

GQM

FAILED
3
24/6/14
LS

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6.0

GQM06



Incident Report

T/O Name: [REDACTED]		Test Site: Nelson	
Applicants Name: [REDACTED]		Licence Number: [REDACTED]	
Date: 16.01.14		Time: 12.45	
Location of Incident: AA Centre Nelson			
Brief Description of Incident: Applicant Reg: [REDACTED] On being informed he had failed the Full Test Taylor became very threatening and abusive to TO's [REDACTED] and [REDACTED]. The abuse was persistent. Police were called. This applicant is known to the local police. No official complaint was pressed. Nelson TO's are not prepared to test this Applicant again unless accompanied by a Police Officer.		Sketch	
Police Informed: Yes / File Number: [REDACTED] Company Manager Informed: Yes / Name: [REDACTED] Date: 16.01.14 Time: 1.30pm			
Fault of (circle one): Applicant Testing Officer Other Person None Further Information (Contacts, address, vehicle details etc.):			
Injuries (circle one): <u>N/A</u> Applicant Testing Officer Other Person Description: Medical Treatment Received: Yes / No / NA Who from?			
Is there any way the incident / accident could have been avoided? Yes / No How?			

T/O Signature: [REDACTED] Date:

Managers Signature: [Signature] Date:

Office use: Sent to H & S Committee: Yes / No
 Signed: Date:

RELEASED UNDER THE OFFICIAL INFORMATION ACT

RX Date/Time
31/01/2014 08:35

31/01/2014

08:35

098351087

NZDL-NORTH-ISLAND

CHRISTCHURCH

P.001

001

23. Jan. 2014 14:56

V. T. N. Z. Pukekohe

No. 1609

P. 1

GQM

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0.0

Incident Report

GQM08

T/O Name: [Redacted]

Applicants Name: [Redacted]

Test Site: Pukekohe

Applicants Licence Number: [Redacted]

Date: 23-01-2014

Time: 12:30

Location of Incident: VTMZ Pukekohe

Brief Description of Incident:

Applicant Reg:

Sketch

Other Vehicle's Reg:

Details Exchanged (circle one): Yes / No / NA

Test Due 11:45 - Arrived 11:30 - vehicle (1999 Honda Civic) had NO HORN BLOWN LIGHT FITTED.

Explained effect to Applicant - Applicant said he wanted to God Regulate vehicle.

Warned Applicant that he only had 5 minutes to be back or no test - understood but both drivers saw Applicant return to VTMZ @ 11:58 - no contact made.

12:30 Applicant returned with Father & passed VTMZ staff & demanded to see me.

Confronted me in passage way - using extreme language & abusing me in a very threatening manner (He was much bigger than me & stood over me. He continued to abuse me very loudly and close around for some time - shouting abuse to all customers @ stall - I felt very threatened & fear for my life feel still in shock -

Police Informed:

Company Manager Informed:

Date:

Time:

Yes/No
Yes/No

File Number:
Name:

140123/665

Fault of (circle one): Applicant

Testing Officer

Other Person

None

Further Information (Contacts, address, vehicle details etc.):

Injuries (circle one): N/A

Description:

Applicant

Testing Officer

Other Person

Medical Treatment Received:

Who from?

Yes / No / NA

Is there any way the incident / accident could have been avoided?
How?

Yes / No

T/O Signature: [Signature]

Date: 23-01-2014

Manager's Signature: [Signature]

Date: 24-01-14

Follow up required:

Yes/No

Report required:

Yes/No

Appointee completed:

Yes/No

Date: 24-01-14

Office use: Sent to H & B Committee: Yes / No

Signed: [Signature]
Date: [Redacted]

Follow up with supervisor 24/01/14 PC
23/01/14 SY

[Signature] 31/01

RECEIVED THE ACT ENTERED

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Incident Report

GQM06

T/O Name:		Test Site: Northcross	
Applicants Name:		Applicants Licence Number: [REDACTED]	
Date: 11/2/2014		Time: 11:10	
Location of incident: Northcross Test Site.			
Brief Description of incident: Applicant Reg: NA Other Vehicle's Reg: NA Details Exchanged (circle one): Yes / No (NA)		Sketch	
While walking into the test site I was stopped by an applicants father - He was aggressive and insisted that we go upstairs for a chat. I ascertained that his daughter had not passed the test. Both were yelling at me so I calmly tried to explain why she had not passed the test but they both continued to yell that even I couldn't parallel park because no one can. Explained that it was the lack of signal and speeding that was the reason for not passing. The father then			
Police Informed: Yes (No) Company Manager Informed: Yes (No)		File Number: Name: Date:	
Time: 12:15		PTO	
Fault of (circle one): Applicant Testing Officer Other Person None Further information (Contacts, address, vehicle details etc.):			
Injuries (circle one): N/A Applicant Testing Officer Other Person Description: Medical Treatment Received: Yes / No / NA Who from?			
Is there any way the incident / accident could have been avoided? Yes / No How?			

