

2 May 2019

Meriana Johnsen  
Journalist  
Radio NZ  
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REF: OIA-4959

Dear Meriana

**Request made under the Official Information Act 1982**

Thank you for your email of 5 April 2019 requesting the following information under the Official Information Act 1982 (the Act):

*How many members of staff have left NZTA in the last 2 years, and how many vacancies there currently are at NZTA?*

On the same day you clarified your request as follows:

*How many staff have left NZTA in the last 2 years, broken down by role type?  
What is the staff turnover rate at NZTA for the last 10 years?*

I have interpreted your clarification email as still requesting vacancy information. I will answer each part of your question in turn below.

**1. *How many vacancies there currently are at NZTA?***

As at 8 April 2019, there were 223 vacancies across the NZ Transport Agency.

**2. *How many staff have left NZTA in the last 2 years, broken down by role type?***

In the last two years (March 2017–March 2019), 569 staff have left the Transport Agency. Departures by role type for these two years are outlined in the table on the next page.

***Departures by role type from March 2017 to March 2019***

<b>Role Type</b>	<b>Total departures March 2017–March 2019</b>
Administrator	64
Advisor	6
Analyst	25
Audit	1
Business Analyst	2
Call Centre	115
Chief Executive	1
Communications	28
Engineering	61
Filing Clerk	2
Finance	42
Health & Safety Advisor	1
Health and safety	3
Human Resources	14
ICT	47
ICT Support	1
Internal Auditor	2
Legal	4
Librarian	1
Multimedia Specialist	1
Not Specified (data unavailable)	4
Planning	16
Policy	41
Property	8
Public Relations	1
Regulatory Officers	11
Specialist Manager	49
System Analyst	6
Systems Tester	4
Technical Solutions	5
Training and Development	3
<b>Grand Total</b>	<b>569</b>

***3. What is the staff turnover rate at NZTA for the last 10 years?***

Voluntary Turnover rates at the Transport Agency are outlined in the table on the next page. The Transport Agency's turnover data set for 2018/2019 is not yet complete. Therefore, only data for July 2018 to March 2019 are provided.

***Voluntary Turnover rates***

<b>Year</b>	<b>Turnover Rate (%)</b>
2018/2019 July – March	13.87
2017/2018	15.0
2016/2017	15.3
2015/2016	11.0
2014/2015	11.4
2013/2014	12.7
2012/2013	11.5
2011/2012	10.7
2010/2011	12.0
2009/2010	11.5

I trust this information fulfils your request.

If you would like to discuss this reply with the Transport Agency, please contact Andy Knackstedt, Senior Media Manager, by email to [andrew.knackstedt@nzta.govt.nz](mailto:andrew.knackstedt@nzta.govt.nz) or by phone 04 894 6285.

Yours sincerely

A handwritten signature in black ink, appearing to read 'L. Bird'.

**Linda Bird**  
Interim General Manager, People