

NATIONAL TICKETING SOLUTION

National Ticketing Solution (NTS) Steering Group Meeting AGENDA

Date:	3 November 2021	
Time:	7:00am – 8:30am	
Location:	Majestic Centre, 88/100 Willis Street, 5.02 meeting room Teams Meeting: Join on your computer or mobile app Click here to join the meeting Or call in (audio only) +64 4-889 5600,,292779585# New Zealand, Wellington Phone Conference ID: 292 779 585#	
Steering Group Members:	<div><div>section 9(2)(a) (Chair)</div><div>Independent</div></div> <div>Vanessa Ellis</div> <div>AT</div> <div>Roger Jones</div> <div>AT</div> <div>Scott Gallacher</div> <div>GW</div> <div>Stewart Gibbon</div> <div>ECAN</div> <div>Nick Donnelly</div> <div>ORC</div> <div>Delaney Myers</div> <div>WK – NZTA</div> <div>Charles Ronaldson</div> <div>WK - NZTA</div>	
Attendees:	<div>Graham Alston</div> <div>NTS</div> <div>James Timperley</div> <div>NTS</div> <div>Rachael Turnage</div> <div>AT</div> <div>Andrew McCallin</div> <div>WK – NZTA</div> <div>Laura Wilmot</div> <div>WK – NZTA</div> <div>Mark McHugh (Secretariat)</div> <div>NTS</div>	
In Attendance:	<div><div>section 9(2)(a)</div><div>NTS</div></div> <div>Nicki Lau Young</div> <div>GW</div> <div><div>section 9(2)(a)</div><div>ECAN</div></div>	
Apologies:		

Item	Description	Paper No	Action	Lead
1.	Actions from 20 October meeting	2021-11-03-01	Review	section 91
2.	NTS Customer Experience Forum (Deferred from 20 October 2021 meeting) Status NTS Defining a target customer experience – update 3 NTS target customer experience Appendix A – Combined Responses	2021-11-03-02	Discussion	DM
3.	Detailed Business case (Deferred from 20 October 2021 meeting) Status NTS DBC input parameters TCO assumptions as at 14 Oct 2021	2021-11-03-03	Noting	JT
4.	Procurement Update Matters for decision, guidance and noting	2021-11-03-04	Decision and Noting	GA
5.	Updated RFP Response Assessment update		Update	GA
6.	NTS Gateway Process	-	Update	CR
7.	Working Group	-	Update	NLY
8.	Other Business	-		ALL

END

Future meetings 2021 & 2022		
Date	Time	Location / Zoom
Wednesday 17 November	8:30-10am	Majestic 6.06; Teams Meeting
Wednesday 1 December	7:00-8:30am	Majestic 5.02; Teams Meeting
Wednesday 15 December	8:30-10am	Majestic 6.06; Teams Meeting
Wednesday 19 January	8:30-10am	Majestic 6.06; Teams Meeting
Wednesday 2 February	7:00-8:30am	Majestic 5.02; Teams Meeting
Wednesday 16 February	8:30-10am	Majestic 6.06; Teams Meeting
Wednesday 2 March	7:00-8:30am	Majestic 5.02; Teams Meeting
Wednesday 16 March	8:30-10am	Majestic 6.06; Teams Meeting

Future meetings 2021 & 2022		
Wednesday 30 March	7:00-8:30am	Majestic 5.02; Teams Meeting

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