T/O Signature: [Signature] Date: 11/2/14		Office use: Sent to H & S Committee: Yes / No
Manager's Signature: Date: Follow up required: Yes / No Report required: Yes / No Actions completed: Yes / No Date:		
		Signed: Date:

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Incident Report

GQM06

T/O Name: [Redacted]		Test Site: Northcross	
Applicant Name: [Redacted]		Applicant's Licence Number: [Redacted]	
Date: 11/02/2014		Time: 10 - 10am	
Location of incident: North cross 1 Restricted			
Brief Description of incident: Applicant Reg: Other Vehicle's Reg: Details Exchanged (circle one): Yes / No / NA Applicant left testing site turned left on Anderson Road and failed to check her mirrors. Applicant drove too fast, speed read nearly 60k due to the angle in the car & chose to give a CE for 55. Applicant then went onto Otakan Valley road for a lane change and failed to do a blind spot check. Applicant was then asked to do another lane change and once again failed to check her blind spot.		Sketch	
Police Informed: Yes / No Company Manager Informed: Yes / No Time: 11:10 am - Supervisor		File Number: Name: Date: P.T.O	
Fault of (circle one): Applicant Testing Officer Other Person None Further information (Contacts, address, vehicle details etc.):			
Injuries (circle one): N/A Applicant Testing Officer Other Person Description: Medical Treatment Received: Yes / No / NA Who from?			
Is there any way the incident / accident could have been avoided? Yes / No How?			

T/O Signature: [Signature]	Date: 11/2/14	Office use: Sent to H & S Committee: Yes / No
Manager's Signature: [Signature]	Date: 6/3/14	Signed: _____ Date: _____
Follow up required: Yes / No	Report required: Yes / No	
Actions completed: Yes / No	Date: 6/3/14	

I spoke to applicant at length 11/2/14 by phone. Then father @ AA Wgate the following day.

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Incident Report

GQM06

T/O Name: [REDACTED]		Test Site: KERIKERI	
Applicants Name: [REDACTED]		Applicants Licence Number: [REDACTED]	
Date: 18-02-2014		Time: 13.45	
Location of incident: Phone call response to 3rd Party Day after Test			
Brief Description of incident: Applicant Reg: Other Vehicle's Reg: Details Exchanged (circle one): Yes / No / NA		Sketch	
Please find page 2. of phone call result. this I felt should be held or advise what to do.		[REDACTED]	
Police informed: Yes / No		File Number:	
Company Manager informed: Yes / No		Name:	
Date: Time:			
Fault of (circle one): Applicant Testing Officer Other Person None			
Further information (Contacts, address, vehicle details etc.):			
Injuries (circle one): N/A Applicant Testing Officer Other Person			
Description:			
Medical Treatment Received:		Yes / No / NA	
Who from?			
Is there any way the incident / accident could have been avoided? Yes / No			
How?			

T/O Signature: [Signature] Date: 19-2-14

Manager's Signature: [Signature] Date: 24/2/14
 Follow up required: Yes No
 Report required: Yes No
 Actions completed: Yes No Date: 24/2/14

Office use: Sent to H & S
 Committee: Yes / No
 Signed: [Signature]
 Date:

10/3

ENTERED

Regarding the Driving Test Class R1 [REDACTED] 13.45 18/02//2014
Kerikeri

The driving test was unsuccessful as 6 critical errors on part 1

Debrief was what I thought good and completely understood by the applicant

At the start of the debrief my first words Dean you know how to drive the car but your lack of searching and mirror use has let you down today Deans reply quote " I'm sorry forgot my mirrors" unquote

I proceeded to explain the importance of getting into good habits of looking well ahead, sides and behind, using rear view mirror and checking your blind spot when moving into traffic and changing position in the road, I suggested to [REDACTED] at the person teaching him to drive could help and remind him to do so, [REDACTED] replied "I have taught myself my girlfriend just sits beside me"

I then suggested having a driving lesson may help [REDACTED] said he did not know of any I said I am sure he could find one in Whangarei or go on line there is a good program.

[REDACTED] then said his girlfriend was going to be mad with him as she has to drive him to work in Ruakaka to work.

I then said sorry about today but good luck with your next test.

I got out of the car to walk back when [REDACTED] drove off unsupervised to meet his girlfriend.

I felt the debrief was completely understood and amicable.

