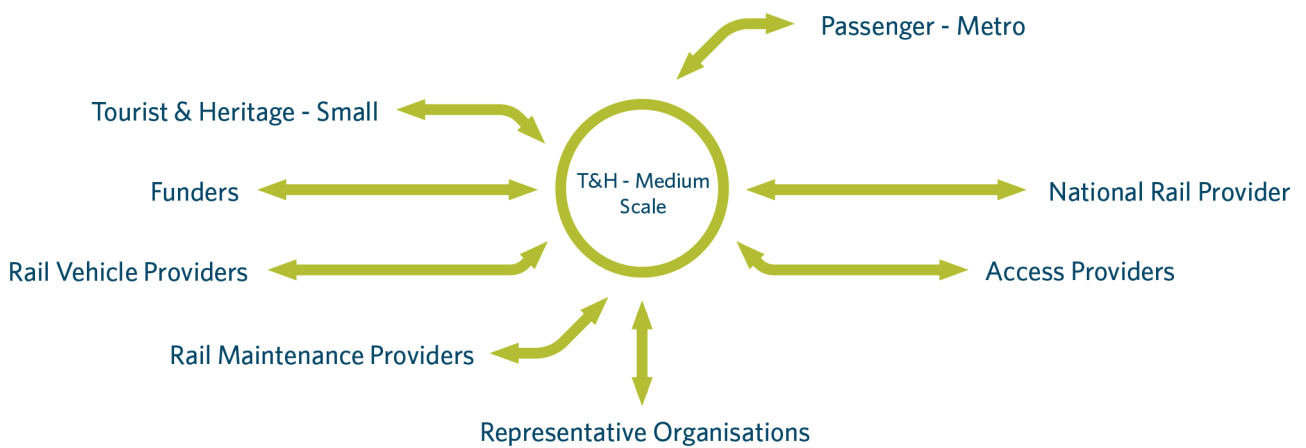
LOW
|

HIGH
|

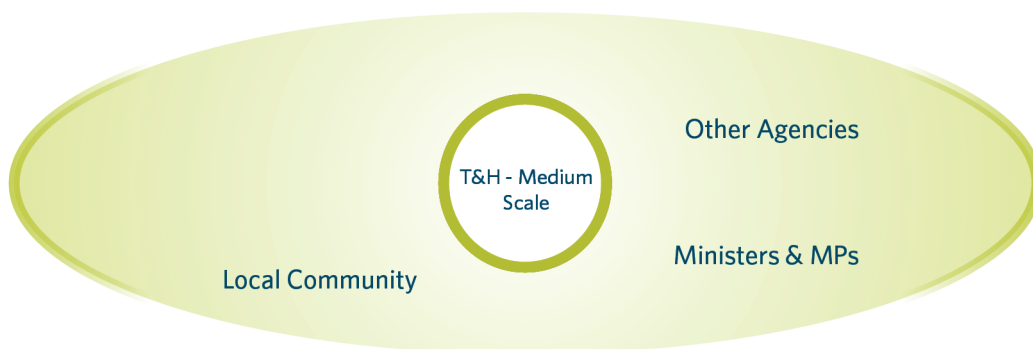


Activity class	National Rail System	Representative group	NZTA Relationship /oversight
B2 - B3 Class B2 - B3	 Non-NRS  NRS	 FRONZ NRSS-E	 Licensee

