

29 January 2019

Phil Pennington
Political Reporter
Radio New Zealand
Phil.Pennington@rnz.co.nz

REF: OIA-4504

Dear Phil

Request made under the Official Information Act 1982

Thank you for your email of 10 December 2018 requesting the following information under the Official Information Act 1982 (the Act):

- *number of TA staff in any compliance role [using TA definition in last week's OIA] who have resigned or retired per calendar years 2008 till now*
- *as above, but who were made redundant*
- *as above, but who were shifted out of a compliance role and into a non-compliance role*
- *total number of compliance staff FTEs at the start of each 12-month period that best suits how TA counts them, from 2008 till now*

I address each of your points below:

- *number of TA staff in any compliance role [using TA definition in last week's OIA] who have resigned or retired per calendar years 2008 till now*

The number of compliance staff who have resigned or retired each year from 2008 until now (December 2018) is detailed in the table below.

Year	Resignation	Retirement
2008	1	0
2009	1	0
2010	4	0
2011	6	0
2012	5	0
2013	6	0
2014	2	0
2015	3	3
2016	2	0
2017	5	1
2018	0	0

- *as above, but who were made redundant*

The number of compliance staff who have been made redundant each year from 2008 until now (December 2018) is detailed in the table below.

Compliance roles have been defined as roles in the Transport Access Delivery group (or its predecessor groups) which have a direct compliance focus.

Year	Redundancy
2008	0
2009	0
2010	1
2011	0
2012	0
2013	0
2014	0
2015	5
2016	0
2017	0
2018	0

- *as above, but who were shifted out of a compliance role and into a non-compliance role*

In order to supply the information requested above, Transport Agency staff would have to examine every staff member file for the period 2008 to 2018. This would require a substantial manual search exercise. I am therefore refusing this part of your request under section 18(f) of the Act because the information requested cannot be made available without substantial collation or research.

In deciding to refuse this request, I have considered whether extending the timeframe or applying a charge would help, as required by section 18A of the Act. However, I am satisfied that neither of these measures would allow us to respond to your request.

- *total number of compliance staff FTEs at the start of each 12-month period that best suits how TA counts them, from 2008 till now*

The total number of compliance staff FTEs in each 12 month period is detailed in the table below.

Compliance roles have been defined as roles in the Transport Access Delivery group (or its predecessor groups) which have a direct compliance focus.

Year	Number of Compliance FTE
2008	48.3
2009	54.3
2010	54.3
2011	51.3
2012	48.3
2013	41.3
2014	37.9
2015	35.3
2016	30.5
2017	30.5
2018	28.0

The Transport Agency has since boosted the numbers of staff on the ground and is actively recruiting for around 20 new positions. Eventually there will be around 60 people monitoring the transport services and 50 for the certifying (inspecting organisations and vehicle inspectors) side of the regime.

Under section 28 of the Act, you have the right to ask the Ombudsman to review my decision to refuse part of this request. The contact details for the Ombudsman can be located at www.ombudsman.parliament.nz.

If you would like to discuss this reply with the NZ Transport Agency, please contact me by email to Andrew.Knackstedt@nzta.govt.nz or by phone on 04 894 6285.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Andrew Knackstedt', with a long horizontal flourish extending to the right.

Andrew Knackstedt
Senior Manager – Media