

16 April 2014

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Dear Laura

Request made under the Official Information Act 1982

Thank you for your email of 31 March 2014 requesting the following information under the Official Information Act 1982:

- 'This request relates to directives or requests from ministers, their offices, or managers or other officials, for information requests to be processed with urgency (i.e. faster than the ordinary timeframe).
- I'd like to request all information held, sent or received by NZTA relating to such directives or requests – including correspondence, memos etc.
- I would like this request to date back to January 1, 2002. I realise this is an extensive timeframe, but it's intended to cover two terms of Labour and National governments.
- Separately, I'd like to request data from NZTA on the average length of time taken to respond to OIAs, broken down by each year since 2002.'

The NZ Transport Agency was established in August 2008 so information for prior years is not available. The Transport Agency has received no directives or requests from Ministers or their offices to process official information requests urgently.

The 2012/13 financial review of the Transport Agency by the Transport and Industrial Relations Select Committee includes information about Official Information Act requests that may be of interest to you. This document is publicly available at www.parliament.nz/resource/0002166146. Please see questions 65 to 75. Question 69 in particular gives the average length of time taken to respond to Official Information Act requests.

If you would like to discuss this reply with the Transport Agency, please contact Andy Knackstedt, National Media Manager, by email to andy.knackstedt@nzta.govt.nz or by phone on (04) 894 6285.

Yours sincerely



Lisa Rossiter
Acting Group Manager, Strategy, Communications & Performance
For Chief Executive