

2008

Date/Time	Region	Description & Details
22.8.2008	Auckland/Northland	Tester was abused and threatened by Applicant's father after test being declined due to a space saver tyre being fitted to the vehicle. Police informed. NFA required.
30.4.2008	Auckland/Northland	Applicant failed test for no L plates. He followed Tester going home despite tester trying to discourage him. Two days later he received a late night call about a test and 30 minutes later 15 pizzas were sent to his house. Police have been given details and LTNZ informed. NFA required.
14.5.2008	South Island	Applicant drove through stop sign. When informed of mistake became upset. TO said he'd walk back to the office. Applicant u-turned with wheels spinning and squealing. TO demanded him to stop and be let out. Applicant returned later and apologised. Tester chose not to inform Police. NFA required.
14.5.2008	Auckland/Northland	Third party with Applicant threatened TO with violence. TO called Pllice to make offender leave. No injury. NFA required.
9.10.2008	Auckland/Northland	Class 6 applicant refused to wear headset for test and would not return gear. Test did not proceed. Applicant threatened tester then later apologised when told Police would be called. NFA required.
21.10.2008	Auckland/Northland	Applicant's partner became abusive when test could not proceed without L plates. Threatened tester and agency staff. Police informed. NFA required.
16.10.2008	Waikato	Applicant's supervisor dragged tester from car after test terminated and threatened to punch him. Police were informed. NFA required.
6.11.2008	Auckland/Northland	Applicant became abusive to TO when failed for vehicle fault. NFA required.
12.12.2008	Waikato	Applicants tyre failed vehicle check. Applicant became very aggressive and threatening causing the agent to call the Police. Police said he was a known gang member and trespassed him from the agency. NFA required.

2009

Date/Time	Region	Description & Details
12.12.09	Central North and Lower Island	AA Papaparaumu. Applicant became abusive after being told he had been Terminated for failing to Give Way. Followed Tester into AA and abused people there then his mate joined in. Eventually he left as had been requested to do. Police called and report made and Supervisor also informed of incident.
12.12.09	Central North and Lower Island	AA Papaparaumu. Applicant became abusive after being told he had been Terminated for failing to Give Way. Followed Tester into AA and abused people there then his mate joined in. Eventually he left as had been requested to do. Police called and report made and Supervisor also informed of incident.

2010

Date/Time	Region	Description & Details
26.05.10	Waikato	5x roads Hamilton. Applicant became aggressive when he realised he did not have his licence with him for his test. Tester explained was unable to take the test without sighting the Applicant's licence. Applicant hit Tester knocking him to ground, bruising hip, cutting hand and breaking his mirror. Police and Manager were advised. Copy of Statement received. Apology delivered later that day by Applicant.

2011

Date/Time	Region	Description & Details
19.10.11	South Island	The applicant arrived for the test with no L plates. The tester informed applicant that he could not go out on the test and applicant became angry, swearing and yelling at the Tester.
22.11.11	South Island	Test was terminated for speeding. Applicant saw this result and told TO to get out of his vehicle. TO walked back to VTNZ and applicant came in yelling and threatening TOs.
23.11.11	South Island	After the debrief applicant became angered following TO inside abusing him. On Leaving he tipped over a table. He drove his car around to the back door and waited for the TO to leave out the back door.

OFFICIAL INFORMATION UNDER THE OFFICIAL INFORMATION ACT

2012

Date/Time	Region	Description & Details
15.03.12	Auckland/Northland	The tester was followed by a failed applicant threatened - "I will come get you". The applicant demanded NZDL's telephone number. He was offered a complaint form by the agent. He was swearing - 'F%@K'
02.04.12	Auckland/Northland	Family was abusive when pointed out the car did not have a current registration and by the time they had one arrange it was over the 5 minute allowed time frame
03.04.12	Auckland/Northland	Father of applicant became argumentative with TO regarding signals and speed. Yelled abuse at TO
22.05.12	Auckland/Northland	Applicant became very aggressive after debrief of failed test, TO tried to move away and applicant continued to get in TO's space yelling. [REDACTED] from AA stepped in
31.05.12	Auckland/Northland	Testing officer was threatened by an applicant after they were late for their test
08.06.12	Auckland/Northland	Applicants friend threatened testing officer for terminating test for failing to give way
02.07.12	South Island	TO began directing applicant back to AA office as he had failed test. Once the applicant became aware of this he became very abusive and threatening. TO exited the car and returned to the office on foot. TO is not prepared to test this applicant again
26.07.12	Central North and Lower Island	Applicant became abusive towards the TO at the end of the test due to his failing. He also became abusive towards the staff in the AA demanding his money back

