

Emergency management
safeguards people from
harm during an incident.**



***Incident management plans are used to stabilise the situation to ensure the wellbeing of our people and services.**

***Emergency Procedures and Preparedness Plans (EPPPs) manage the initial priorities and allocation of resources to deal with an incident.**

**Business continuity keeps
critical business functions
going after an incident.**



MAJOR IT OUTAGE



DO WE HAVE	
Access to buildings?	YES
Access to IT?	NO
Sufficient staff?	YES
Safe staff?	YES
Roading network available?	YES



PANDEMIC

DO WE HAVE	
Access to buildings?	YES
Access to IT?	YES
Sufficient staff?	NO
Safe staff?	YES
Roading network available?	YES

In our offices:

Critical Business Function Plan invoked

On our network:

No effect

MAJOR EARTHQUAKE



IS THERE	
Access to buildings?	NO
Access to IT?	NO
Sufficient staff?	NO
Safe staff?	NO
Roading network available?	NO

In our offices:

Emergency Procedures and Preparedness Plan (EPPP) Incident Management Plan
Critical Business Function Plan

On our network:

Traffic Operations Centre(s), NOC suppliers and emergency services will provide the initial response to any major infrastructure disruptions

SLIP ON HIGHWAY



IS THERE	
Access to buildings?	YES
Access to IT?	YES
Sufficient staff?	YES
Safe staff?	YES
Roading network available?	NO

In our offices:

No effect

On our network:

Traffic Operations Centre(s), NOC suppliers and emergency services will provide the initial response to any major infrastructure disruptions