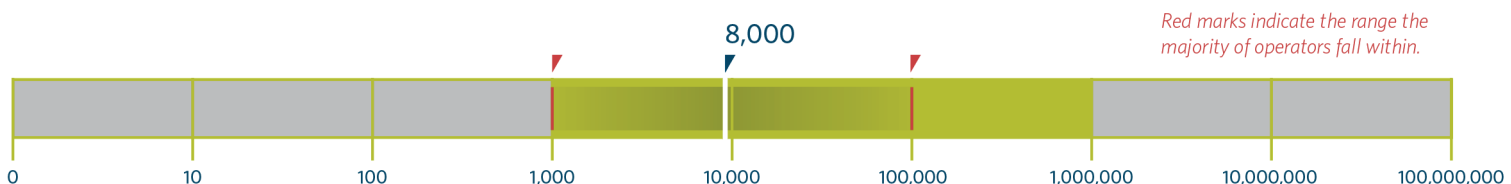
Stakeholder interactions



Network



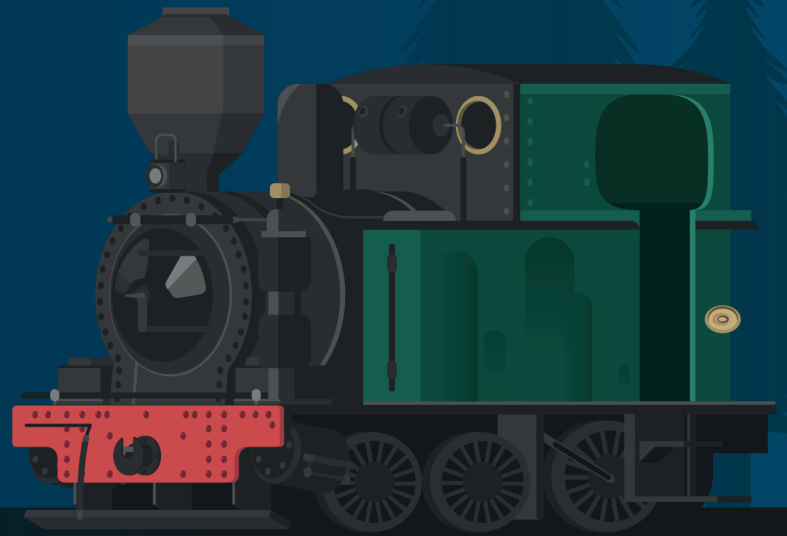
Passenger Volume per year



TOURIST & HERITAGE

SMALL SCALE

A group which includes heritage, narrow gauge rail and small scale tourist operations that operates mainly on private lines. Generally volunteer rail enthusiasts and not about making a profit.



Their Business Objective (*Why are they in the rail system?*)

"We are a draw card for the local community."

The Agency's Objective for them (*What do we expect of them?*)

That customer safety is the priority over the tourist or heritage 'experience'.

Vehicle type



Heritage



Small

Commerciality



Hire or Reward

Number of stakeholders (in the group)

18

Licence Holders

-

Exempt

Rail interactions



Single operator





Network complexity

Length, infrastructure,
natural hazards

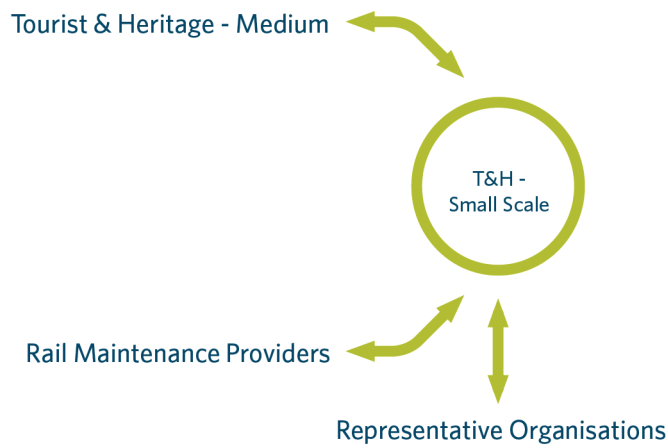
LOW
|

HIGH
|



Activity class	National Rail System	Representative group	NZTA Relationship /oversight
B4 - B5	 		
Class B4 - B5	Non-NRS NRS	FRONZ	Licensee

