



NZ TRANSPORT AGENCY
WAKA KOTAHI

NATIONAL OFFICE
50 Victoria Street
Private Bag 6995
Wellington 6141
New Zealand
T 64 4 894 5400
F 64 4 894 6100
www.nzta.govt.nz

24 September 2013

Tessa Johnstone
Reporter
The Dominion Post – A division of Fairfax Media
tessa.johnstone@fairfaxmedia.co.nz

Dear Tessa

Request made under the Official Information Act 1982

Thank you for your emails of 27 and 29 August 2013 requesting the following information under the Official Information Act 1982 (the Act) regarding all vehicles that are subject to a Certificate of Fitness (CoF) including passenger vehicles:

- 'Which 10 companies have the largest fleets of commercial vehicles in New Zealand, and how many commercial vehicles do they have?
- Of those 10 companies, what were the pass/fail rates for their commercial vehicles over the last five years?
- Will changes to the Certificate of Fitness regime include a company's ability to apply for self-inspection?
- If so, what training and certification process will be in place for companies with in-house inspectors?
- What will NZTA's role be in monitoring self-inspection?
- Which companies have expressed an interest in using in-house inspectors?'

Your questions and the NZ Transport Agency responses follow.

Which 10 companies have the largest fleets of commercial vehicles in New Zealand, and how many commercial vehicles do they have?

Please find below three tables listing the ten companies with the largest fleets of commercial vehicles, and how many vehicles each company has, as at 11 September 2013. As the commercial vehicle fleet in New Zealand is dominated by light commercial vehicles, the results have been split into light (CoF A) commercial vehicles and heavy (CoF B) commercial vehicles. An overall total has also been provided, although this top ten is predominantly made up of light commercial vehicle fleets.

Please note the following limitations/assumptions made in gathering this data.

- Data for Heavy commercial vehicles is limited to vehicles where:
 - i. the gross vehicle mass = 3,501kg or more; and



- ii. the registration status = 'Active'; and
 - iii. the vehicle status is 'Active'.
- Data for Light commercial vehicles is limited to vehicles where:
 - i. the gross vehicle mass = less than 3,501kg; and
 - ii. the registration status = 'Active'; and
 - iii. the vehicle status is 'Active'.
 - iv. the vehicle usage code = 2 (Taxi/Commercial Passenger) or 7 (Rental).
 - v. the vehicle type does not = 'Moped' (as mopeds are not subject to CoF).
 - Data for both heavy and light vehicles is limited to vehicles where the customer type = 'Company' (i.e. excludes private individuals/other).

Heavy Commercial Vehicles	
Company Name	Total number of vehicles
T R GROUP LIMITED	1310
FONTERRA LIMITED	1133
TOURISM HOLDINGS LIMITED	889
GO-BUS TRANSPORT LIMITED	724
TRANSPORTATION AUCKLAND CORPORATION LTD	690
RITCHIES TRANSPORT HOLDINGS LIMITED	687
HIREPOOL LIMITED	630
HALLS REFRIGERATED TRANSPORT LTD	560
HOOKER BROS HOLDINGS LIMITED	556
FULTON HOGAN LIMITED	548

Light Commercial Vehicles	
Company Name	Total number of vehicles
AVIS RENT A CAR LTD	5362
APEX CAR RENTALS	3854
TOYOTA NEW ZEALAND LIMITED	3299
HIREPOOL LIMITED	2083
HERTZ NEW ZEALAND LIMITED - RENT-A-CAR	1854
TOURISM ENTERPRISES LIMITED	1501
JUCY GROUP LIMITED	1462
OMEGA RENTAL CARS LIMITED	1281
MOTOKA RENTALS LIMITED	1174
BVJV LIMITED	1153



All Commercial Vehicles (Heavy + Light)	
Company Name	Total number of vehicles
AVIS RENT A CAR LTD	5362
APEX CAR RENTALS	3854
TOYOTA NEW ZEALAND LIMITED	3303
HIREPOOL LIMITED	2713
TOURISM HOLDINGS LIMITED	2013
HERTZ NEW ZEALAND LIMITED - RENT-A-CAR	1854
TOURISM ENTERPRISES LIMITED	1501
JUCY GROUP LIMITED	1462
T R GROUP LIMITED	1310
OMEGA RENTAL CARS LIMITED	1281

Of those 10 companies, what were the pass/fail rates for their commercial vehicles over the last five years?

I must decline this part of your request under section 9(2)(b)(ii) of the Act, which provides that information may be withheld where the making available of the information 'would be likely to unreasonably prejudice the commercial position of the person who supplied or who is subject of the information'

I do not consider there are any other considerations which render the withheld information desirable, in the public interest, to make the information available.

Under section 28(3) of the Act, you have the right to apply to an Ombudsman for an investigation and review of the decision to decline this part if your request. The address is:

Office of the Ombudsman
PO Box 10152
WELLINGTON 6143

However we are able to provide the CoF pass-fail rate for the overall market. Heavy vehicles, and light vehicles used for a transport service (such as taxis), are inspected for a Certificate of Fitness (COF) every six months to make sure they meet safety standards. Heavy vehicles (which are greater than 3.5 tonnes) have different inspection requirements than light vehicles, and they undergo COF-B; the rest require a COF-A (which in the majority of instances is similar to a WOF).

Table 1 below shows that of the total COF fleet of 205,000 vehicles in 2011, about 150,000 (73%) were heavies and 55,000 (27%) were light vehicles. Please note that the statistics do not differentiate between major or minor failures, or safety or non safety (e.g. environmental) related failures.

Table 1 Number of vehicles and COF inspections July 2011–June 2012¹

2011	COF-A (i.e. for light vehicles)	COF-B (i.e. for heavy vehicles)	Total
Unique vehicles	55,000	150,000	205,000
First time inspections	86,000	278,000	364,000
Total inspections (incl rechecks)	102,000	363,000	465,000
1st time fail rate	19%	32%	29%

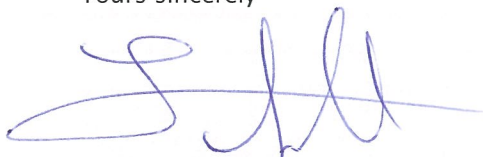
Will changes to the Certificate of Fitness regime include a company's ability to apply for self-inspection? If so, what training and certification process will be in place for companies with in-house inspectors? What will NZTA's role be in monitoring self-inspection? Which companies have expressed an interest in using in-house inspectors?

As part of the wider review of the CoF system, the Transport Agency will be investigating the possibility of operators with the best safety records being accredited to manage the safety of their own vehicles.

This investigation has not yet begun, so we aren't able to provide detailed responses to your questions at this time. However all changes to the CoF system are designed to maintain or improve the safety of the commercial/heavy vehicle fleet, while allowing vehicle owners and operators to have a greater choice about where and from whom they get their vehicles inspected.

If you would like to discuss this reply with the Transport Agency, please contact Simon O'Brien, Communications Advisor, by email to simon.obrien@nzta.govt.nz or by phone on (04) 901 6726.

Yours sincerely



Leigh Mitchell
National Manager Direction
For Chief Executive

¹Cost Benefit Analysis Report, Certificate of Fitness Reform Options, December 2012
<http://www.transport.govt.nz/ourwork/Land/Documents/Cost-Benefit-Analysis-CoF-Redacted.pdf>