

Appendix One: Key themes in consultation feedback

Interim policy themes from engagement and the draft submissions summary

Feedback across all proposals

- Cost of living / cost of business - we may need to consider phasing and timing
- Want to see more efficient services and higher quality services
- Technological transformation - want to see improvement in systems to increase efficiency and user interface

Key

Significant policy issues

Less significant policy issues

Operational issues addressed through analysis

Policy themes out of scope

Out of scope

Proposal 6: Changes to fees and charges for motor vehicle certifier activities

Most certifiers supported the fees and charges in principle but advised all costs would be passed on to the customers.

Policy themes:

- More submitters disagree with removing the application fee than agree. Concerned about opening the floodgates and impact on supporting the application for both industry and Waka Kotahi and concerned about the quality of the applicants
- Unintended consequence of removing application fees for heavy, low volume vehicle and repair certifiers – seen as employment incentive
- Fairness of how charges have been groups and a perception that one group cross subsidises another group

Out of scope

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