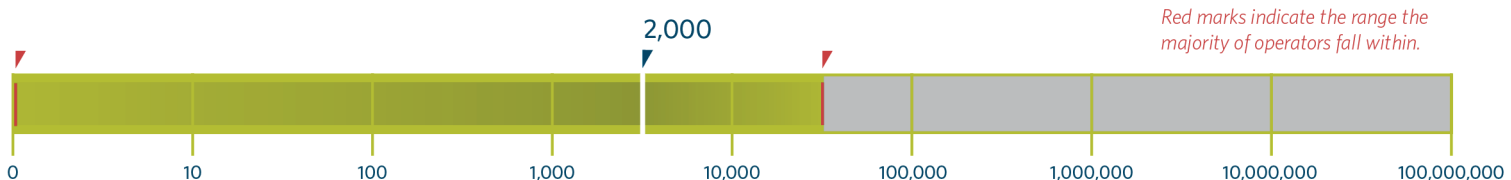
Stakeholder interactions



Network



Passenger Volume per year



RAIL MAINTENANCE PROVIDERS

A group that carries out maintenance on railway infrastructure. They may operate rail vehicles for maintenance purposes.



Their Business Objective (*Why are they in the rail system?*)

"We keep the rail infrastructure reliable and safe."

The Agency's Objective for them (*What do we expect of them?*)

That they keep their own operations safe whilst delivering rail infrastructure that keeps rail movements safe.

Vehicle type



Maintenance

Commerciality



Commercial

Number of stakeholders (in the group)

