

27 March 2019

Phil Pennington  
Radio New Zealand  
[Phil.Pennington@rnz.co.nz](mailto:Phil.Pennington@rnz.co.nz)

REF: OIA-4544

Dear Phil

### **Request made under the Official Information Act 1982**

Thank you for your email of 18 December 2018 requesting the following information under the Official Information Act 1982 (the Act):

- *Any investigation report or advisory or briefing into unauthorised access to the motor vehicle register, or other improper or unauthorised use of the register, at any time in the last 5 years up to the present, conducted by TA or any agent of TA or independent of TA.*
- *Any of the above into security problems with any other database TA holds or manages.*
- *Any recommendations and any response to those recommendations and any plan arising from those recommendations around security problems with or security improvements to the motor vehicle register.*
- *The 2017 external review of third party access to the motor vehicle register*

Your questions and my responses are set out in turn below.

- *Any investigation report or advisory or briefing into unauthorised access to the motor vehicle register, or other improper or unauthorised use of the register, at any time in the last 5 years up to the present, conducted by TA or any agent of TA or independent of TA*

A copy of the *NZ Transport Agency Review of the effectiveness of controls to manage third party access to personal information held on the Motor Vehicle Register* completed by Ernst and Young in August 2017 is attached as Appendix 1.

- *Any of the above into security problems with any other database TA holds or manages.*

A copy of the *NZ Transport Agency Independent Review of the Driver Licensing End-to-End System Integrity* is publicly available online here: [www.nzta.govt.nz/assets/media-releases/docs/20160714-NZTA-Independent-Review-of-Drivers-Licensing-REDACTED-Version.pdf](http://www.nzta.govt.nz/assets/media-releases/docs/20160714-NZTA-Independent-Review-of-Drivers-Licensing-REDACTED-Version.pdf). Accordingly, this part of your request has been refused under section 18(d) of the Act as the information requested is publicly available.

- *Any recommendations and any response to those recommendations and any plan arising from those recommendations around security problems with or security improvements to the motor vehicle register.*

A copy of the recommendations and response to recommendations regarding security problems or improvements is attached as Appendix 2.

Certain information has been withheld from this document under section 6(a) and 6(c) of the Act in order to not prejudice the security or defence of New Zealand and to uphold the maintenance of the law, including the prevention, investigation, and detection of offences. Information has also been withheld under section 9(2)(a) of the Act in order to protect the privacy of natural persons.

- *The 2017 external review of third party access to the motor vehicle register*

Please refer to the information provided and attached as Appendix 1.

With respect to the information that has been withheld, I do not consider there are any other factors which would render it desirable, in the public interest, to make the information available.

Under section 28 of the Act, you have the right to ask the Ombudsman to review my decision to withhold and refuse parts of your request. The contact details for the Ombudsman can be located at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

If you would like to discuss this reply with the NZ Transport Agency, please contact Andrew Knackstedt, Senior Manager Media, by email to [Andrew.Knackstedt@nzta.govt.nz](mailto:Andrew.Knackstedt@nzta.govt.nz) or by phone on 04 894 6285.

Yours sincerely

A handwritten signature in black ink, appearing to read 'M Charlton', with a long horizontal stroke extending to the right.

**Michelle Charlton**  
Senior Manager Customer Services