Arriving and at Kerikeri after my first test [REDACTED] asked if I could call this man regarding [REDACTED] test I said no problem I will call now before my next test the name was [REDACTED]

And after I introduced myself Then it started with a ragging angry voice tone "what right do you have falling all the young people you fall all of them you have got it all wrong, and it is expensive and you are wrong and for falling because they don't searching I know he dose search well, he then went on to say he has camera in the cars and he knows I got it wrong I am going to get you sacked I have got rid of other people that can't do their job right I'll get rid of you , I found this to be very threatening and really did not know how to cope as I could not get a word in as he would not listen to me. This man went on to say he had also visited NZTA Auckland and that is where he had just left and they informed him that I got it wrong to mark him down for not signalling when going straight ahead at a round about as it was a single lane and you don't signal he repeated you've got it all wrong and you only signal when there is lanes at round abouts I tried to butt in to put him right but was told by [REDACTED] not to talk to let him finish this went on for 10 minutes, at this stage I had to call [REDACTED] for help from my mobile and she was able to also listen to the conversation as I had another test at 9am I finally got a word in and advised [REDACTED] to contact our company. To be honest this is the hardest part of the job dealing with people that are not present or available on the day of the test for the debrief as a testing officer and confident in what I do. This situation can be difficult to deal with. The most difficult part of these incidents is being able to collect my thoughts and to prepare for the next test.

Regards [REDACTED]

Kerikeri
[REDACTED]
[REDACTED]

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Incident Report

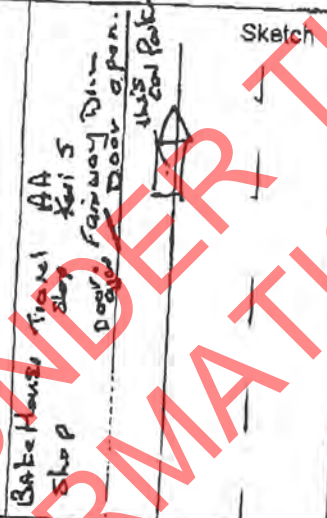
GQM06

T/O Name: [Redacted] Test Site: *Kerikeri*
 Applicants Name: [Redacted] Applicants Licence Number: *? Third Party*
 Date: *27-02-2014* Time: *8 05* Name unknown

Location of incident:
on Footpath

Brief Description of incident:

Applicant Reg: [Redacted]
 Other Vehicle's Reg: [Redacted]
 Details Exchanged (circle one): Yes / No / NA
The man got out of this vehicle sign writing on vehicle NORTHland Tree works 0800 Tree chop



See attached notes.

Police Informed: Yes / No
 Company Manager Informed: Yes / No
 Date: *27-02-2014* Time: *8-15*
 File Number: [Redacted]
 Name: [Redacted]

Fault of (circle one): Applicant Testing Officer Other Person None
 Further information (Contacts, address, vehicle details etc.):

Injuries (circle one): N/A Applicant Testing Officer Other Person
 Description:

