

12 December 2022

[REDACTED]

REF: OIA-11370 & OIA-11394

Dear [REDACTED]

**Requests made under the Official Information Act 1982**

Thank you for your emails of 2 and 4 November 2022 requesting the following information under the Official Information Act 1982 (the Act):

*I request a copy of the following:*

- 1. a copy of the latest business case of the National Ticketing Solution,*
- 2. a copy of the contract with Cubic on the National Ticketing Solution,*
- 3. a copy of the participation agreement that has been finalised between Public Transport Authorities, Auckland Transport, Greater Wellington Regional Council, Environment Canterbury, and the Regional Consortium of ten smaller councils, and*
- 4. the latest costing and benefit-cost ratio of the National Ticketing Solution, and the dates on which those assessments were completed.*

AND

*I request a copy of the "Ticketing Solution Master Services Agreement" referred to in written question 39245 (2022).*

I will respond to each part of your requests in turn.

**1. a copy of the latest business case of the National Ticketing Solution**

I am refusing this part of your request under section 18(d) of the Act because the information requested will soon be publicly available. This is expected to be published on the Waka Kotahi website in the week of 19 December 2022 and you will be updated when this has occurred.

**2. a copy of the contract with Cubic on the National Ticketing Solution**

**I request a copy of the “Ticketing Solution Master Services Agreement” referred to in written question 39245 (2022).**

Please note that the contract between Waka Kotahi NZ Transport Agency and Cubic is the Ticketing Solution Master Services Agreement (the contract) dated 21 October 2022.

I am withholding the Ticketing Solution Master Services Agreement in full under the following sections:

- 9(2)(b)(ii) of the Act to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information;
- section 9(2)(i), to enable a Minister of the Crown or any public service agency or organisation holding the information to carry out, without prejudice or disadvantage, commercial activities; and
- section 9(2)(j), to enable a Minister of the Crown or any public service agency or organisation holding the information to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations).

In order to meet the public interest for information around the National Ticketing Solution, Waka Kotahi is preparing a detailed summary of the contract for public release. This will be provided to you and published on our website in early 2023.

**3. a copy of the participation agreement that has been finalised between Public Transport Authorities, Auckland Transport, Greater Wellington Regional Council, Environment Canterbury, and the Regional Consortium of ten smaller councils**

The following document falls within the scope of your request and is enclosed:

- *NTS Participation Agreement Part 2 (P2 Agreement) – Signed and dated (900648009.2)*

**4. the latest costing and benefit-cost ratio of the National Ticketing Solution, and the dates on which those assessments were completed.**

The updated cost benefit analysis was finalised in June 2022 as part of the detailed business case. The total programme cost of the National Ticketing Solution is \$1.3 billion and includes the implementation costs for Public Transport Authorities and Waka Kotahi. The benefit-cost ratio is 1.7.

With respect to the information that has been withheld, I do not consider there are any other factors which would render it desirable, in the public interest, to make the information available.

Under section 28 of the Act, you have the right to ask the Ombudsman to review my decision to withhold certain information and refuse part of this request. The contact details for the Ombudsman can be located at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

In line with Waka Kotahi policy, this response will soon be published on our website, with personal information removed.

If you would like to discuss this reply with Waka Kotahi, please contact the Ministerial Services team, by email to [official.correspondence@nzta.govt.nz](mailto:official.correspondence@nzta.govt.nz)

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Yogesh Anand', with a long horizontal stroke extending to the right.

**Yogesh Anand**

Programme Director, NTS