- >100

Licence Holders

Exempt

Rail interactions



Multiple Operators

Network complexity

Length, infrastructure, natural hazards

LOW
|

HIGH
|



Activity class

D

Class D

National Rail System



Non-NRS



NRS

Representative group



RMTU

NZTA Relationship /oversight

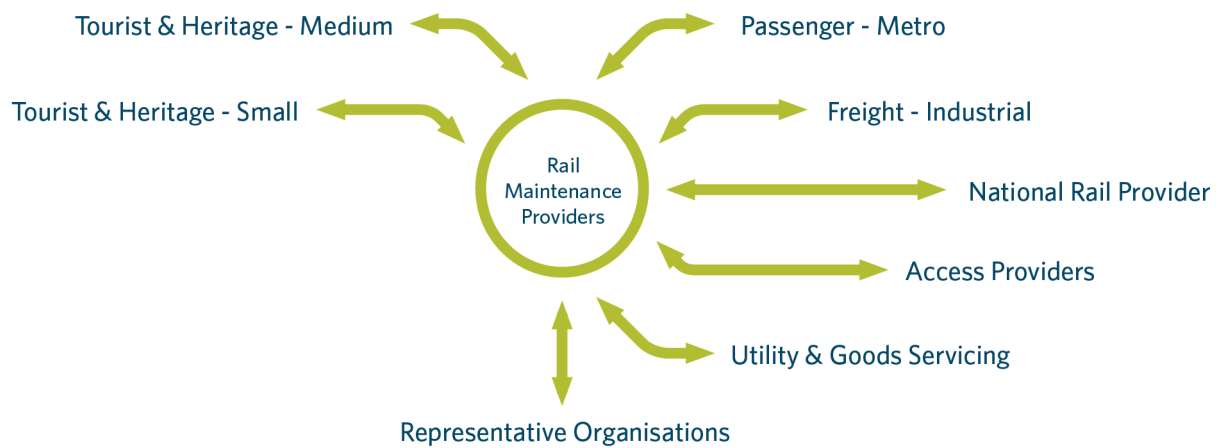


Licensee

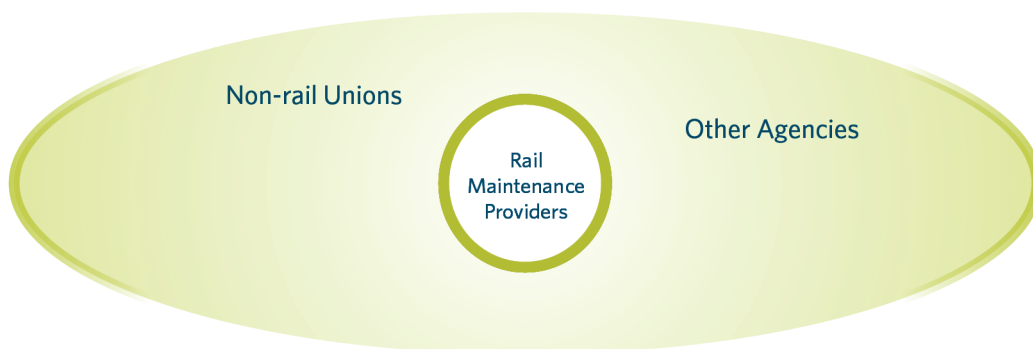


Participant

Stakeholder interactions



Network



RAIL VEHICLE PROVIDERS

A group that provides and/or maintains rail vehicles for other operators to use. They could provide operational vehicles (eg locomotives, EMU) or maintenance vehicles (eg high rail vehicles).

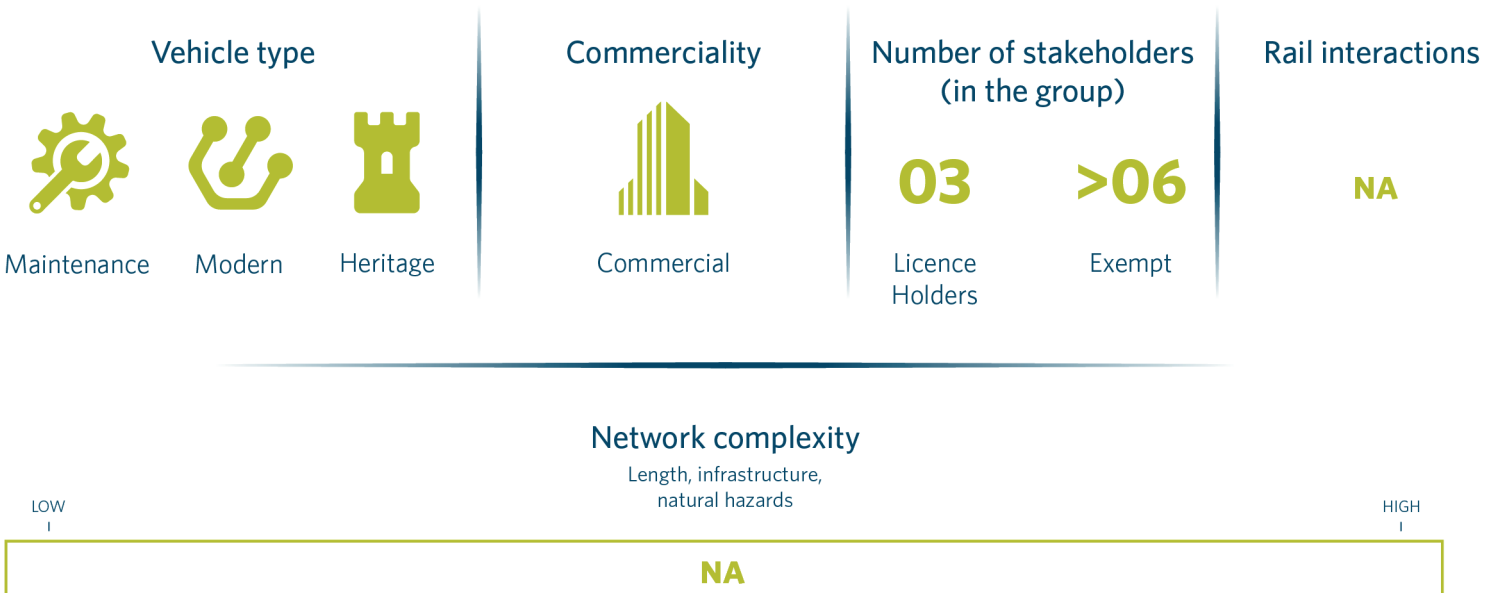


Their Business Objective (*Why are they in the rail system?*)

"We are specialist in providing safe rail vehicles for others to use."

The Agency's Objective for them (*What do we expect of them?*)

Making sure they are focused both on keeping their own operations safe and on their downstream responsibilities.