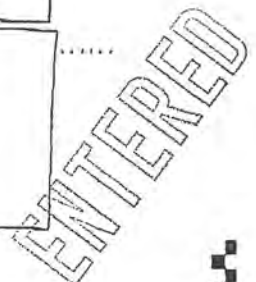
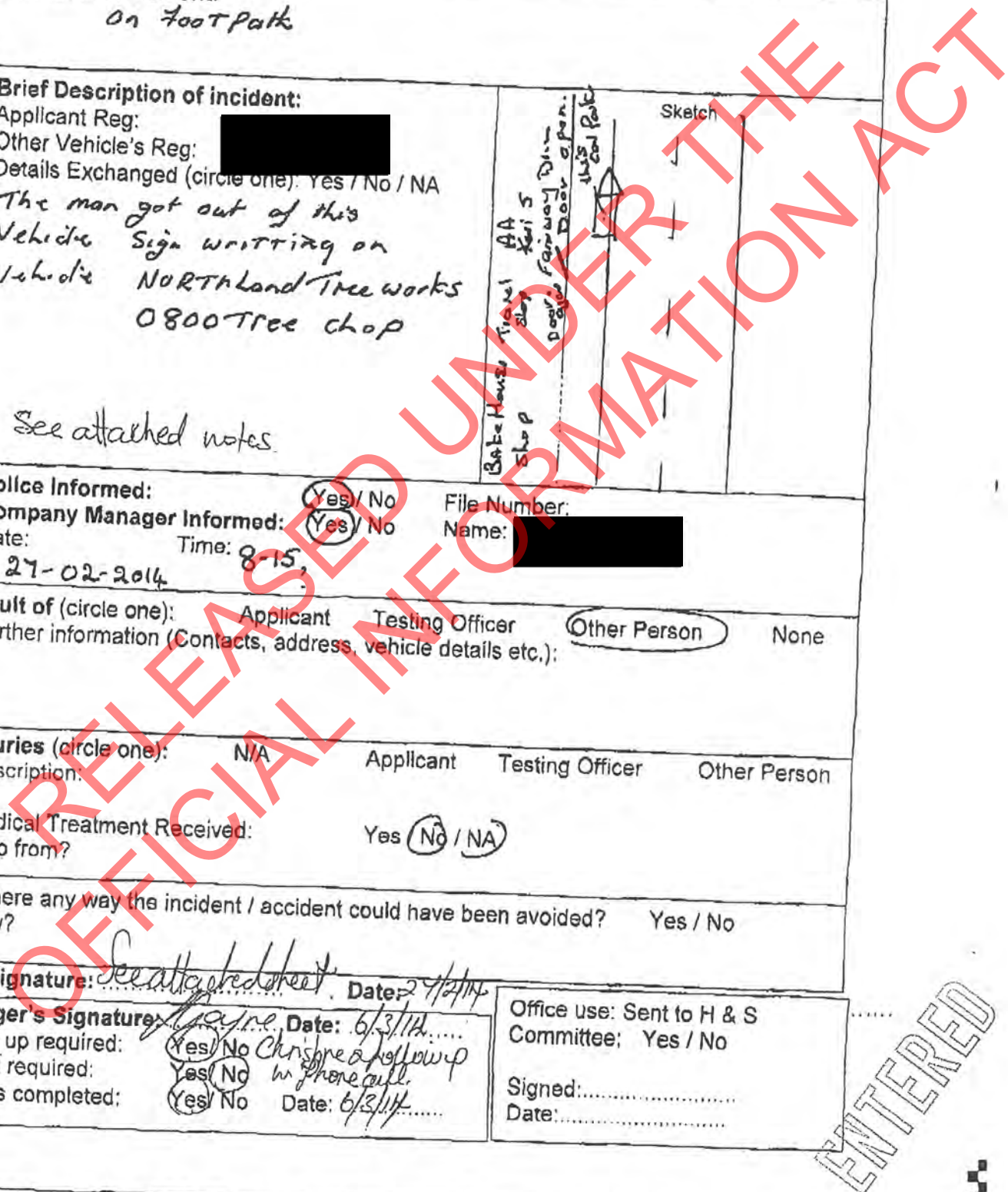
Medical Treatment Received: Yes No NA
 Who from?

Is there any way the incident / accident could have been avoided? Yes / No
 How?

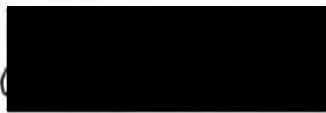
T/O Signature: *See attached sheet* Date: *27/2/14*

Manager's Signature: *Christina* Date: *6/3/14*
 Follow up required: Yes No *Christina follow up*
 Report required: Yes No *by phone call*
 Actions completed: Yes No Date: *6/3/14*

Office use: Sent to H & S Committee: Yes / No
 Signed:
 Date:



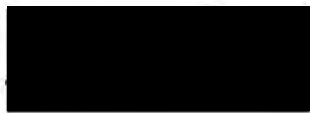
DJW



Incident Report 27-02-2014

I was waiting outside waiting for
 8.00 Applicant at 8.05 opened shop door
 to check the shop clock. Then went outside
 again to look. This Black Vehicle drove past
 Braked, Reversed, Stopped. the man got out of
 Driver side and Said Quote "You a Bitch you
 failed my girlfriend about 2 weeks ago Because her
 high Brake light was not working, You just a fucken
 Bitch and you wrong and show no simply as she
 is pregnant." at this point I tried to inform of the
 requirements but he would not listen so I said
 you should call the 0800 phone number I tried to go
 into the shop but he placed his boot in the door and
 prevented me from closing the Door I said if you
 dont move your foot I will call the Police he then went
 onto say You a fucken Bitch the tried to tell me his Vehicle
 did not have a High Brake light I he said it is a warranty at this
 point I tried to say I can talk to you But his angry continues
 he was just trying to intimate me. I repeated I was going
 to call the Police. he after repeating that I was just
 non caring fucken Bitch left. I lock the door
 Called [redacted] and she advise to push a police
 Report which I lodged at 8.40. this morning at Kerikeri Police
 Station.

