

19 November 2018

Caroline Williams  
Reporter  
Stuff  
[caroline.williams@stuff.co.nz](mailto:caroline.williams@stuff.co.nz)

REF: OIA-4326

Dear Caroline

**Request made under the Official Information Act 1982**

Thank you for your email of 26<sup>th</sup> of October 2018 requesting the following information under the Official Information Act 1982 (the Act):

1. *I request copies of any reports regarding unpaid road tolls at the Northern Gateway Toll Road, Tauranga Eastern Link Toll Road and Takitimu Drive Toll Road, for the period October 1, 2017 - September 30, 2018.*
2. *Could the NZTA please provide information for each toll road regarding:*
  - *Total toll fees issued*
  - *Total toll fees not paid*
  - *The total value of toll fees issued*
  - *The total value of toll fees paid*
  - *The total value of toll fees not paid*
  - *Total value raised from overdue fines.*

1. The NZ Transport Agency has not produced any reports on unpaid road tolls for the period 1<sup>st</sup> of October 2017 – 30<sup>th</sup> of September 2018, therefore I am declining this part of your request under section 18(e) of the Act as the documents alleged to contain the information requested do not exist.
2. A response to the second part of your request can be found in the table below.

Information for trips during the period 1 October 2017 - 30 September 2018				
	Northern Gateway Toll Road (000)	Tauranga Eastern Link Toll Road (000)	Takitimu Drive Toll Road (000)	Total (000)
Total volume of toll fees issued	7,446	3,791	3,969	15,206
Total volume of toll fees not paid	253	135	90	478
Total value of toll fees issued (Excl GST)	\$16,061	\$7,867	\$7,942	\$31,870
Total value of toll fees paid (Excl GST)	\$15,543	\$7,627	\$7,796	\$30,966
Total value of toll fees not paid (Excl GST)	\$518	\$240	\$146	\$904

Regarding your request for the value raised from overdue fines, it appears you are referring to unpaid tolls and whether there are any additional charges imposed. I can advise that if a toll fee remains unpaid after the 5<sup>th</sup> day a toll payment notice is issued which incurs an administration fee of \$4.26 to cover the cost of producing and posting the notice.

For trips within the period 1<sup>st</sup> October 2017 – 30<sup>th</sup> September 2018 we collected \$3,420,537.18 in administration fees. Please note that toll trips across all toll roads can appear on the same notice, therefore the money collected from the administration fee is not road specific.

Please note that we will also be publishing the response to this request on our website:  
<https://www.nzta.govt.nz/about-us/news-and-media/official-information-act/official-informationact-oia-responses/>

If you would like to discuss this reply with the NZ Transport Agency, please contact Andrew Knackstedt, Senior Manager Media, by email to [andrew.knackstedt@nzta.govt.nz](mailto:andrew.knackstedt@nzta.govt.nz).

Yours sincerely

A handwritten signature in black ink, appearing to read 'Fiona', with a long horizontal flourish extending to the right.

**Fiona Buckner**  
Senior Manager, Financial Operations