

National Ticketing Solution (NTS)

Monthly Report for June 2023

Issued on 29 June 2023

NTS Programme Executive Summary

There has been a significant amount of work done over the month of June to complete the development of the integrated plan for Phase 1 - Environment Canterbury(ECan), including the transition activities necessary for ECan.

s 9(2)(ba)(i) [redacted] An independent review of the plan has also been completed, confirming that all key activities have been identified.

The final Waka Kotahi review of s 9(2)(b)(ii) [redacted]

Work is progressing on the brand with options for support from our Māori engagement partner to gain input from Iwi.

Engagement with Transport Operators has commenced, starting with s 9(2)(ba)(i) [redacted]

We are about to commence transition planning with s 9(2)(ba)(i) [redacted]

Budget is amber	Schedule is amber
<p>The overall budget in not at risk. s 9(2)(ba)(i) [redacted]</p>	<p>We continue to refine the integrated Programme schedule. s 9(2)(b)(ii), s 9(2)(ba)(i) [redacted]</p>

Risk management summary

Risk area and trend	Description	Risk trend	Action update
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s 9(2)(g)(i)			
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Public Transport Authority NTS roll out updates

Key deliverable	Start	Finish	Phase	RAG	Comment
s 9(2)(ba)(i)					

Communications, media & engagement

Communications and Engagement

- On Monday 19 June 2023, Auckland Transport (AT) announced their intention to introduce easier payment options across Auckland's buses, trains and ferries within the next 12 months. This will enable customers to tag on and off with contactless payments (Debit/credit cards, Apple Pay and Google) alongside the current AT HOP card. This is an important interim step to transition AT to NTS and providing their customers the experience to use open loop cards with an expectation of increasing use of public transport. The improvements are a step towards plans to see the National Ticketing Solution (NTS) introduced across the motu by 2026. s 9(2)(g)(i)
The media release received coverage across Stuff, RNZ, The Spinoff, NZ Herald, Newstalk ZB, and TV3's The Project. AT Chief Executive Dean Kimpton did an interview on RNZ's Checkpoint on Monday, 19 June 2023, about the topic.
- We continue to receive limited number of OIAs primarily focused on the procurement process for selecting the NTS system supplier. We are currently working through one complex OIA.

Iwi/Māori Engagement

We have two focus Areas for Iwi/Māori engagement:

- Issues/Opportunities related to payment methods for public transport
- Issues/Opportunities related to the collection, storage and use of iwi/Māori customer data

We plan is to undertake a tikanga-based approach that prioritises kanohi-ki-te kanohi (in-person) engagement, designed and negotiated alongside the organisations who wish to engage on the project. The approach is to request invitations, initially by email introduction, to engage and/or accept requests by organisations to engage, consistent with the values of tikanga Māori.