Thanks
7
CITY



T.O. Kerikeri
AA Kerikeri

ENTERED
JES

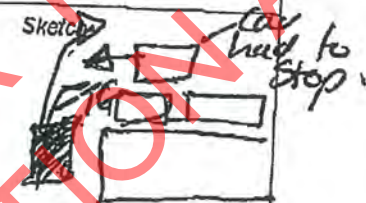
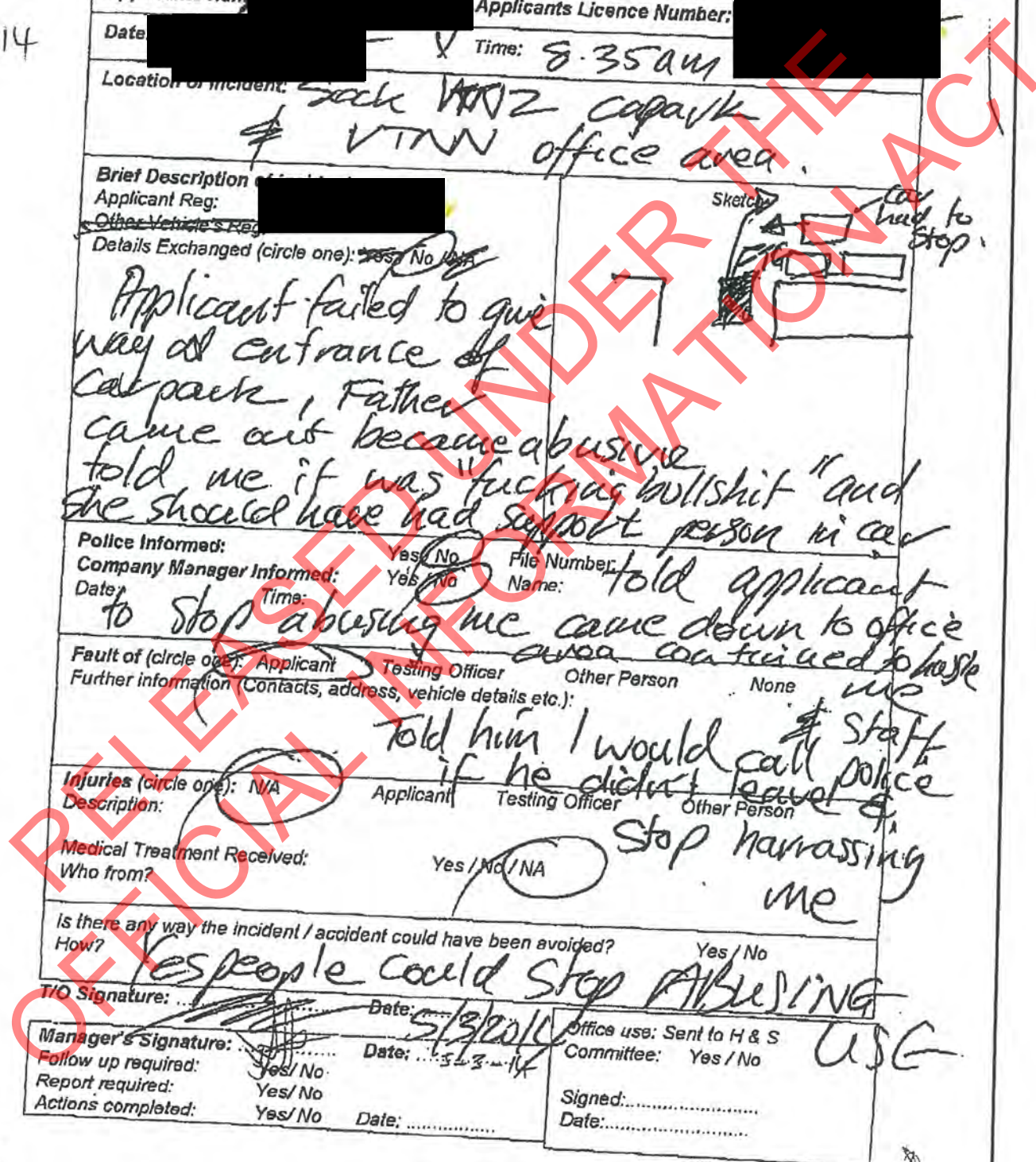
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Incident Report

