

15 September 2023

██████████
████████████████████

REF: OIA-13532

Dear ██████████

Request made under the Official Information Act 1982

Thank you for your email of 4 September 2023 requesting the following information under the Official Information Act 1982 (the Act):

1. *When will the offensive graffiti be removed from the new wall constructed alongside the Takanini Onramp Northbound, as well as the new wall on the bridge adjacent to the Takanini onramp Northbound? (this graffiti is immediately next to the Northbound lanes)*

This graffiti was removed from the ramps in the week commencing 4 September 2023. Graffiti is removed by our contractor, Graffiti Solutions Ltd.

2. *When will the remaining graffiti on motorway walls, overpass supporting poles, motorway bridges on the Northbound and Southbound directions of the Southern Motorway between Nelson St, Auckland City and Drury be removed?*

Graffiti was removed from this location in the week commencing 28 August 2023.

Waka Kotahi NZ Transport Agency proactively monitors and removes graffiti. If traffic control is required for removal, graffiti will be removed within ten days of it being reported. If traffic control is not required, we remove it within two days. If it is offensive, racist or uses libellous language we remove it within one business day.

The exception to this is when specialised heights equipment is required, or when we have a large road closure already scheduled for that location, in which case we will wait for that closure to remove the graffiti.

3. *When will the graffiti be removed on the glass barrier Northbound on the Southern Motorway at the Beaumont St on ramp before the Auckland Harbour Bridge.*

Graffiti is removed from the perspex noise wall at St Mary's Bay on a weekly basis. Unfortunately, we have been unable to safely access the section of the wall at Jacob's Ladder due to a large slip. All graffiti was removed from this location following slip removal works on 25 August 2023.

In line with Waka Kotahi policy, this response will soon be published on our website, with personal information removed.

If you would like to discuss this reply with Waka Kotahi, please contact Ministerial Services, by email to official.correspondence@nzta.govt.nz

Yours sincerely

A handwritten signature in blue ink, consisting of several loops and a long horizontal stroke extending to the right.

Peter Brown
National Manager, Maintenance and Operations