

From: S241
To: s 9(2)(a) @auror.co
Cc: s 9(2)(a) @auror.co
Subject: FW: S241 application - Notice of Proposed Decision
Date: Wednesday, 22 June 2022 8:56:00 am
Attachments: image003.png
Notice of final decision - Auror Limited.pdf
Auror Limited Terms and Conditions.pdf
image003.png

Morena s 9(2)(a)

I am pleased to advise that your application has now been completed and you can find our final decision letter attached. Confirmation of your authorisation will be published in the NZ Gazette within the next two working days. The terms and conditions are published here on our website: <https://www.nzta.govt.nz/assets/vehicle/docs/MVR-terms-and-conditions-auror-limited.pdf> and will be added to the online authorisation list when it is next updated on 01.07.2022, I've also attached a PDF copy of these for you. Your suggestions below have been approved, with a minor change to the wording of the purposes to refer to "non-payment" rather than "theft" and the removal of duplicated wording.

We expect to see the terms and conditions fulfilled at all times, and evidence of this provided should we query or audit Auror Limited during the term of authorisation.

I have made the necessary updates to add the Section 241 authorised level access expiry date of 25/09/2027 on to your Motochek account number of s 9(2)(a) to ensure you will have continuous access. If you have any questions about your Motochek account, you can contact the administration team directly at agentops@nzta.govt.nz

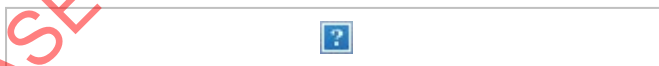
Please let me know if you have any questions about the authorisation.

Kind regards

Gemma Rush (she/her)

Senior Case Officer, Exemptions & Registers Integrity
Te Roopu Waeture | Regulatory Services

Waka Kotahi NZ Transport Agency
Palmerston North
Private Bag 11777, Palmerston North 4442, New Zealand
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From: s 9(2)(a) @auror.co>
Sent: Saturday, 18 June 2022 7:00 PM
To: S241 <S241@nzta.govt.nz>
Cc: s 9(2)(a) @auror.co>
Subject: Re: S241 application - Notice of Proposed Decision

CAUTION: The sender of this email is from outside Waka Kotahi. Do not click links, attachments, or reply

unless you recognise the sender's email address and know the content is safe.

Kia ora Gemma

Thanks very much for sending through the draft decision.
We'd like to run a couple of minor changes by you please:

Purpose:

"...where Auror Limited has entered into a contract with the fuel supplier instructing them to ***instructing them to*** investigate ***fuel theft non-payment*** at a service station."

The removal of "theft" better encapsulates the desire of our Fuel suppliers to not presume criminal intent as well as the types of events that result in non-payment at service stations.

Please let us know if you have any questions.

Kind regards

s 9(2)(a)

On Mon, 13 Jun 2022 at 10:23, S241 <S241@nzta.govt.nz> wrote:

Kia ora s 9(2)(a) and s 9(2)(a)

Please see attached our draft decision and proposed terms and conditions for Auror Limited. Please read these carefully and let us know any comments that you have before we proceed to the final decision stage. As your current authorisation is yet to expire, please note we have proposed that the new terms and conditions begin on 14 September 2022, the day after the current terms and conditions are due to expire.

If you have any questions or would like extra time to review this please let me know.

Kind regards

Gemma Rush (she/her)

Senior Case Officer, Exemptions & Registers Integrity
Te Roopu Waeture | Regulatory Services

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RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

20 June 2022

s 9(2)(a)

Auror Limited

Via Email

Notice of decision to grant application for authorisation under section 241 of the Land Transport Act 1998

Dear s 9(2)(a)

Statutory discretion to grant 241 Authorisation

The Secretary of Transport has the discretion to authorise specified persons or classes of person to access names and addresses of persons registered in respect of motor vehicles and information on those vehicles, in accordance with section 241(1) of the Land Transport Act 1998 (Authorisation). This function has been delegated from the Secretary of Transport to myself, Sue Hardiman, Senior Manager, Vehicle and Driver Licensing.