GQM06

53.14

T/O Name: [Redacted] Test Site: Sackbuton
 Applicants Name: [Redacted] Applicants Licence Number: [Redacted]
 Date: [Redacted] Time: 8:35 AM
 Location of incident: Sack VTNZ carpark
& VTNZ office area
 Brief Description of Incident: [Redacted]
 Applicant Reg: [Redacted]
 Other Vehicle's Reg: [Redacted]
 Details Exchanged (circle one): Yes No N/A
 Applicant failed to give way at entrance of carpark, Father came out became abusive told me it was "fucking bullshit" and she should have had support person in car
 Police Informed: Yes No File Number: [Redacted]
 Company Manager Informed: Yes No Name: told applicant to stop abusing me
 Date: [Redacted] Time: [Redacted]
 Fault of (circle one): Applicant Testing Officer Other Person None me
 Further information (Contacts, address, vehicle details etc.): told him I would call staff if he didn't leave & stop harassing me
 Injuries (circle one): N/A Applicant Testing Officer Other Person
 Description: [Redacted]
 Medical Treatment Received: Yes/No/N/A
 Who from? [Redacted]
 Is there any way the incident / accident could have been avoided? Yes No
 How? people could stop ABUSING
 T/O Signature: [Redacted] Date: 5/3/2014
 Manager's Signature: [Redacted] Date: 5.3.14
 Follow up required: Yes/No
 Report required: Yes/No
 Actions completed: Yes/No Date: [Redacted]
 Office use: Sent to H & S Committee: Yes/No
 Signed: [Redacted] Date: [Redacted]



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Incident Report

GQM06

T/O Name: [Redacted] Test Site: Shirley AA.
 Applicants Name: [Redacted] Applicants Licence Number: [Redacted]
 Date: 7-03-2014 Time: 13:50

Location of incident: Applicants vehicle outside Shirley AA office.

Brief Description of incident:
 Applicant Reg: [Redacted]
 Other Vehicle's Reg: N/A
 Details Exchanged (circle one): Yes / No / NA
 On informing applicant he had failed his restricted licence due to lack of points, he became very angry and abusive and told T.O. to "Get the fuck out of my car bitch" which I did. The applicant had arrived for the test without a supervisor and left without a supervisor - he was on a learners licence. He also had to purchase "L" plates as he did not have any on vehicle.

Sketch

Police Informed: Yes / No
 Company Manager Informed: Yes / No
 Date: 7-3-2014 Time: Approx 3pm
 File Number: _____
 Name: _____

Fault of (circle one): Applicant Testing Officer Other Person None
 Further information (Contacts, address, vehicle details etc.):

Injuries (circle one): N/A Applicant Testing Officer Other Person
 Description:
 Medical Treatment Received: Yes / No / NA
 Who from?

Is there any way the incident / accident could have been avoided? Yes / No
 How?

T/O Signature: [Signature] Date: 7-3-2014
 Manager's Signature: [Signature] Date: 10-3-14
 Follow up required: Yes/No
 Report required: Yes/No
 Actions completed: Yes/No Date: _____
 Office use: Sent to H & S Committee: Yes / No
 Signed: _____
 Date: _____

11/03

OFFICIAL INFORMATION ACT

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Incident Report

T/O Name: [Redacted]		Test Site: <u>Sockburn</u>	
Applicants Name: [Redacted]		Applicants Licence Number: [Redacted]	
Date: <u>13/3/2014</u>		Time: <u>1:10</u>	
Location of incident: <u>VTN2 carpark</u> <u>Kilronan St.</u>			
Brief Description of Incident: Applicant Reg: [Redacted] Other Vehicle's Reg: [Redacted]		<div style="border: 1px solid black; border-radius: 10px; padding: 5px; display: inline-block;"> Company sketch Southern Insulation </div>	
Details Exchanged (circle one): Yes / No (<u>NA</u>) Applicant test terminated me (you fucking cunts) back at carpark. I attempted to explain to applicant, because very aggressive.		and start to abuse me (you fucking cunts) I went to leave car applicant struck my arm trying to grab test papers. Warned him I could call police.	
Police Informed: <input type="radio"/> Yes / <input checked="" type="radio"/> No Company Manager Informed: <input checked="" type="radio"/> Yes / <input type="radio"/> No Date: <u>13/3/2014</u> Time: <u>1-25</u>		File Number: <u>got out of car</u> Name: <u>followed me until I pulled out phone</u>	
Fault of (circle one): <input checked="" type="radio"/> Applicant <input type="radio"/> Testing Officer <input type="radio"/> Other Person <input type="radio"/> None Further information (Contacts, address, vehicle details etc.): <u>I WANT NZDL TO RANG THIS PERSONS EMPLOYER.</u>			
Injuries (circle one): <input checked="" type="radio"/> N/A <input type="radio"/> Applicant <input type="radio"/> Testing Officer <input type="radio"/> Other Person Description:			
Medical Treatment Received: <input checked="" type="radio"/> Yes / <input type="radio"/> No / <input type="radio"/> N/A Who from?			
Is there any way the incident / accident could have been avoided? <input checked="" type="radio"/> Yes / <input type="radio"/> No How? <u>BAN THESE PEOPLE</u>			
T/O Signature: [Signature] Date: <u>13/3/2014</u>		Office use: Sent to H & S Committee: Yes / No Signed: [Signature] Date:	
Managers Signature: [Signature] Date: <u>14-3-14</u>		ENTERED	

