

ID 1418

Unsecured firearm sighted at routine property inspection

General Incident Information

Business Group

Infrastructure Property
Transport Services: Infrastructure Delivery:
Property Services

Location

Off site

Event Type

Incident

Specific Location of Incident

section 9(2)(a)

Event Date/Time

08 Mar 23 / 11:00 AM

Hazard Category

Harmful Interactions

Event Owner

section 9(2)(g)(ii)

Potential Consequence

5. Extreme

Reported By

section 9(2)(g)(ii)

17 Mar 23

Witnesses/Other

Two Colliers staff were present together with two children of the tenant

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Details of the Event

Description

During a routine property inspection an unsecured firearm was seen lying on a bed.

Immediate Actions Taken

Photos were taken and a Police report was filed

Actual Consequences and Severity of the Event

Actual Event Consequence

No Consequence

Description of Consequences

Investigation Details

Investigation Leader

section 9(2)(g)(ii)

Date Completed / Closed

/ 05 Apr 23

Synopsis

Colliers team were undertaking routine Annual Property Inspections. The team visited section 9(2)(a). During the course of the inspection, an unsecured Air Rifle was sighted on one of the beds. The team continued with the inspection, and once they left the premises and got back to the office, they called the Police, notifying them of the find.

A police report has since been filed and the Police have followed up.

Events Leading up to the Event

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Causation Analysis

However, this tenant had a matter before the Tenancy Tribunal which resulted in a finding against them. So there may have been some cause for concern or anxiety around what sort of reception the team may receive upon arrival.

As such, 2 members of staff went to the property instead of the usual one. the reason for 2 going was to alleviate any potential claim of impropriety on Colliers behalf.

Full Description of the Event

During a routine property inspection an unsecured firearm was seen lying on a bed.

Post Event Response

As mentioned above, the team returned to the office and filed a Police report.

The matter has then been discussed as part of this investigation which enabled the team to express their views and reflections on the matter

Investigation Findings

That the Colliers team acted properly in their undertaking of the activity, and their post incident response.

We have discussed as part of the investigation what the next steps and learnings are out of this event.

Additional Notes on the Property File and SAP System will be provided to alert people who will have future involvement with the tenant and property. This may also require Site specific Health & Safety plans to be completed prior to visiting the property.

Key Learnings

There is an awareness of the types of situations our team may find themselves in.

This particular team is well trained & well versed in dealing with confronting situations, and they have solid systems and processes in place.

Other Observations

Good to share these experiences and what is being done as proactive/preventative measures to ensure our teams feel safe when undertaking their day to day business

Summary of Recommendations

See previous comments around the next steps.

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Attached Documents

Document	Note
Online Police report	
67 Minden Road - Gun sited at APA - Next steps	Spoke with section 9(2)(g)(ii) and advised to please report in Korero Mai
RE_ Action Required_ Korero Mai Event 1418 Full Investigation Required	
RE_ Event 1418 From_	
RE_ 67 Minden Road - Gun sited at APA - Next steps	
FW_ 67 Minden Road - Gun sited at APA - Next steps	
	Spoke to section 9(2)(g)(ii) this afternoon. This event has been changed back to a full investigation to allow us escalate it above the simple investigation process

Questionnaire

Report Reviewed By: _____

Signature: _____

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