Activity class

C

Class c

National Rail System



Non-NRS



NRS

Representative group



RMTU
FRONZ

NZTA Relationship /oversight

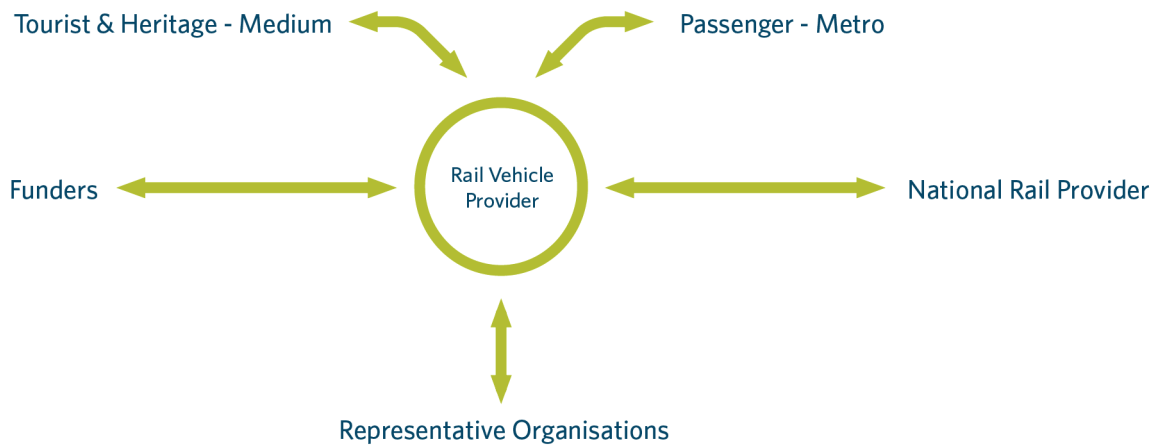


Licensee

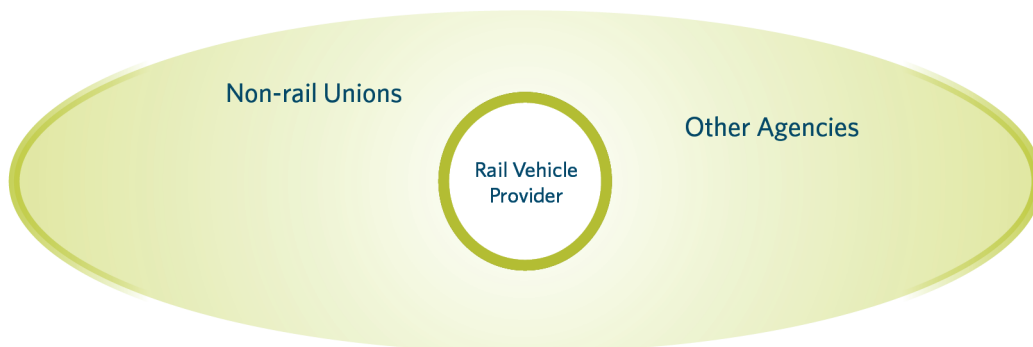


Participant

Stakeholder interactions



Network



FREIGHT INDUSTRIAL

Operate sidings at industrial plants and factories. KiwiRail will drop wagons at their sites for them to load or unload, and they may do some shunting themselves.



Their Business Objective (*Why are they in the rail system?*)

"Rail is part of our logistics chain."

The Agency's Objective for them (*What do we expect of them?*)

Rail may not be their core business, but safety is.

