



28 March 2014

Amy Jackman

amy.jackman@thewellingtonian.co.nz

Dear Amy

Request made under the Official Information Act 1982

Thank you for your email received 3 March 2014, requesting information concerning driver testing under the Official Information Act 1982.

Your requests and my responses are detailed below:

- 1. How many practical driving tests, both restricted and full, were taken between February 27, 2011 and February 26, 2012 at Kilbirnie, Porirua and Lower Hutt? How many passed, how many failed/stopped, and what was the pass rate?*
- 2. How many practical driving tests, both restricted and full, were taken between February 27, 2012 and February 26, 2013 at Kilbirnie, Porirua and Lower Hutt? How many passed, how many failed/stopped, and what was the pass rate?*
- 3. How many practical driving tests, both restricted and full, were taken between February 27, 2013 and February 26, 2014 at Kilbirnie, Porirua and Lower Hutt? How many passed, how many failed/stopped, and what was the pass rate?*

Please refer to attachment one for this data.

- 4. How many testing officers operate out of Kilbirnie, Porirua and Lower Hutt? Has this number increased or decreased since the new tests?*

Please refer to attachment two for this data

- 5. What is the pass rate for each of these testing officers, for the three time periods specified above?*

Please refer to attachment three for this data.

6. *How many complaints have been laid in relation to tests carried out by each of these testing officers, for the two time periods specified above? How many of these complaints have been upheld?*

Please refer to attachment four for this data.

7. *Have any of these testers faced disciplinary action?*

No.

8. *What does NZTA think about the tests two years on?*

The more challenging restricted licence practical test is part of a broader package of measures included in the Government's *Safer Journeys* strategy aimed at reducing crashes by encouraging learner drivers to put in more preparation and practice before sitting the test, improving their skills and making them safer drivers.

9. *Has the NZTA's goals for the tests been achieved?*

As mentioned above the *Safer Journeys* strategy aims to significantly reduce deaths and injuries on our roads by 2020, and we are confident that the more challenging practical tests will help to contribute to the achievement of that goal.

Thank you again for writing. If you would like to discuss this reply with the NZ Transport Agency, please contact Andrew Knackstedt, by email at Andrew.Knackstedt@nzta.govt.nz or by phone on 04 894 6285.

Yours sincerely



Ian Baggott

Acting Manager, Operations Support
NZ Transport Agency

Caveat

- Data is limited to Class 1 (Car) Restricted licence tests, and Class 1 (Car) Full licence tests sat between 27 February 2011 – 26 February 2014 at the following test locations:
 - Kilbirnie
 - Porirua
 - Lower Hutt
- Data includes all application types (therefore data is not limited to tests sat as part of the Graduated Driver Licensing System)
- Data is limited to 'sat' tests only (tests resulted as Pass, Fail or Stopped (Terminated))
- The test result 'Fail' includes the test results 'Fail' and 'Stopped'
- Figures are as at 4 March 2014
- Testing officers names in attachments 3 and 4 have been replaced with a unique key. Therefore, Testing officer 1 in both tables belong to the same testing officer.

Attachment 1

Test site	Test date range	Class 1 (Car) Restricted licence test				Class 1 (Car) Full licence test			
		Pass	Fail	Total	Pass rate	Pass	Fail	Total	Pass rate
AA LOWER HUTT	27 February 2011 - 26 February 2012	1,143	302	1,445	79%	1,194	328	1,522	78%
	27 February 2012 - 26 February 2013	679	993	1,672	41%	1,641	776	2,417	68%
	27 February 2013 - 26 February 2014	1,033	1,395	2,428	43%	1,514	1,075	2,589	58%
	Total	2,855	2,690	5,545	51%	4,349	2,179	6,528	67%
AA PORIRUA CENTRE	27 February 2011 - 26 February 2012	1,166	343	1,509	77%	1,108	356	1,464	76%
	27 February 2012 - 26 February 2013	630	630	1,260	50%	1,144	662	1,806	63%
	27 February 2013 - 26 February 2014	1,041	792	1,833	57%	1,267	616	1,883	67%
	Total	2,837	1,765	4,602	62%	3,519	1,634	5,153	68%
Kilbirnie - Driving Testing Centre	27 February 2011 - 26 February 2012	1,263	370	1,633	77%	1,347	633	1,980	68%
	27 February 2012 - 26 February 2013	617	844	1,461	42%	1,491	1,055	2,546	59%
	27 February 2013 - 26 February 2014	955	998	1,953	49%	1,560	851	2,411	65%
	Total	2,835	2,212	5,047	56%	4,398	2,539	6,937	63%

Attachment 2

Test date range	Total number of testing officers that conducted either a Class 1 Restricted or a Class 1 Full licence test at Kilbirnie, Porirua or Lower Hutt testing stations
27 February 2011 - 26 February 2012	15
27 February 2012 - 26 February 2013	12
27 February 2013 - 26 February 2014	10

Please note: A testing officer can conduct a test at more than one test site

Attachment 3

Anonymous testing officer id	27 February 2011 - 26 February 2012				27 February 2012 - 26 February 2013				27 February 2013 - 26 February 2014			
	Pass	Fail	Total	Pass rate	Pass	Fail	Total	Pass rate	Pass	Fail	Total	Pass rate
Testing officer 1					296	212	508	58%	1,153	1,007	2,160	53%
Testing officer 2	1,108	397	1,505	74%	1,081	919	2,000	54%	1,363	766	2,129	64%
Testing officer 3	744	270	1,014	73%	1,036	803	1,839	56%	1,063	702	1,765	60%
Testing officer 4					130	81	211	62%	622	698	1,320	47%
Testing officer 5	1,421	330	1,751	81%	1,382	973	2,355	59%	1,386	845	2,231	62%
Testing officer 6	1,430	501	1,931	74%	1,013	951	1,964	52%	1,047	1,074	2,121	49%
Testing officer 7									665	583	1,248	53%
Testing officer 8	1	1	2	50%								
Testing officer 9	196	46	242	81%								
Testing officer 10					36	32	68	53%				
Testing officer 11					22	9	31	71%				
Testing officer 12	217	40	257	84%								
Testing officer 13	1,283	452	1,735	74%	382	504	886	43%				
Testing officer 14	328	105	433	76%	129	88	217	59%	66	48	114	58%
Testing officer 15	21	7	28	75%					5	3	8	63%
Testing officer 16	73	6	79	92%	672	366	1,038	65%				
Testing officer 17	9	1	10	90%	23	22	45	51%				
Testing officer 18	7	2	9	78%								
Testing officer 19	382	174	556	69%								
Testing officer 20	1		1	100%								
Testing officer 21										1	1	
Total	7,221	2,332	9,553	76%	6,202	4,960	11,162	56%	7,370	5,727	13,097	56%

Attachment 4

Anonymous testing officer identity	Total number of complaints received					
	27 February 2011 – 26 February 2012	Complaints upheld	27 February 2012 - 26 February 2013	Complaints upheld	27 February 2013 - 26 February 2014	Complaints upheld
Testing officer 1			1	0	5	0
Testing officer 2	4	0	8	0	7	0
Testing officer 3	2	0	4	0	6	2 pending
Testing officer 4					5	1 pending
Testing officer 5			1	1	3	1
Testing officer 6	4	0	4	0	8	0
Testing officer 7					1	0
Total	10	0	18	1	35	1

Please note: Pending refers to complaints that are presently being investigated and as yet there is no outcome.