

15 September 2023


Radio New Zealand

@rnz.co.nz

REF: OIA-13252

Dear 

Request made under the Official Information Act 1982

Thank you for your email of 3 August 2023 requesting the following information under the Official Information Act 1982 (the Act):

- *Any communications, not limited to but including emails, instant messages, and texts about Twitter and the organisation's use of Twitter between 20 October, 2022 and the present.*
- *Any briefings, reports, memos or other documents about Twitter and the organisation's use of Twitter between 20 October, 2022 and the present*
- *Any policy advice relating to Twitter and the organisation's use of Twitter between 20 October, 2022 and the present*
- *A summary of all spending on Twitter between 1 January, 2022 and the present in an excel file.*

In your email of 11 August 2023, you clarified the first part of your request for communications was specifically seeking information about the organisation's use of Twitter.

I have numbered each part of your request and will answer each part in turn.

- 1. Any communications, not limited to but including emails, instant messages, and texts about the organisation's use of Twitter between 20 October, 2022 and the present.**

The following document falls within the scope of this part of your request and is enclosed:

- Attachment 1 – communications regarding the use of Twitter by Waka Kotahi.

Please note that we have taken the approach of providing you with a representative number of relevant emails within the scope of your request, as we are unable to do an effective email sweep due to how broad the request is. Many of our email signature options for our staff include a mention of and links to our social media pages, including Twitter. This means that there are tens of thousands of emails which mention Twitter and so a reliable search for emails which mention the platform cannot be undertaken.

2. Any briefings, reports, memos or other documents about Twitter and the organisation's use of Twitter between 20 October, 2022 and the present

The following documents fall within the scope of this part of your request and are enclosed:

- Attachment 2 – 2022-10-20 GLT social media strategy
- Attachment 3 – 2023-02-22 Social media C&E sharing session
- Attachment 4 – 2023-07-05 Social media check-in
- Attachment 5 – 2023-07-06 Te Waka Kōtuia live call Social media strategy

3. Any policy advice relating to Twitter and the organisation's use of Twitter between 20 October, 2022 and the present

I am refusing this part of your request under section 18(e) of the Act as the document alleged to contain the information requested does not exist.

4. A summary of all spending on Twitter between 1 January, 2022 and the present in an excel file.

Waka Kotahi did not spend any money on Twitter during this time period.

Under section 28 of the Act, you have the right to ask the Ombudsman to review my decision to refuse part of this request. The contact details for the Ombudsman can be located at www.ombudsman.parliament.nz.

In line with Waka Kotahi policy, this response will soon be published on our website, with personal information removed.

If you would like to discuss this reply with Waka Kotahi, please contact the Ministerial Services team, by email to official.correspondence@nzta.govt.nz.

Yours sincerely



Stephen Moore
Senior Manager, Channels and Standards