Vehicle type



Modern

Commerciality



Commercial

Number of stakeholders (in the group)

34

Licence
Holders

>150

Exempt

Rail interactions








Single Operator

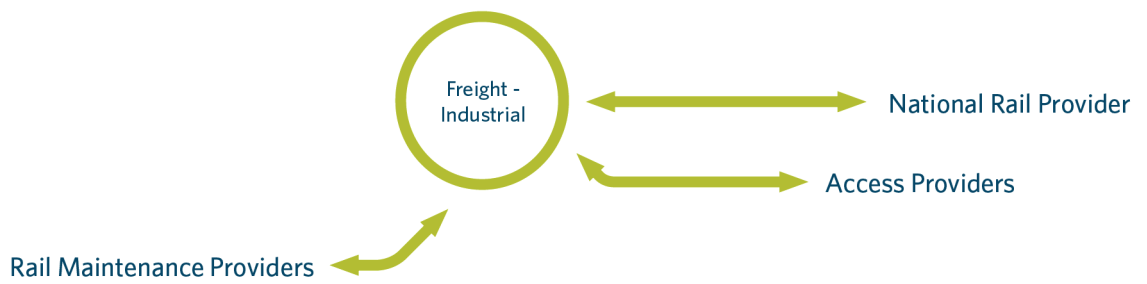
Network complexity

Length, infrastructure,
natural hazards



Activity class	National Rail System	Representative group	NZTA Relationship /oversight
B3 - B4	  Non-NRS NRS	 None	  Licensee Participant
B3 - B4			

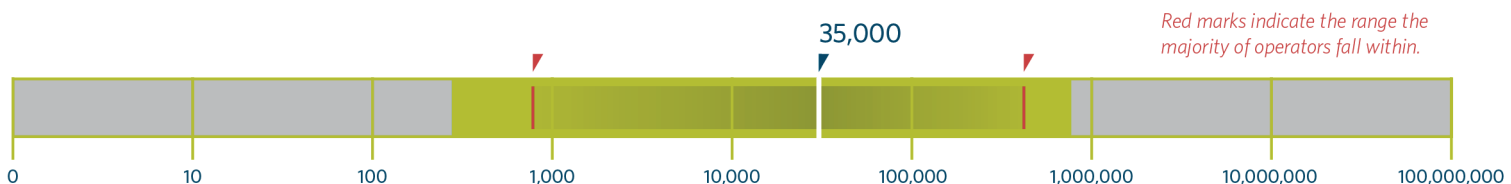
Stakeholder interactions



Network



Tonnes of freight per year



FUNDERS

Asset owners who have contracts with rail service providers to run, maintain and operate schedules. They also have an agreement to use the main line track. They can directly influence safety through their business decisions.



Their Business Objective *(Why are they in the rail system?)*

“We fund rail services for commuters and for the wider benefit of our community.”

The Agency’s Objective for them *(What do we expect of them?)*

Making sure that rail safety is foremost in their investment decisions.

Vehicle type

NA

NA

Commerciality



Commercial

Number of stakeholders
(in the group)

-

Licence
Holders

03

Exempted

Rail interactions

NA

NA

Network complexity

Length, infrastructure,
natural hazards

LOW
I

HIGH
I

NA

Activity class

F

Class F

National Rail System



Non-NRS

NRS

Representative group



RCA

NZTA Relationship /oversight

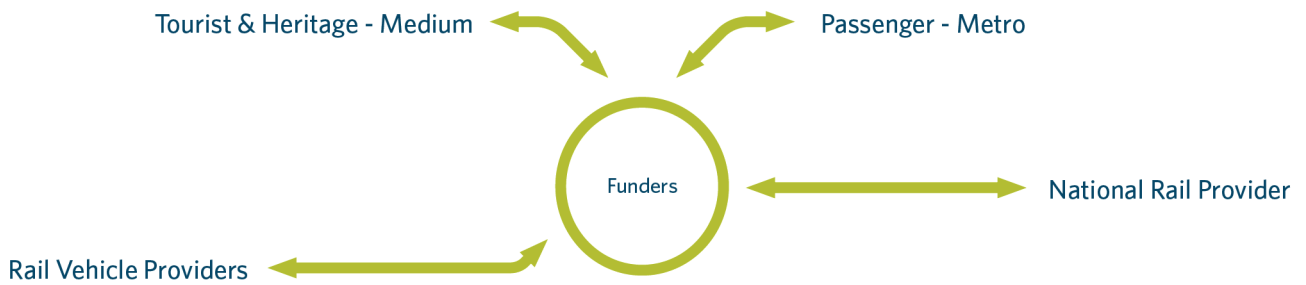


Licensee



Participant

Stakeholder interactions



Network



ACCESS PROVIDERS

Rail activities (such as wagon loading or tramways) are carried out on their property, but by another licence holder.

