

9 February 2024

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

REF: OIA-14407

Dear [REDACTED]

Request made under the Official Information Act 1982

Thank you for your email of 20 December 2023 requesting the following information under the Official Information Act 1982 (the Act).

Stats from the last 5 years showing:

- 1. Fail rates for full and restricted licences – (Nationally, by District and individual sites with in the Hawkes Bay area)*
- 2. Reasons and stats why people are failing their test/tests. – (Nationally, by District, and individual sites within the Hawkes Bay area)*
- 3. I am not sure if you have any data showing how long people have been on each stage of their licence.*
- 4. Is there any data showing if a person has failed once or multiple times.*

The information you have requested in points 1, 3 and 4 have been provided in the enclosed spreadsheet. The data should be read in conjunction with the caveats on the first sheet.

Please note that all test sites in the Hawke's Bay region had less than three testing officers conducting a restricted or full licence test in at least one calendar year between 2019-2023. Two of these sites also had less than four applicants with a restricted or full licence test resulted as pass or fail in at least one calendar year between 2019-2023.

I am therefore withholding information on fail rates for full and restricted licence tests by individual sites under section 9(2)(a) of the Act to protect the privacy of natural persons, in this case the privacy of testing officers and applicants. In lieu of this, we have supplied fail rates for full and restricted licences for the Hawke's Bay region in Table 3.

With regard to the information on the reasons for failures, I refer you to the tables appended to this letter. The data provided must be read in conjunction with the following caveats:

- Data has been obtained from the Practical Testing Analysis Qlik App.
- This data includes Class 1 Full and Restricted practical tests conducted during the five-year period (between 1 January 2019 and 31 December 2023).

- The pass and fail rate calculation is inclusive of all tests conducted by all testing agents, either on paper or in the tablet system, which include tests with Pass, Fail or Terminated results only. No other results (Incomplete, Person Fail Pretest, Vehicle Fail Pretest, Non-Appearance) are included in this calculation.
- All other data provided outlining reasons for failure, critical and immediate failure errors, and other test results are indicative of tests conducted by VTNZ Testing Officers within their tablet system ONLY. No tests conducted on paper or by other testing agents are included.
- All data is provided at a national level, then broken down to the Hawkes Bay region as a whole, followed by the sites within the Hawkes Bay Region. These sites include:
 - Napier
 - Hastings
 - Dannevirke
 - Waipukurau (New test route, only commenced testing in November 2022)
 - Wairoa (New test route, only commenced testing in November 2022).

With respect to the information that has been withheld, I do not consider there are any other factors which would render it desirable, in the public interest, to make the information available.

Under section 28 of the Act, you have the right to ask the Ombudsman to review my decision to withhold some information. The contact details for the Ombudsman can be located at www.ombudsman.parliament.nz.

In line with NZTA policy, this response will soon be published on our website, with personal information removed.

If you would like to discuss this reply with Waka Kotahi, please contact Kerry Greig, Manager, Data Services, by email to kerry.greig@nzta.govt.nz

Yours sincerely



Galina Mitchelhill
Senior Manager, Research and Analytics

Appendix

	Restricted			Full		
	Number of test results for the period	Pass rate	Fail rate	Number of test results for the period	Pass rate	Fail rate
National	656,437	56%	44%	692,030	66%	34%
Hawkes Bay region	24,738	59%	41%	20,616	76%	24%
Napier	10,508	67%	33%	8,790	82%	18%
Hastings	9,843	50%	50%	8,629	72%	28%
Dannevirke	3,573	56%	44%	2,580	65%	35%
Waipukurau	499	75%	25%	334	76%	24%
Wairoa	315	83%	17%	283	87%	13%

	% of total failures										
	Immediate fail errors	Too many critical errors*	Failure on points	Excessive speed	Failure to give way	Failure to stop	Testing officer or support person provides verbal and/or physical intervention	Driver performs a dangerous driving action	Driver collides with another object	Driver stops vehicle at a dangerous position	Driver fails to carry out testing officer instruction
National	44%	48%	8%	28%	24%	21%	9%	7%	5%	5%	1%
Hawkes Bay region	46%	47%	7%	18%	27%	22%	11%	12%	4%	5%	1%
Napier	48%	41%	11%	16%	33%	25%	8%	3%	7%	7%	1%
Hastings	44%	50%	6%	15%	20%	23%	11%	22%	3%	5%	1%
Dannevirke	50%	44%	6%	29%	34%	13%	16%	4%	1%	2%	1%
Waipukurau	30%	65%	5%	20%	48%	0%	14%	4%	4%	10%	0%
Wairoa	38%	47%	15%	0%	31%	61%	0%	8%	0%	0%	0%

* Examples of critical errors are:

- Driver blocked pedestrian crossing area
- Driver failed to come to a complete stop
- Driver failed to look and/or check mirrors
- Driver failed to signal
- Driver mounted kerb during manoeuvre
- Driver performed an illegal driving action (not specified)
- Driver stalled vehicle
- Driving too fast
- Driving too slow or remaining stationary for no reason