

25 October 2023

[REDACTED]  
[REDACTED]

REF: OIA-13776

Dear [REDACTED]

**Request made under the Official Information Act 1982**

Thank you for your email of 2 October 2023 requesting the following information under the Official Information Act 1982 (the Act):

*What were the results of the submissions exactly? The summary of submissions.  
What are you planning on doing about improving safety, specifically?  
What enforcement do you propose? How will this differ from the current enforcement, of which there is none. Operators police themselves.*

We have prepared a report on the results of our survey and stakeholder engagement, which you can find at: <https://nzta.govt.nz/assets/regulatory/docs/E-Scooters-Declaration-Not-to-be-Motor-Vehicles-Notice-2018-Review-Stakeholder-engagement-report.pdf>

The report includes more detail about the number of responses and key themes. Our reports on safety and enforcement can also be found on our website at: <https://www.nzta.govt.nz/regulatory/e-scooter-declaration-renewal-decision/>

We will be exploring a range of options to improve the safety of e-scooters, such as lower speed limits in high pedestrian areas and the use of speed limit signage. We will be working with other agencies to look at these and other options and intend to report on progress as decisions are made.

*Any cost benefit analysis undertaken. I assume you did one as part of your decision (as e-scooters have cost NZ taxpayers \$30M as of December 2022). If not why not?*

This review was not related to a financial decision, so a cost benefit analysis was not undertaken. The review was connected to our objective as set out in the Land Transport Management Act which is why there is a focus on the safety and effectiveness of E-scooters.

In line with Waka Kotahi policy, this response will soon be published on our website, with personal information removed.

If you'd like to be added to our list for updates, please contact Lily Horne, Advisor, Regulatory Implementation, by email to [lily.horne@nzta.govt.nz](mailto:lily.horne@nzta.govt.nz)

Yours sincerely

A handwritten signature in black ink, appearing to read "Chris Rodley". The signature is fluid and cursive, with the first name "Chris" and the last name "Rodley" clearly distinguishable.

**Chris Rodley**

National Manager, Regulatory System Design