Their Business Objective (*Why are they in the rail system?*)

“Rail is an important part in the logistics of my business, but I have outsourced it.”

The Agency's Objective for them (*What do we expect of them?*)

They recognise and manage the safety responsibilities of being an access provider.

Vehicle type

NA

NA

Commerciality



Commercial

Number of stakeholders (in the group)

02

Licence Holders

-

Exempted

Rail interactions



Single operator

Network complexity

Length, infrastructure, natural hazards

LOW
|

HIGH
|



Activity class

NA

NA

National Rail System



Non-NRS



NRS

Representative group



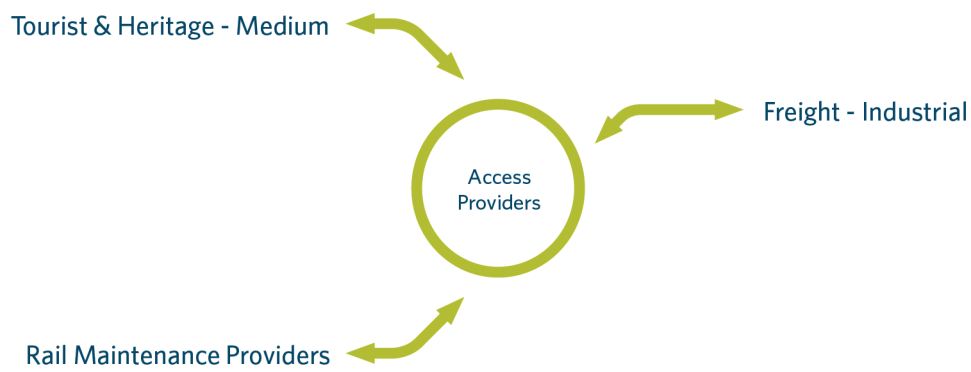
None

NZTA Relationship /oversight

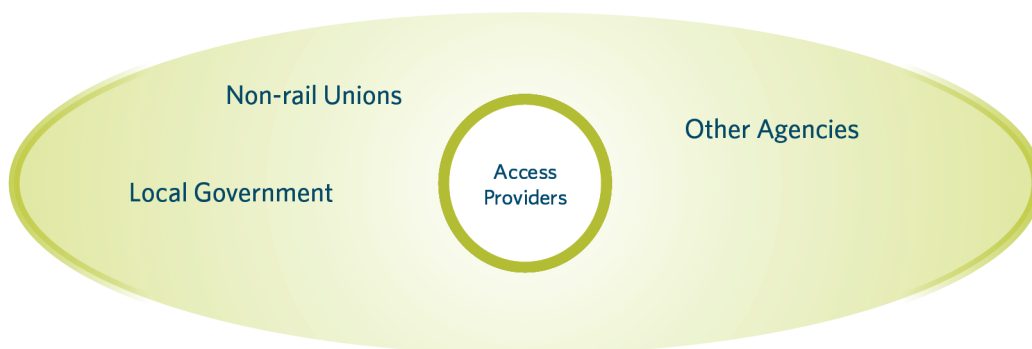


Licensee

Stakeholder interactions



Network



UTILITY & GOODS SERVICING

Use work trains to carry staff and materials to maintain services such as electricity and water or to move goods on-site.



Their Business Objective (*Why are they in the rail system?*)

"Ensuring the reliability of our essential services."

The Agency's Objective for them (*What do we expect of them?*)

Rail may not be their core business, but safety is.

