Consumer Hub and mDL

WAKA KOTAHI
NZ TRANSPORT AGENCY

New Zealand Government

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Agenda

- Introductions
- Waka Kotahi Consumer Hub and how it relates to driver licence
- Roadmap options
- Questions
- Verifier governance
- Identity

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Disclaimer

- Todays engagement is not a promise for procurement of any product or service
- We are subject to government rules of sourcing
- The conversation is commercial in confidence

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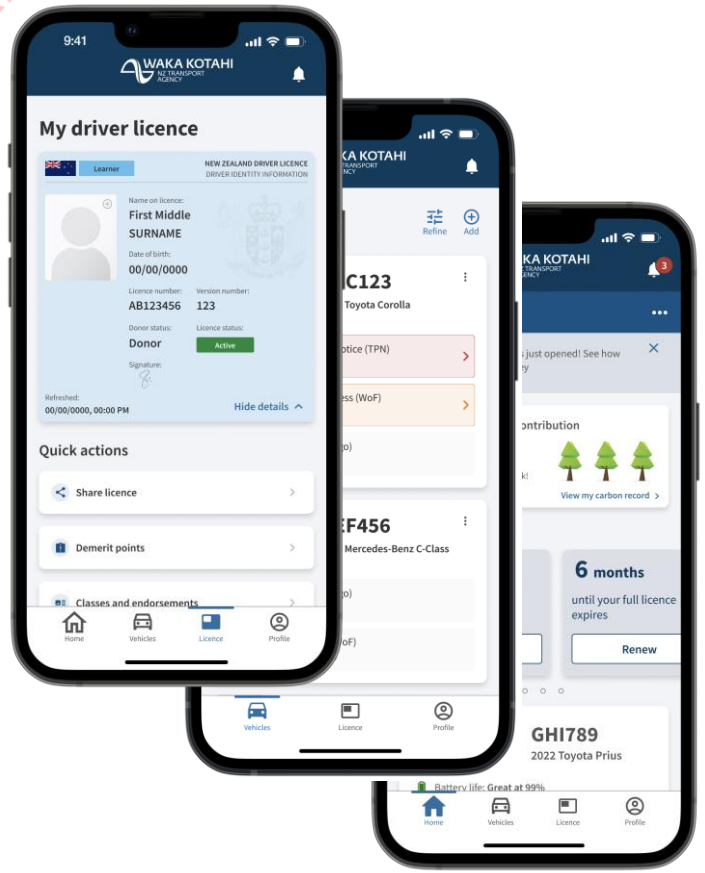
Consumer Hub

A mobile App to provide a better customer experience

- For customers, a one stop shop to make transport related ‘life admin’ much easier.
  - Vehicle registrations, WoF, Road User Charges (Pay Tolls, Infringements)
  - Digital Drivers Licence

- For Waka Kotahi, a direct relationship with customers to:
  - This will help us advance our strategic priorities for safer roads (Road to Zero) and Carbon reduction.
  - We aim to build a customer base to achieve greater outcomes for cost saving, revenue collection, tolling, and ticketing initiatives.
  - Overcomes the limitations of the current transactional approach that limits self service for customer related activity (e.g. address updates)



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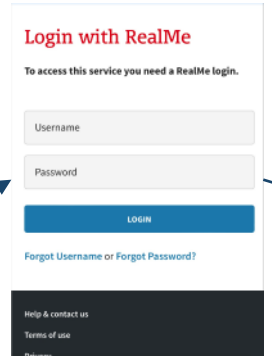
Consumer Hub

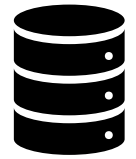
Enrolment Process



1 User Logs on with RealMe

2 On successful Logon User approves sharing of data

3 Data shared with Waka Kotahi is used to match person to driver licence details



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4 User is presented with driver licence details

