

8 March 2024

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REF: OIA-14681

Dear ██████████

**Request made under the Official Information Act 1982**

Thank you for your email of 13 February 2024 requesting the following information under the Official Information Act 1982 (the Act):

*SH2 Bayfair roundabout*

*With regards the roundabout next to the Bayfair Shopping Centre at Mt Maunganui which is controlled by traffic lights, can you please provide the following information from the time the roundabout traffic lights became operational to the end of January 2024:*

[...]

- *The number of accidents at the roundabout*
- *The number of complaints received by NZTA about the roundabout*

*I would also like the same information set (for the same amount of time), prior to the introduction of the traffic lights.*

This letter responds to parts 3 and 4 of your request, as parts 1 and 2 were transferred to the New Zealand Police on 19 February 2024.

Regarding the number of accidents at the roundabout, there is currently only one minor injury crash recorded in Crash Analysis System (CAS) that occurred between 3 November 2023 (when the traffic lights were activated) and 31 January 2024. There are no crashes recorded in CAS for the previous period between 5 August 2023 and 2 November 2023.

It is important to note the following in relation to the information provided:

- This data is provided from the road traffic crash database: Crash Analysis System (CAS) version 2.6.2
- NZ Transport Agency Waka Kotahi (NZTA) maintains the CAS which is updated once a Traffic Crash Report (TCR) is received from New Zealand Police sometime after the crash.
- Data is for all crashes between the periods between 5 August 2023 and 2 November 2023, and 3 November 2023 and 31 January 2024 – as recorded in CAS to date as at 9 February 2024.
- Data is limited to crashes occurring at the roundabout next to the Bayfair Shopping Centre in Mount Maunganui.

- A crash, to be recorded in CAS must have occurred on a road. The CAS definition of a road is any street, motorway or beach, or a place to which the public have access with a motor vehicle, whether as of right or not (for example, a public car park).
- Due to New Zealand Police reporting timeframe and subsequent data processing, there is a lag from the time of a crash to full and correct crash records within CAS.
- Fatal crash report data is usually recorded in CAS within one working day of NZTA receiving it from New Zealand Police. Serious Injury and Minor injury crash report data is usually recorded in CAS within 4 weeks. Data relating to non-injury crashes may take up to 7 months before it appears in CAS.
- Due to the nature of non-fatal crashes, it is believed that these are under-reported with the level of under-reporting decreasing with the increasing severity of the crash.
- 2023 and 2024 data is not yet complete in CAS, but these are the current figures from CAS as at 15 February 2024.

No complaints about the roundabout were received by NZTA during the period of 5 August 2023 to 2 November 2023, but 14 complaints were received during the period from 3 November 2023 to 31 January 2024.

In line with NZTA policy, this response will soon be published on our website, with personal information removed.

If you would like to discuss this reply with NZTA, please contact us by email to [official.correspondence@nzta.govt.nz](mailto:official.correspondence@nzta.govt.nz).

Yours sincerely



**Galina Mitchelhill**  
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