Your application for Authorisation under section 241 Authorisation

I refer to the notice of the proposed decision to grant your application for an Authorisation, dated 10 June 2022.

Thank you for your feedback following the notice of my proposed decision, I have taken your response into account in making my final decision.

Final decision

I have decided to grant you an Authorisation under section 241(1) of the Land Transport Act 1998, for the reasons set out below.

Reasons for decision

Factors in favour of granting an Authorisation

- There have been no known breaches of the previously held authorisation
- The application and supporting evidence were detailed and thorough. You have clearly demonstrated how Auror will ensure those with access will be trained on the principals of the Privacy Act 2020, as well as specific use of the authorisation.
- The advising agencies support our proposed decision to grant Auror an authorisation under Section 241.

Factors against granting an Authorisation

- None

Summary

Taking into account the factors set out above, I have made the decision to grant the Authorisation because I am satisfied that personal information from the register will be kept secure by Auror Limited and obtained and used only for the purposes specified in the notice attached.

If you have any further questions, please contact s241@nzta.govt.nz

Yours sincerely



Sue Hardiman
Senior Manager
Vehicle and Driver Licensing

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982



Pursuant to section 241 of the Land Transport Act 1998 and my delegated authority, I authorise the User – for the Specified Purpose, during the Term, and on the Conditions below – to have access to the names and addresses of persons currently registered to motor vehicles:

- Who are currently registered in respect of a motor vehicle; and
- Who have not instructed the Registrar of Motor Vehicles that they do not wish to have their names and addresses made available under section 241(1).

Person (User): Auror Limited

Purpose(s):

Where the occupant(s) of a motor vehicle have failed to pay the full amount for goods or services obtained from a fuel supplier, where Auror Limited has entered into a contract with that fuel supplier instructing them to investigate non-payment at a service station.

In order for Auror Limited to:

- To send a letter to the registered person advising them of the failure to pay and requesting payment (including details of possible methods of making payment); or
- Provide the registered person information to debt collection services for the purposes of lawfully collecting the debt

Term: Commencing on 14 September 2022 this notice expires at midnight on 13 September 2027 but may be revoked at any time.

Definitions:

Authorised access means access or use of information that has been authorised under the terms of this notice

Failed to pay the full amount for goods or services means: the occupant(s) has either:

- obtained/received/taken goods or services without attempting to pay for them; or
- Has paid the full amount for one or more of the goods or services obtained but has failed to pay for other goods or services also obtained, for example has paid for an item purchased at the fuel station but has failed to pay for the fuel obtained from the service station; or
- has claimed that they do not have enough money to pay for the goods or services obtained, and has then left with these goods or services, without having paid the full amount for them.

For the avoidance of doubt, **this excludes** underpayment by occupants as the result of an error by a fuel supplier or their employees or agents, **information must not be accessed for this purpose.**

Notice means the *Gazette* notice providing authorised access under section 241 of the Land Transport Act 1998 to the User

Personal information means the names and addresses of persons:

- who are currently registered in respect of a motor vehicle; and
- who have not instructed the Registrar of Motor Vehicles that they do not wish to have their names and addresses made available under section 241(1)

Waka Kotahi means the New Zealand Transport Agency

Unauthorised access means access or use of information that is not authorised access

User means Auror Limited authorised by Waka Kotahi under Section 241 for these terms and conditions

Conditions:

General

1. The User must only access information for the specified purpose.

2. Information must only be accessed by the User on its own behalf.
3. Information obtained under this authorisation shall not be disclosed to any third party unless such disclosure is necessary to achieve a specified purpose.