Vehicle type



Maintenance

Commerciality



Commercial

Number of stakeholders
(in the group)

05

Licence
Holders

-

Exempted

Rail interactions



Single operator





Network complexity

Length, infrastructure,
natural hazards

LOW
I

HIGH
I

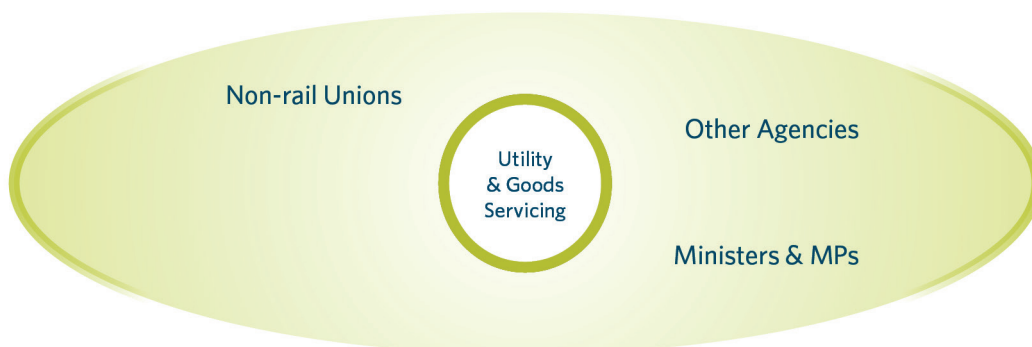


Activity class	National Rail System	Representative group	NZTA Relationship /oversight
B3 - B4 Class B3 - B4	 Non-NRS  NRS	 None	 Licensee

Stakeholder interactions



Network



REPRESENTATIVE ORGANISATIONS

These are groups that represent Rail Sector interests. The largest ones are the Rail and Maritime Transport Union who represent most railway paid workers and the Federation of Rail Organisations who represent most Tourist and Heritage Participants.

Their Business Objective (*Why are they in the rail system?*)

"We represent the interests of our members in terms of safety and workers' rights."

The Agency's Objective for them (*What do we expect of them?*)

They are an effective conduit to improve safety across the sector.

Vehicle type

NA

NA

Commerciality



Commercial

Number of stakeholders (in the group)

02

Rail interactions

NA

NA

Network complexity

Length, infrastructure, natural hazards

LOW
I

HIGH
I

NA

Activity class

NA

NA

National Rail System

NA

NA

Representative group



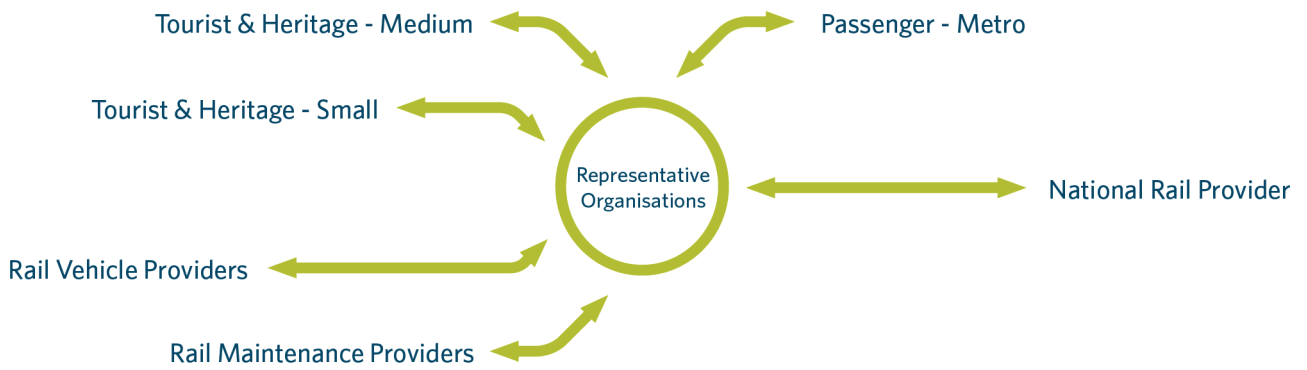
NA

NZTA Relationship /oversight



Stakeholder

Stakeholder interactions



Network