23.08.12	Auckland/Northland	Verbal abuse of TO at the AA in Manukau in front of other applicants
31.08.12	Auckland/Northland	Verbal abuse of TO by the applicant's husband due to the applicant not passing her test. Applicant's husband became very abusive so police were contacted as he would not leave
10.09.12	Auckland/Northland	During the debrief the TO was assaulted by the applicant. The applicant punched him on the side of the head and tried to keep the TO in the car by grabbing his uniform
02.10.12	Auckland/Northland	TO verbally assaulted during debrief. Applicant drove away from the AA recklessly.
03.10.12	Auckland/Northland	TO verbally abused by applicant's father
06.11.12	Auckland/Northland	TO asked the applicant to park the car and turn it off the applicant asked if he had failed and TO said yes, applicant got aggro so TO told him to go into the AA to discuss it, applicant offered to pay TO cash to buy his licence, when inside the AA the applicant and his mother started getting aggro and swearing at the TO, TO reminded them that he had a tape recorder and explained he was going to inform the police. Police were called
15.11.12	South Island	Applicant was told he had failed and told TO that it was a scam and then proceeded to swear at him and threatened to beat him up applicant followed him into the library. TO told him to desist or he would call the police. ■ told ■ to call the police but he refused to.
20.11.12	Auckland/Northland	Applicant arrived without L plates, goes to get some and arrives back late and is informed it is too late to go, applicant's father gets aggressive so TO takes her for the test, applicant failed part 1 of test, after TO debriefs her TO went to her office and applicant's father pushed his way in and begins ranting. Applicant's father is removed by VTNZ staff.

2013

Date/Time	Region	Description & Details	Injuries
25/01/2013	Auckland/Northland	Applicants father was aggressive towards TO after she had failed his son.	No
14/02/2013	South Island	Applicant was late for her test, applicant father became abusive swearing at the TO and raising his fists	No
19/02/2013	Auckland/Northland	Applicant was late and demanded to be tested, applicant became aggressive and passed on threats to VTNZ staff against TO	NO
28/02/2013	Auckland/Northland	Applicant became aggressive after the test when the camera was off, applicant went into the AA and swore at the staff	No
1/03/2013	Auckland/Northland	Applicant became aggressive after failing her test was swearing at the TO when walking into the AA office, AA staff member sorts it out.	No
14/03/2013	Auckland/Northland	Applicant was late for his test and became aggressive demanding money off the T/O	No
25/03/2013	Auckland/Northland	Applicants father became upset when applicant wasn't taken for a test because they had no high stop light.	No
4/04/2013	South Island	Applicants vehicle failed pre drive check the rear high vis light was not working and couldn't see spoiler light. Applicants Father became aggressive and laid a complaint.	No
22/04/2013	Auckland/Northland	Applicant starts to get aggressive during the de brief and starts swearing at the T/O.	No
1/05/2013	South Island	Applicant became abusive during the de brief and shouted abuse.	No

17/05/2013	Auckland/Northland	App 6 mins late, she left then returned with 2 other people. One of them said that god would hurt my children so asked her to leave and get out of my face! This woman then said that I had sworn. Then the young man started filming	No
29/05/2013	Auckland/Northland	Applicant was abusive during the de brief, applicant went into the office to rebook and was abusive towards staff.	No
24/06/2013	Auckland/Northland	Applicant became abusive when TO tried to explain that the manouvre was dangerous.	NA
11/10/2013	Auckland/Northland	was aggressive and short during test.	NA
30/05/2013	Auckland/Northland	After the applicant had failed their test the T/O went to leave to go home and was blocked in the carpark by the applicants partner and support person the police were called.	No

Year	Total
2008	9
2009	1
2010	1
2011	3
2012	16
2013	15
Total	45