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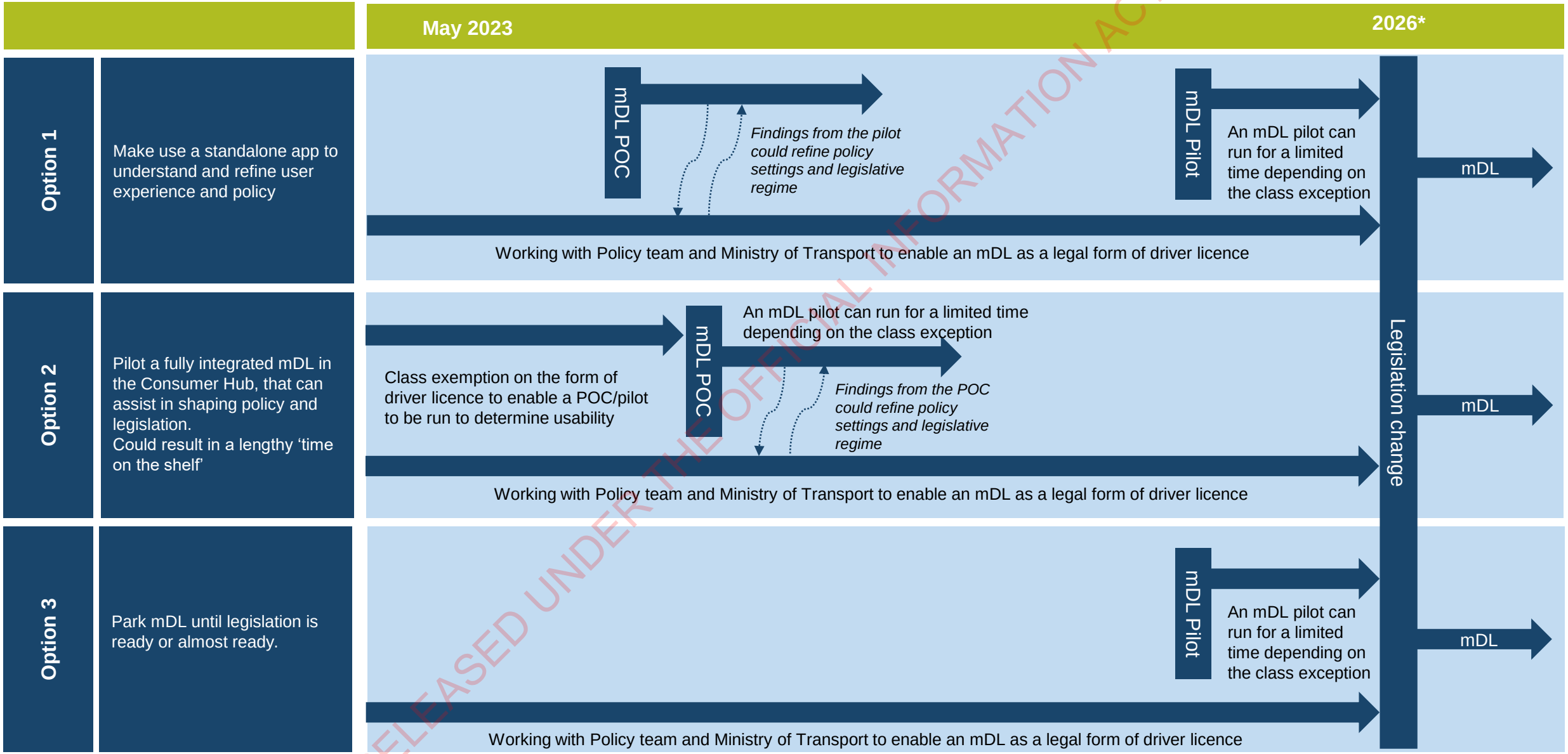
mDL indicative roadmap options



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Questions

- How easily can it be integrated to our App
- Can it be integrated into Native App with our current onboarding
- Enrolment portal – could we use our RealMe solution for enrolment
- AWS – provider, region, option to choose?
- Test data vs our API’s
- How could our API’s fit in?
- Protocol
- Verifiers experience and expectations
- Verifier app or device

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