Notifying relevant person that their information was accessed

4. The User must notify every person of which they have accessed their person information from the motor vehicle register that:
 - a. The User obtained their information from the motor vehicle register; and
 - b. The relevant gazette notice under which the User had the authority to do this; and
 - c. What the information was used for; and
 - d. The person can notify the Registrar that they do not wish to have their names and addresses made available under an authorisation.
5. A notification made under clause 4 must be made in writing and a copy of the notification must be kept on record in accordance with clauses 12–14.

Security systems

6. Each individual person who can access the motor vehicle register on behalf of the User must be provided with unique and identifiable log-in details that must be used each time the individual person accesses the register. These unique details must not be shared with any other person.
7. The User must have adequate systems and policies in place that prevent unauthorised access from occurring, including to:
 - a. provide security of information technology and data against unauthorised access; and
 - b. ensure all staff members who use or have access to the motor vehicle register have completed training that complies with clauses 10 and 11; and
 - c. ensure information accessed from the motor vehicle register is limited to information needed to achieve the specific purpose for which the information is accessed; and
 - d. ensure personal information is retained no longer than is necessary for the specific purpose for which information is accessed; and
 - e. assist the User to identify unauthorised access, or suspected unauthorised access, including having individual log-ins under clause 6.

Privacy breaches

8. If the User suspects that unauthorised access has occurred (including by any staff, whether or not acting within the authority of the User), the User must notify Waka Kotahi as soon as practicable but no later than 7 days, after forming a suspicion.
9. If the User finds that unauthorised access has occurred, the User must immediately notify Waka Kotahi and the Privacy Commissioner.

Training

10. Staff of the User must not have access to the motor vehicle register unless they have completed training in accessing information in accordance with section 241 and the terms of this notice, including training on:
 - a. when the User can access information under section 241; and
 - b. how to ensure record keeping requirements are met; and
 - c. how to ensure information that is obtained from the motor vehicle register is protected; and
 - d. when and how to safely destroy information that was obtained from the motor vehicle register; and
 - e. Obligations under the Privacy Act 2020 and information privacy principles, including as set out in learning modules and information made available by the Office of the Privacy Commissioner.
11. All staff must complete a refresher training course every 6 to 12 months after the date that they last completed the training course.

Record keeping and auditing

12. The User must keep a record of every time it accesses the motor vehicle register.
13. The record must be kept for a period of at least 18 months from the date of access.
14. The record must include:
 - a. the date the motor vehicle register was accessed; and
 - b. the relevant plate number for the information accessed; and
 - c. the individual log-in that accessed the motor vehicle register on behalf of the User; and
 - d. the reason the User accessed the information, including an explanation and supporting material establishing that the specific circumstances fell within the specified purpose; and
 - e. A copy of a notification made under clauses 4 and 5.
15. Records must be made available to Waka Kotahi on request, as soon as practicable but no later than:
 - a. 7 days after the date of the request – if the request is in relation to an incident or suspected incident; or
 - b. 10 working days – if the request is for monitoring or auditing purposes.
16. The User must also provide such information as Waka Kotahi reasonably considers relevant to determining whether and how the User complies with these conditions.
17. Names and addresses obtained from the register must not be retained for longer than required to achieve the specified purpose.

Reporting

18. Every 12 months the User must provide Waka Kotahi with a report containing:
 - a. evidence that clauses 12 to 17 have been complied with; and
 - b. a record of staff training that has taken place in accordance with the requirements in clauses 10 and 11 over the last 12 month reporting period; and
 - c. all actions taken in relation to all instances, or suspected instances, of unauthorised access over the last 12 month reporting period.

Fees

19. The User must pay the applicable fees for accessing the motor vehicle register.

Other

20. If the User or any staff (whether or not acting within the authority of the User) breach any conditions, then Waka Kotahi may immediately suspend or cancel the User's access to personal information on the motor vehicle register (under section 241(6) or (2)).
21. Nothing in this notice affects the User's obligations under the Privacy Act 2020.



Sue Hardiman
Senior Manager
Vehicle and Driver Licensing