

26 September 2019

Phil Pennington
Reporter
Radio New Zealand
Phil.Pennington@rnz.co.nz

REF: OIA-5712

Dear Phil

Request made under the Official Information Act 1982

Thank you for your email of 29 August 2019 requesting information under the Official Information Act 1982 (the Act). Your specific questions and my responses are outlined below.

1. How many times TW was accessed per month from Jan - Mar 2019.

The data cannot be provided for the specified periods as the metric was not tracked at that time. The feature to collect this data was not implemented until March 2019. I am therefore refusing this part of your request under section 18(e) of the Act as the information you have requested does not exist.

Information on how many times the site was accessed from March 2019 to July 2019 has been provided in our previous response to your request for information (Ref: OIA-5469).

2. How many times TW was accessed per month during the trial phase in 2018 Feb – Dec?

Please see my response to question 1.

3. The number of data requests to Google each month?

The information you have requested is provided in the table below.

The increased number of requests to Google relates to the number of routes in Traffic Watcher (TW), that was 226 in March and 378 in July. I also would like to clarify that there is no correlation between the number of user requests to TW and requests to Google.

Month	Total number of requests	Number of routes
March	6,508,800	226
April	7,603,200	264
May	8,697,600	302
June	9,792,000	340
July	10,886,400	378

4. Costs incurred around the API key that would not have been incurred if it had been managed properly.

I understand Andrew Knackstedt, Senior Manager Media, provided a response to this question in his email of 4 September 2019.

Under section 28 of the Act, you have the right to ask the Ombudsman to review my decision to refuse parts of this request. The contact details for the Ombudsman can be located at www.ombudsman.parliament.nz.

If you would like to discuss this reply with the NZ Transport Agency, please contact Mr Knackstedt, by email to Andrew.Knackstedt@nzta.govt.nz or by phone on (04) 894 6285.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Derek Lyons', with a stylized flourish at the end.

Derek Lyons
Chief Information Officer