1:25pm wants RM to ring company or will lay charge of assault with
 VINZ JIPCO RD
 13/Mar. 2014 12:23
 13/03/2014 13:24 +64 3 34334359
 Police:
 TF TO ADVISE SE TO MAKE POLICE COMPLAINT 17/3

ACU
Tel

MANUAL

VERSION

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Incident Report

GQM

T/O Name: [Redacted] Test Site: Riccarton	
Applicants Name: [Redacted] Applicants Licence Number: [Redacted]	
Date: 27-03-14	Time: 13-15
Location of Incident: Riccarton AA car park	
Brief Description of incident: Applicant Reg: Other Vehicle's Reg: Details Exchanged (circle one): Yes / No / NA App fault vehicle fault came back 10 mins into test, walked out when explaining why it was to late could hear him shouting obscenities from inside AA roared of through car park	
Police Informed: Yes (No) Company Manager Informed: Yes / No Date: Time:	File Number: Name:
Fault of (circle one): Applicant Testing Officer Other Person None Further information (Contacts, address, vehicle details etc.):	
Injuries (circle one): N/A Applicant Testing Officer Other Person Description: Medical Treatment Received: Yes / No / NA Who from?	
Is there any way the incident / accident could have been avoided? Yes / No How? postal results perhaps	

OFFICIAL INFORMATION ACT

T/O Signature: [Signature] Date: 27-03-14

Managers Signature: [Signature] Date: 31-3-14

Office use: Sent to H & S Committee: Yes / No Signed: Date:

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Incident Report

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T/O Name: [Redacted] Test Site: Riccarton
 Applicants Name: [Redacted] Applicants Licence Number: [Redacted]
 Date: 27-03-14 Time: 11-15
 Location of incident: Riccarton AA car park
 Brief Description of incident: Applicant Reg: Other Vehicle's Reg: Details Exchanged (circle one): Yes / No / NA
 App Failed test, Got out of car and abused me in a rage called me a F---ing old prick
 Sketch
 Police Informed: Yes / No File Number: Company Manager Informed: Yes / No Name: Date: Time:
 Fault of (circle one): Applicant Testing Officer Other Person None Further information (Contacts, address, vehicle details etc.):
 Injuries (circle one): N/A Applicant Testing Officer Other Person Description: Medical Treatment Received: Yes / No / NA Who from?
 Is there any way the incident / accident could have been avoided? Yes / No How? Postal results

T/O Signature: [Signature] Date: 30-03-14 Office use: Sent to H & S Committee: Yes / No Signed: Date: Managers Signature: [Signature] Date: 31-3-14

ENTERED

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Incident Report

GQM06

T/O Name: [Redacted] Test Site: Shirley AA
 Applicants Name: [Redacted] Applicants Licence Number: [Redacted]
 Date: 15/07/14 → 9/4/14 Time: 8am

Location of incident:
 Shirley AA

Brief Description of incident:
 Applicant Reg:
 Other Vehicle's Reg:
 Details Exchanged (circle one): Yes / No / NA
 See attached Report
 (ABUSED AFTER IFR e.)
 Sketch

Police Informed: Yes/No (Yes) File Number:
 Company Manager Informed: Yes/No (Yes) Name:
 Date: 9/4/14 Time: 8:10am

Fault of (circle one): Applicant Testing Officer Other Person None
 Further information (Contacts, address, vehicle details etc.):

Injuries (circle one): N/A Applicant Testing Officer Other Person
 Description:
 Medical Treatment Received: Yes / No / NA
 Who from?

Is there any way the incident / accident could have been avoided?
 How? Yes/No (No)

T/O Signature: J. [Signature] Date: 11/4/2014
 Manager's Signature: [Signature] Date:
 Follow up required: Yes/No
 Report required: Yes/No
 Actions completed: Yes/No Date: 11/4/2014
 Office use: Sent to H & S Committee: Yes / No
 Signed:
 Date:

15/07/14
 A.O.
 ENTERED

OFFICIAL INFORMATION ACT

← ? 11/04

INCIDENT REPORT

TESTING OFFICER: [REDACTED]
APPLICANT: [REDACTED]
LICENCE NO: [REDACTED]
DATE OF BIRTH: 15/02/1996
DATE/TIME: Wednesday 9 April, 8.00am
LOCATION: AA SHIRLEY
TEST: Class 1 Restricted

Outcome of Test

The applicant failed the test due to an IFE:

- After turning from Fenchurch Street into Northcote St, and prior to the Main North Road lights, I observed the applicant speed up to 60kph, whilst in a 50kph zone, thus being 10kph over the limit and therefore an IFE. Subsequently, he checked and reduced his speed
- To allow for the parallax effect whilst observing the speedo from the passenger seat, I recorded the error as 55+kph for greater than 5 seconds duration. The speedo in the Mitsubishi Colt vehicle has a white background and the speedo needle casts a shadow on the dial face. I used the half way mark between the shadow and the speedo needle to allow for the parallax effect.
- After crossing Main North Road, the applicant sped up to 55kph and was again doing 60kph by the time he reached the 80kph speed zone sign on QE2 Drive, constituting a further Excessive Speed IFE

Prior to this, the applicant had already committed 2x critical errors:

- No LH signal on exiting roundabout at Westminster St/Roosevelt Ave (#29)
- No look when crossing rail crossing at Northcote/Vagues Rd intersection (#34)

Even if the Excessive Speed IFE was downgraded to a CE, this still constitutes 3x CE's in the test, which is still a fail result.

Post Test Briefing

At the end of the test I informed the applicant that he had failed the test due to the Excessive Speed IFE. He denied that he was doing 60kph in Northcote Road, stating that he was doing 52kph. He then stated that he thought it was a 60kph zone.

He then 'lost it' and became aggressive and abusive. He said that this was the third time he had failed the test and that it was 'B***s**t'. He then grabbed his licence from the pouch on my test folder and ordered me out of the car.

His mother was standing outside so I asked to talk with her. She tried to calm him down but without success as he continued his aggressive and abusive rage.

She then said to me that 'he's a good driver and he deserves to pass'. I attempted to explain to the mother the reasons for him failing the test, but as soon as I tried to explain, she simply talked over the top of me and became quite hostile herself. I also tried to explain the CE's but was talked down by both of them.

I also tried to explain that the angry and aggressive attitude displayed by her son is a potential road safety issue. She said that 'I couldn't fail him on his attitude' – even though he actually failed due to the IFE's.

At that point, the applicant 'ordered' his mother back into the car and he slammed it into reverse and reversed out of the carpark space in a very aggressive manner, mounting the kerb in the process, and then driving off in a violent manner, constituting road rage.

The incident occurred immediately outside the AA Shirley office and was witnessed by at least 2 AA staff members [REDACTED]

[REDACTED]

RELEASED UNDER THE OFFICIAL INFORMATION ACT

1 Jul. 2014 8:28:16

NZDL AUCKLAND Lands Centre

No. 4154
No. 0723

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Incident Report

GQM06

T/O Name: [REDACTED]	Test Site: [REDACTED]
Applicants Name: [REDACTED]	Applicants Licence Number: [REDACTED]

Date: 28/04/2014 Time: 15:21

Location of Incident: INSIDE THE A.A. OFFICE

Brief Description of Incident: Applicant Reg: [REDACTED] Other Vehicle's Reg: N/A Details Exchanged (circle one): Yes/No/ <u>N/A</u> THE WIFE AND CHILD CAME IN THE MIDDLE OF THIS SITUATION, SO I HAD TO BEHAVE IN A RESPECTFUL MANNER BECAUSE THE A.A. CENTRE WAS VERY BUSY AT THE TIME, SO I WALKED AWAY FROM A.A. FRONT DOOR TO THE MANAGERS OFFICE.	Sketch APPLICANT WALKS INTO THE A.A. OFFICE AND THROWS TWO PUNCHES AT MY FACE, ONE PUNCH CONNECTED ME ON THE LEFT JAW CAUSING A LOT OF PAIN AND INJURY TO ME, A FEW WORDS EXCHANGED BETWEEN ME AND THE APPLICANT
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Police Informed: Yes / No
 Company Manager Informed: Yes / No
 Time: 15:30
 File Number: Name: PETER CLENDON
 Date: 28/04/2014

Fault of (circle one): Applicant Testing Officer Other Person None
 Further Information (Contacts, address, vehicle details etc.):

Injuries (circle one): N/A Applicant Testing Officer Other Person
 Description: TO THE JAW, CHEEK, CUT ON INSIDE OF MOUTH, TONGUE.
 Medical Treatment Received: Yes / No / N/A
 Who from? DOCTORS AT DANNEMORA MEDICAL CENTRE

Is there any way the incident / accident could have been avoided? Yes No
 How?

T/O Signature: [Signature] Date: 26/06/2014	Office use: Sent to H & S Committee: Yes / No
Manager's Signature: [Signature] Date: 30/6/14	Signed: Date:
Follow up required: <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No	
Report required: <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No	
Actions completed: <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No Date: 30/6/14	

ALL ACTIONS COMPLETED
 6499680327