



Will be considered to be released with redactions

## MINISTERIAL BRIEFING NOTE

<b>Subject</b>	Visit to Auckland Transport Operations Centre
<b>Date</b>	10 February 2023
<b>Briefing number</b>	BRI-2707

Contact(s) for telephone discussion (if required)				
Name	Position	Direct line	Cell phone	1 <sup>st</sup> contact
Brett Gliddon	Group General Manager - Transport Services	s 9(2)(a)		✓
Steve Mutton	Director Regional Relationships (Northland/Auckland)			

### Action taken by Office of the Minister

- ☐ Noted
- ☐ Seen by Minister
- ☐ Agreed
- ☐ Feedback provided
- ☐ Forwarded to
- ☐ Needs change [please specify]
- ☐ Withdrawn
- ☐ Overtaken by events

10 February 2023

**Hon Michael Wood – Minister of Transport**

## Visit to Auckland Transport Operations Centre

### Purpose

1. This briefing provides you with information on the functions of the Auckland Traffic Operations Centre (ATOC) ahead of your visit on Sunday, 12 February 2023.

### Background

2. ATOC is a joint venture between Auckland Transport and Waka Kotahi NZ Transport Agency which works behind the scenes to get people from A to B safely and efficiently, and to minimise any disruptions to their journey.
3. The focus of ATOC is to help ensure anyone who uses the transport network has a safe and efficient journey. The centre operates 24/7 to help manage the transport network in real-time. Whenever people are travelling around Auckland or using the state highways from Taupō north, whatever their mode of transport, ATOC plays a part in their journey.
4. Collaboration is key to ensuring a seamless response to customers from pedestrians to truck drivers. ATOC works with many others, including key partners co-located in its North Shore site. In total more than 100 people are based at ATOC, all playing a role in supporting easy journeys.

### Key functions of ATOC

5. Real-time monitoring of the transport network, using CCTV cameras and other sources to identify risks and issues on the roads and in public transport facilities such as bus stations.
6. Incident management, such as coordinating the response to crashes, breakdowns, storms and other unplanned events which impact the transport network including emergencies like the SkyCity Convention Centre fire and the COVID-19 pandemic.
7. Optimising traffic signals in real-time to help improve safety and efficiency.
8. Providing travel information to help ensure customers are informed before and during their journeys.
9. Helping manage the impact of planned activity such as roadworks and public events, by working with relevant parties to minimise disruption.
10. Reviewing signalised intersection designs and developing or enhancing traffic signals' software to improve safety and efficiency.

### Operations and key figures

11. ATOC's area of operation encompasses approximately 3000km of state highways in the upper North Island, around 7500km of arterial/ local roads and dozens of public transport facilities
12. ATOC is responsible for:
  - 3000+ CCTV cameras used to monitor the transport network
  - an average of 16,200 traffic signals adjustments each month
  - responding to more than 40,000 unplanned events each year
  - processing 1600 event-related traffic management plan applications annually
  - delivering traffic management and/or special event transport services for approximately 50 major events each year.

### Planning for Cyclone Gabrielle

13. Cyclone Gabrielle formed in the Coral Sea on 8 February 2023. As at 10 February 2023, it is a Category 3 storm. Modelling suggests it will track Southeast from its current position towards New Zealand.
14. There is a risk the cyclone will start to impact Northland from this Sunday evening (12 February 2023) and then Auckland (13 February 2023).
15. There is a risk of further damage to the state highway network from flash flooding, slips, downed trees and power lines
16. Local states of emergency have been extended in Auckland and Thames Coromandel through to Thursday, 16 February 2023.
17. ATOC is planning to activate its regional Incident Management Team from Monday, 13 February 2023 to coordinate impact to Auckland.
18. The National Emergency Management Agency (NEMA) will extend the activation of the National Coordination Centre (NCC) for ongoing response support and readiness for the cyclone.
19. A National Emergency Response Team (NERT) will be placed on standby. A small team will monitor the situation over the weekend situation and activate the full NERT if required.
20. The full NERT will be activated to meet at 8am on Monday, 13 February 2023 unless activated prior.
21. ATOC and the Wellington Traffic Operations Centre (WTOC) will provide 24/7 social media coverage from Sunday 12, February 2023.

**It is recommended that you:**

1. **Note** the contents of this briefing.
2. **Forward** this briefing to Prime Minister Rt Hon Chris Hipkins and Deputy Prime Minister Hon Carmel Sepuloni,.

**Yes / No**



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**Brett Gliddon**

Group General Manager – Transport Services

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**Hon Michael Wood, Minister of Transport**

Date: 2023